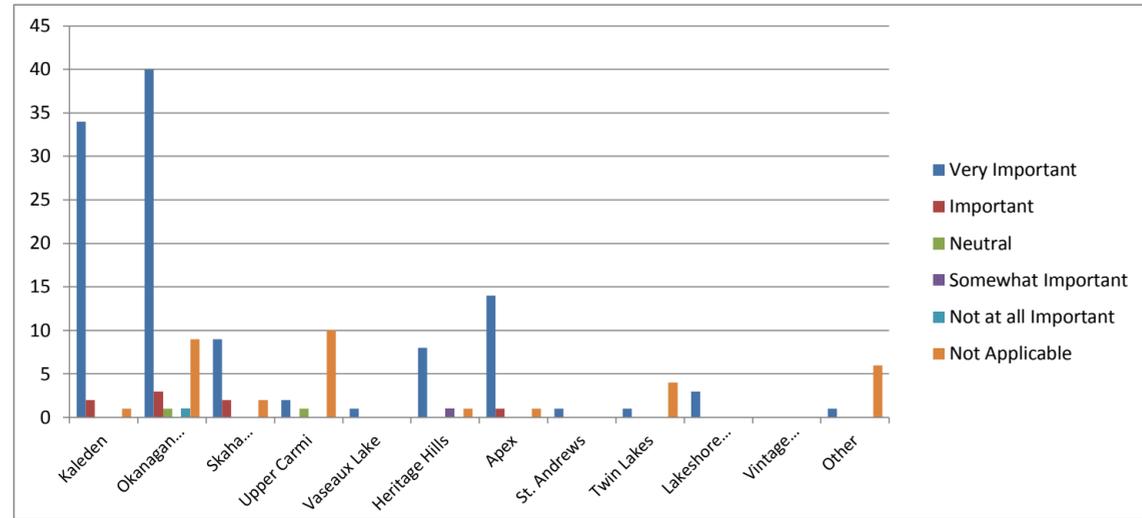


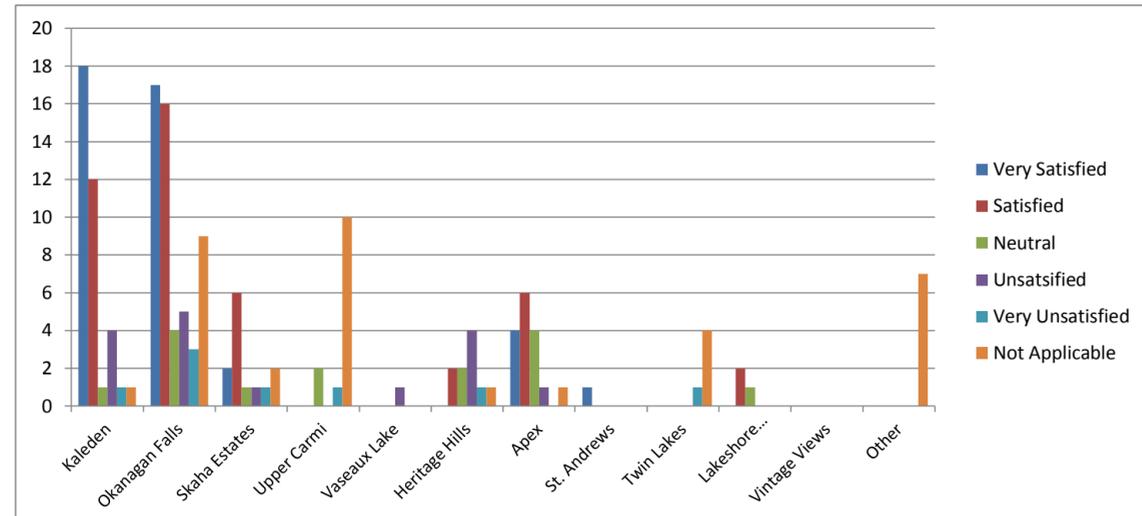
**Water Importance**

	Very Important	Important	Neutral	Somewhat Important	Not at all Important	Not Applicable	Total Responses
Kaleden	34	2	0	0	0	1	37
Okanagan Falls	40	3	1	0	1	9	54
Skaha Estates	9	2	0	0	0	2	13
Upper Carmi	2	0	1	0	0	10	13
Vaseaux Lake	1	0	0	0	0	0	1
Heritage Hills	8	0	0	1	0	1	10
Apex	14	1	0	0	0	1	16
St. Andrews	1	0	0	0	0	0	1
Twin Lakes	1	0	0	0	0	4	5
Lakeshore Highlands	3	0	0	0	0	0	3
Vintage Views	0	0	0	0	0	0	0
Other	1	0	0	0	0	6	7



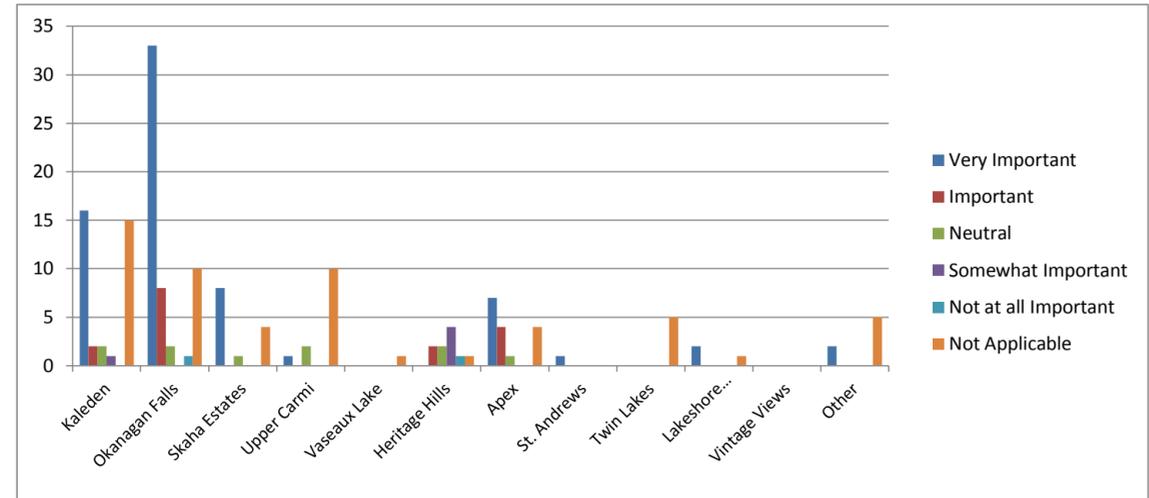
**Water Satisfaction**

	Very Satisfied	Satisfied	Neutral	Unsatisfied	Very Unsatisfied	Not Applicable	Total Responses
Kaleden	18	12	1	4	1	1	37
Okanagan Falls	17	16	4	5	3	9	54
Skaha Estates	2	6	1	1	1	2	13
Upper Carmi	0	0	2	0	1	10	13
Vaseaux Lake	0	0	0	1	0	0	1
Heritage Hills	0	2	2	4	1	1	10
Apex	4	6	4	1	0	1	16
St. Andrews	1	0	0	0	0	0	1
Twin Lakes	0	0	0	0	1	4	5
Lakeshore Highlands	0	2	1	0	0	0	3
Vintage Views	0	0	0	0	0	0	0
Other	0	0	0	0	0	7	7



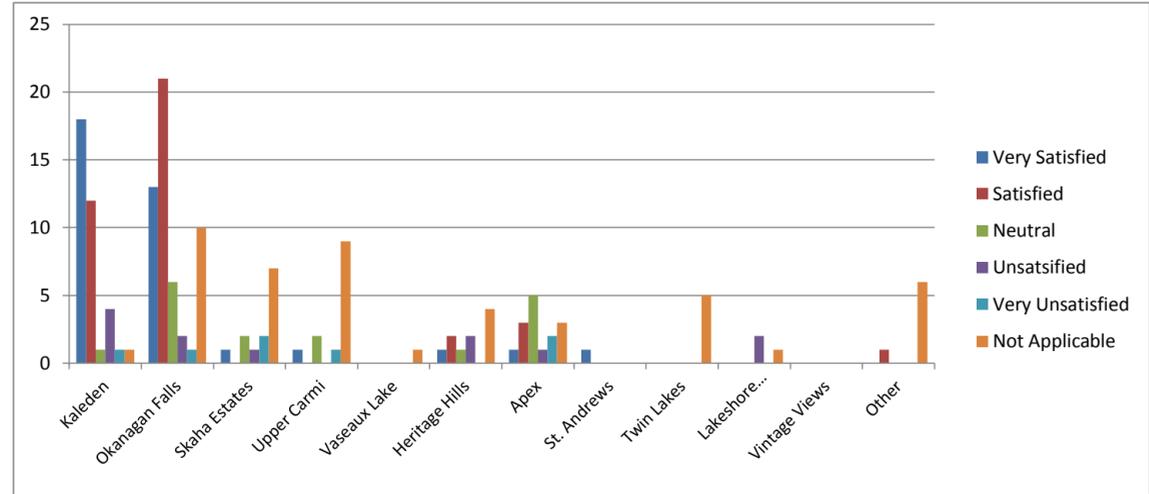
**Sewer and Waste Water Management Importance**

	Very Important	Important	Neutral	Somewhat Important	Not at all Important	Not Applicable	Total Responses
Kaleden	16	2	2	1	0	15	36
Okanagan Falls	33	8	2	0	1	10	54
Skaha Estates	8	0	1	0	0	4	13
Upper Carmi	1	0	2	0	0	10	13
Vaseaux Lake	0	0	0	0	0	1	1
Heritage Hills	0	2	2	4	1	1	10
Apex	7	4	1	0	0	4	16
St. Andrews	1	0	0	0	0	0	1
Twin Lakes	0	0	0	0	0	5	5
Lakeshore Highlands	2	0	0	0	0	1	3
Vintage Views	0	0	0	0	0	0	0
Other	2	0	0	0	0	5	7



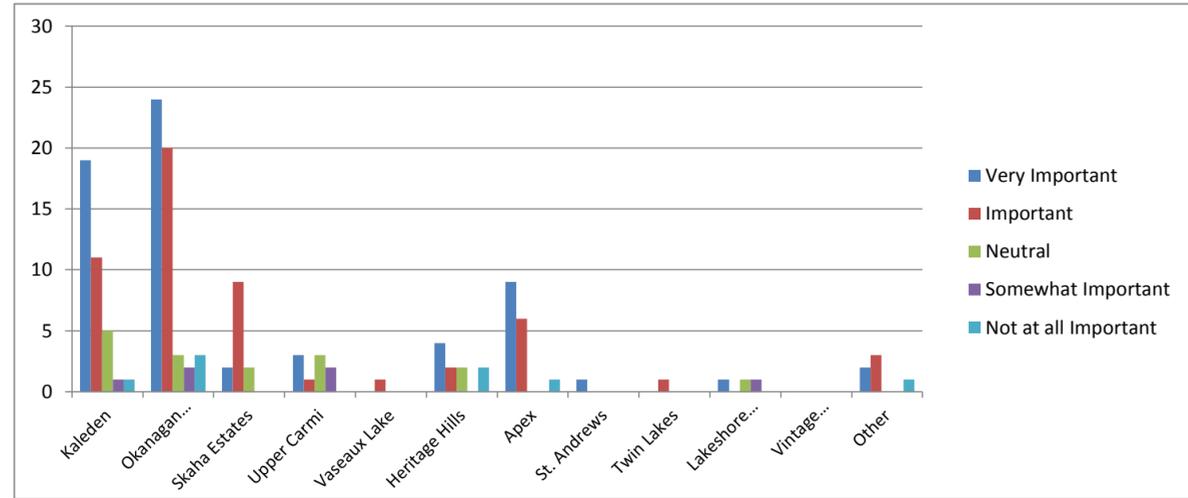
**Sewer and Waste Water Management Satisfaction**

	Very Satisfied	Satisfied	Neutral	Unsatisfied	Very Unsatisfied	Not Applicable	Total Responses
Kaleden	18	12	1	4	1	1	37
Okanagan Falls	13	21	6	2	1	10	53
Skaha Estates	1	0	2	1	2	7	13
Upper Carmi	1	0	2	0	1	9	13
Vaseaux Lake	0	0	0	0	0	1	1
Heritage Hills	1	2	1	2	0	4	10
Apex	1	3	5	1	2	3	15
St. Andrews	1	0	0	0	0	0	1
Twin Lakes	0	0	0	0	0	5	5
Lakeshore Highlands	0	0	0	2	0	1	3
Vintage Views	0	0	0	0	0	0	0
Other	0	1	0	0	0	6	7



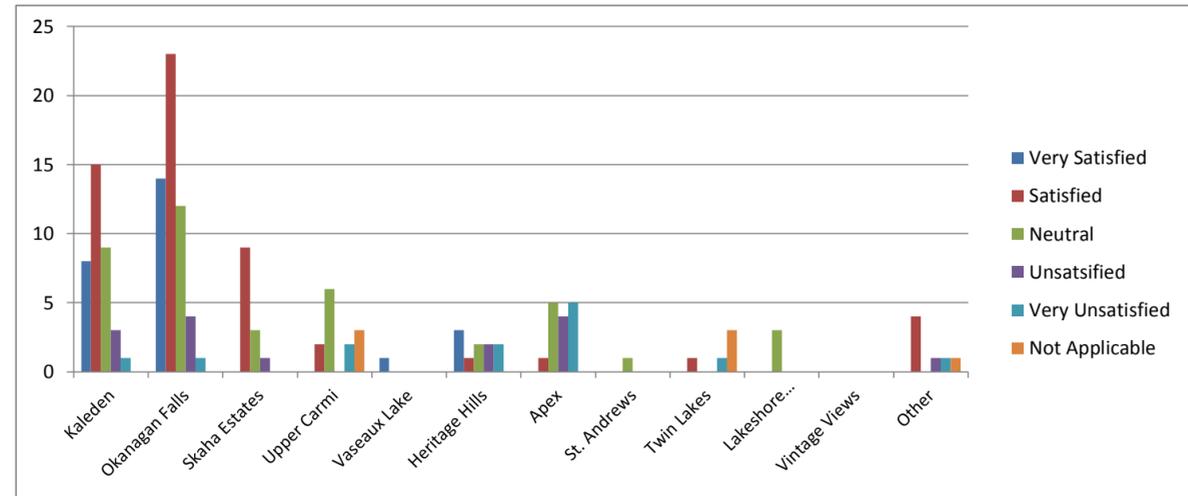
**Parks and Trails Importance**

	Very Important	Important	Neutral	Somewhat Important	Not at all Important	Not Applicable	Total Responses
Kaleden	19	11	5	1	1	0	37
Okanagan Falls	24	20	3	2	3	0	52
Skaha Estates	2	9	2	0	0	0	13
Upper Carmi	3	1	3	2	0	4	13
Vaseaux Lake	0	1	0	0	0	0	1
Heritage Hills	4	2	2	0	2	0	10
Apex	9	6	0	0	1	0	16
St. Andrews	1	0	0	0	0	0	1
Twin Lakes	0	1	0	0	0	4	5
Lakeshore Highlands	1	0	1	1	0	0	3
Vintage Views	0	0	0	0	0	0	0
Other	2	3	0	0	1	1	7



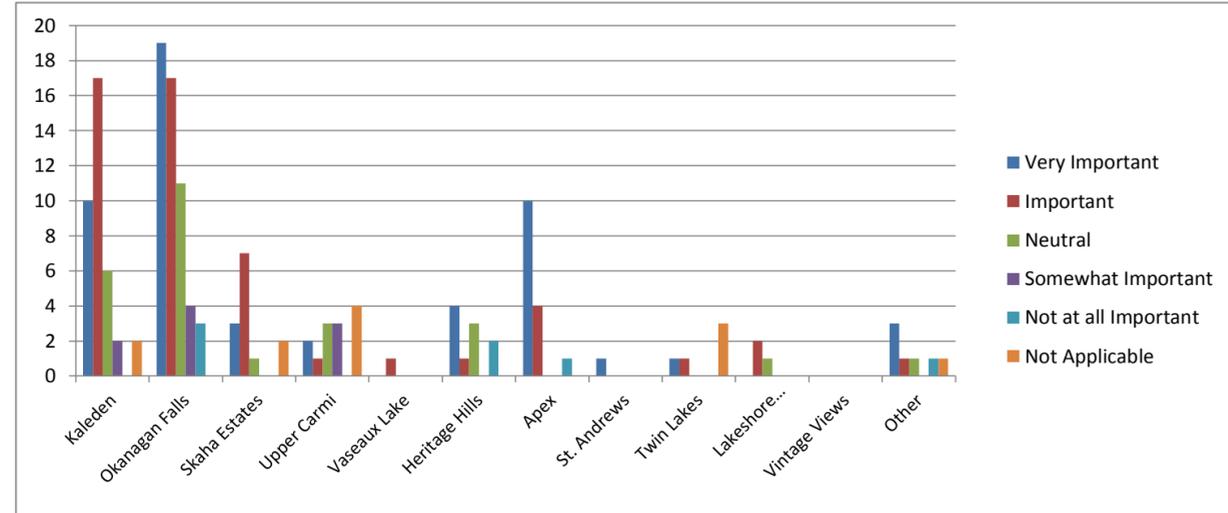
**Parks and Trails Satisfaction**

	Very Satisfied	Satisfied	Neutral	Unsatisfied	Very Unsatisfied	Not Applicable	Total Responses
Kaleden	8	15	9	3	1	0	36
Okanagan Falls	14	23	12	4	1	0	54
Skaha Estates	0	9	3	1	0	0	13
Upper Carmi	0	2	6	0	2	3	13
Vaseaux Lake	1	0	0	0	0	0	1
Heritage Hills	3	1	2	2	2	0	10
Apex	0	1	5	4	5	0	15
St. Andrews	0	0	1	0	0	0	1
Twin Lakes	0	1	0	0	1	3	5
Lakeshore Highlands	0	0	3	0	0	0	3
Vintage Views	0	0	0	0	0	0	0
Other	0	4	0	1	1	1	7



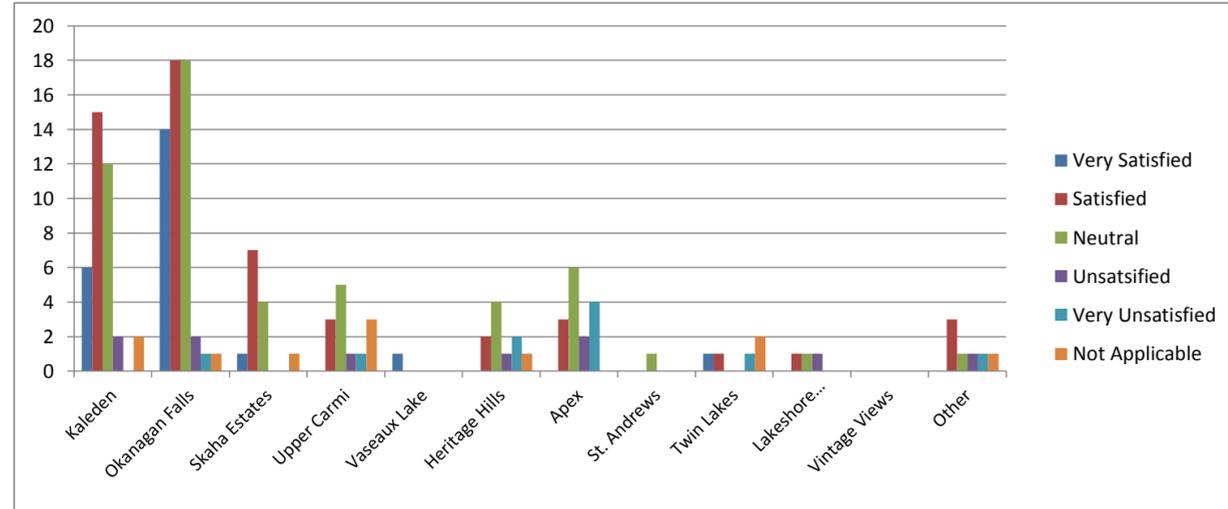
### Recreation Importance

	Very Important	Important	Neutral	Somewhat Important	Not at all Important	Not Applicable	Total Responses
Kaleden	10	17	6	2	0	2	37
Okanagan Falls	19	17	11	4	3	0	54
Skaha Estates	3	7	1	0	0	2	13
Upper Carmi	2	1	3	3	0	4	13
Vaseaux Lake	0	1	0	0	0	0	1
Heritage Hills	4	1	3	0	2	0	10
Apex	10	4	0	0	1	0	15
St. Andrews	1	0	0	0	0	0	1
Twin Lakes	1	1	0	0	0	3	5
Lakeshore Highlands	0	2	1	0	0	0	3
Vintage Views	0	0	0	0	0	0	0
Other	3	1	1	0	1	1	7



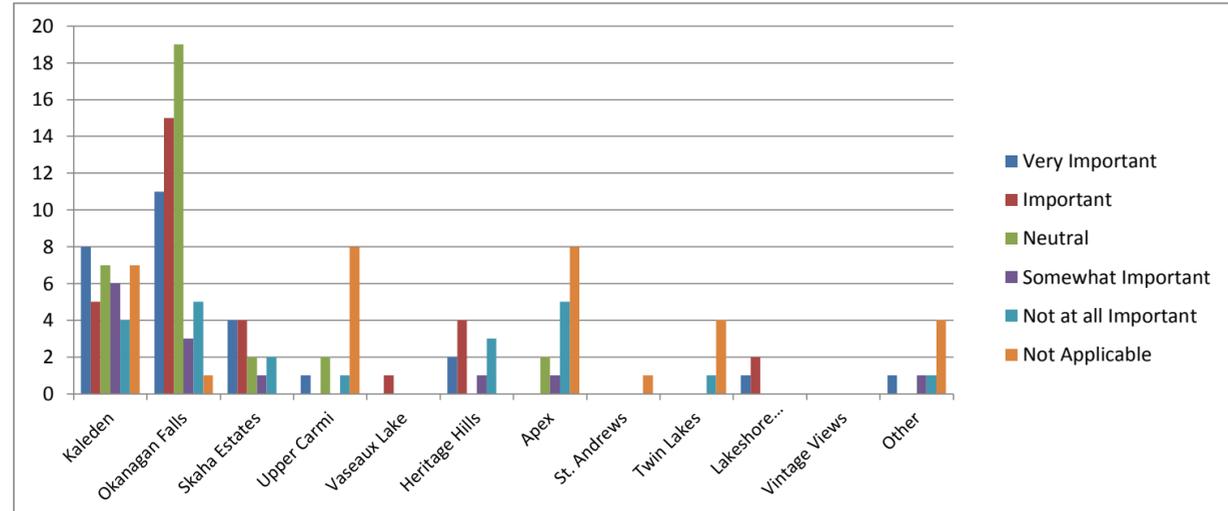
### Recreation Satisfaction

	Very Satisfied	Satisfied	Neutral	Unsatisfied	Very Unsatisfied	Not Applicable	Total Responses
Kaleden	6	15	12	2	0	2	37
Okanagan Falls	14	18	18	2	1	1	54
Skaha Estates	1	7	4	0	0	1	13
Upper Carmi	0	3	5	1	1	3	13
Vaseaux Lake	1	0	0	0	0	0	1
Heritage Hills	0	2	4	1	2	1	10
Apex	0	3	6	2	4	0	15
St. Andrews	0	0	1	0	0	0	1
Twin Lakes	1	1	0	0	1	2	5
Lakeshore Highlands	0	1	1	1	0	0	3
Vintage Views	0	0	0	0	0	0	0
Other	0	3	1	1	1	1	7



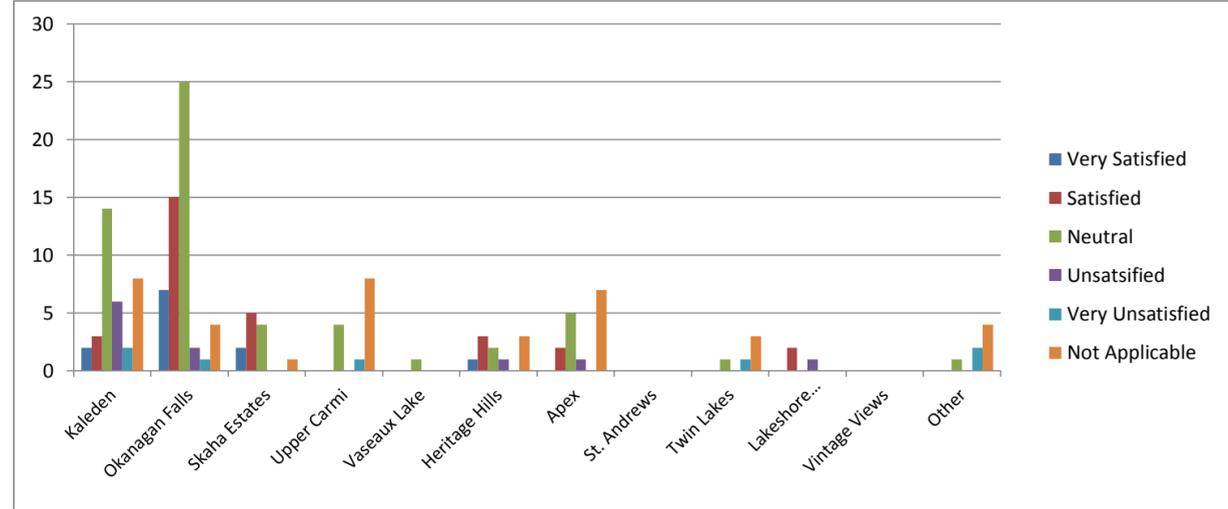
**Transit Importance**

	Very Important	Important	Neutral	Somewhat Important	Not at all Important	Not Applicable	Total Responses
Kaleden	8	5	7	6	4	7	37
Okanagan Falls	11	15	19	3	5	1	54
Skaha Estates	4	4	2	1	2	0	13
Upper Carmi	1	0	2	0	1	8	12
Vaseaux Lake	0	1	0	0	0	0	1
Heritage Hills	2	4	0	1	3	0	10
Apex	0	0	2	1	5	8	16
St. Andrews	0	0	0	0	0	1	1
Twin Lakes	0	0	0	0	1	4	5
Lakeshore Highlands	1	2	0	0	0	0	3
Vintage Views	0	0	0	0	0	0	0
Other	1	0	0	1	1	4	7



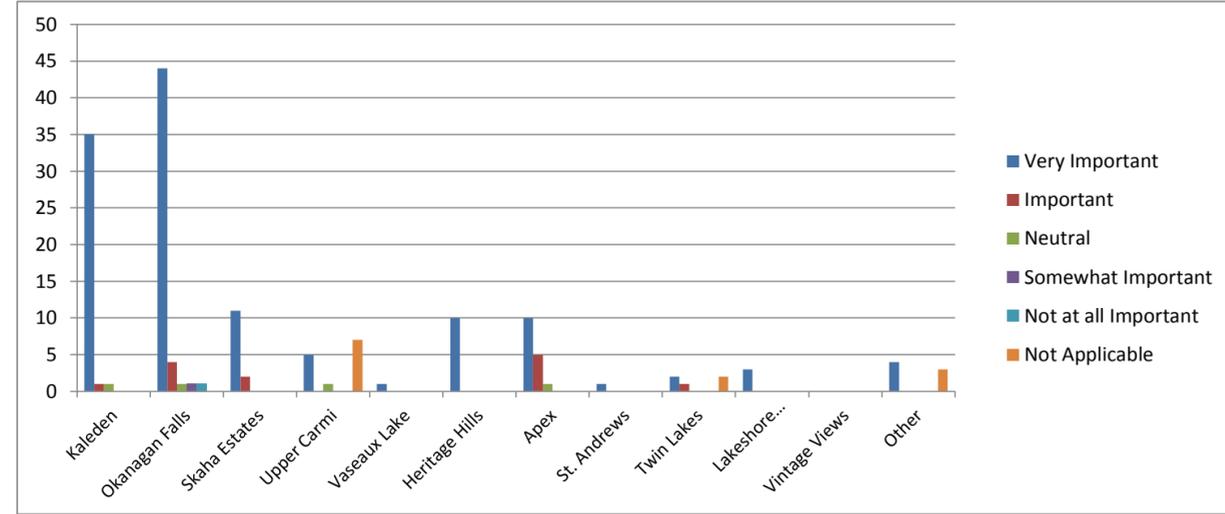
**Transit Satisfaction**

	Very Satisfied	Satisfied	Neutral	Unsatisfied	Very Unsatisfied	Not Applicable	Total Responses
Kaleden	2	3	14	6	2	8	35
Okanagan Falls	7	15	25	2	1	4	54
Skaha Estates	2	5	4	0	0	1	12
Upper Carmi	0	0	4	0	1	8	13
Vaseaux Lake	0	0	1	0	0	0	1
Heritage Hills	1	3	2	1	0	3	10
Apex	0	2	5	1	0	7	15
St. Andrews	0	0	0	0	0	0	0
Twin Lakes	0	0	1	0	1	3	5
Lakeshore Highlands	0	2	0	1	0	0	3
Vintage Views	0	0	0	0	0	0	0
Other	0	0	1	0	2	4	7



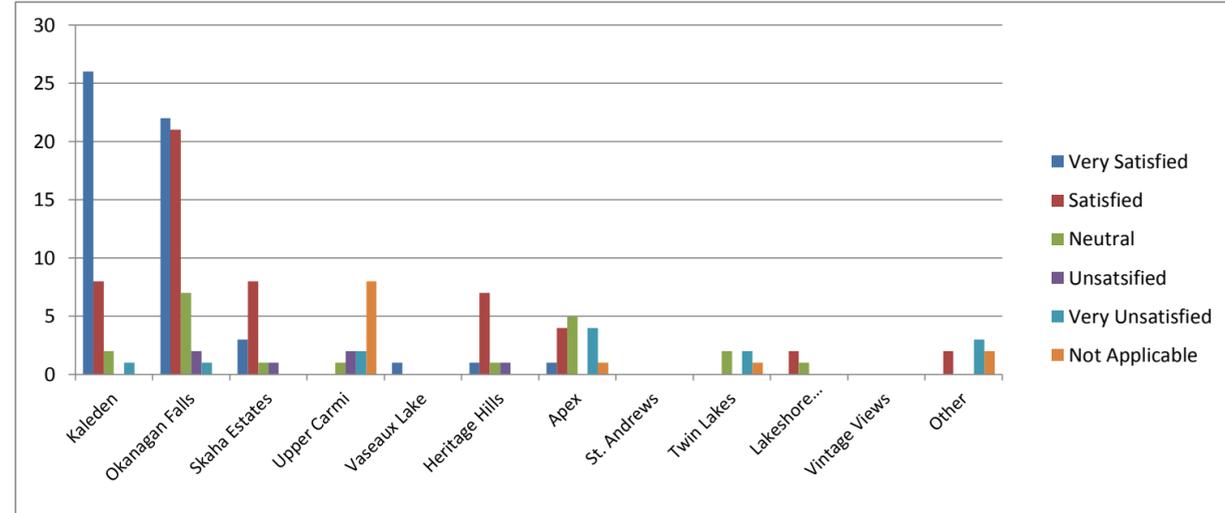
### Fire Protection Importance

	Very Important	Important	Neutral	Somewhat Important	Not at all Important	Not Applicable	Total Responses
Kaleden	35	1	1	0	0	0	37
Okanagan Falls	44	4	1	1	1	0	51
Skaha Estates	11	2	0	0	0	0	13
Upper Carmi	5	0	1	0	0	7	13
Vaseaux Lake	1	0	0	0	0	0	1
Heritage Hills	10	0	0	0	0	0	10
Apex	10	5	1	0	0	0	16
St. Andrews	1	0	0	0	0	0	1
Twin Lakes	2	1	0	0	0	2	5
Lakeshore Highlands	3	0	0	0	0	0	3
Vintage Views	0	0	0	0	0	0	0
Other	4	0	0	0	0	3	7



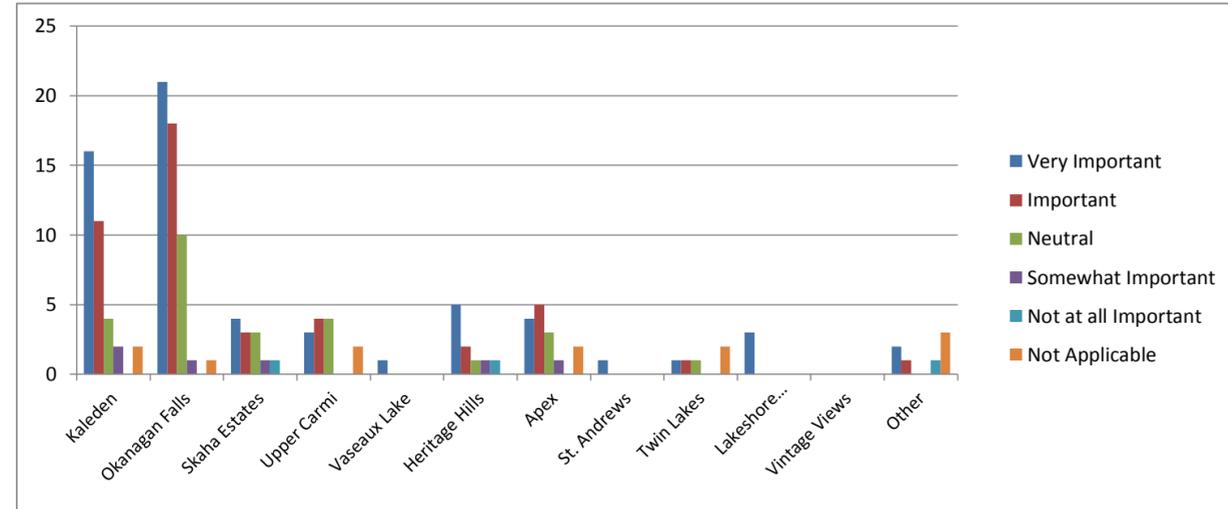
### Fire Protection Satisfaction

	Very Satisfied	Satisfied	Neutral	Unsatisfied	Very Unsatisfied	Not Applicable	Total Responses
Kaleden	26	8	2	0	1	0	37
Okanagan Falls	22	21	7	2	1	0	53
Skaha Estates	3	8	1	1	0	0	13
Upper Carmi	0	0	1	2	2	8	13
Vaseaux Lake	1	0	0	0	0	0	1
Heritage Hills	1	7	1	1	0	0	10
Apex	1	4	5	0	4	1	15
St. Andrews	0	0	0	0	0	0	0
Twin Lakes	0	0	2	0	2	1	5
Lakeshore Highlands	0	2	1	0	0	0	3
Vintage Views	0	0	0	0	0	0	0
Other	0	2	0	0	3	2	7



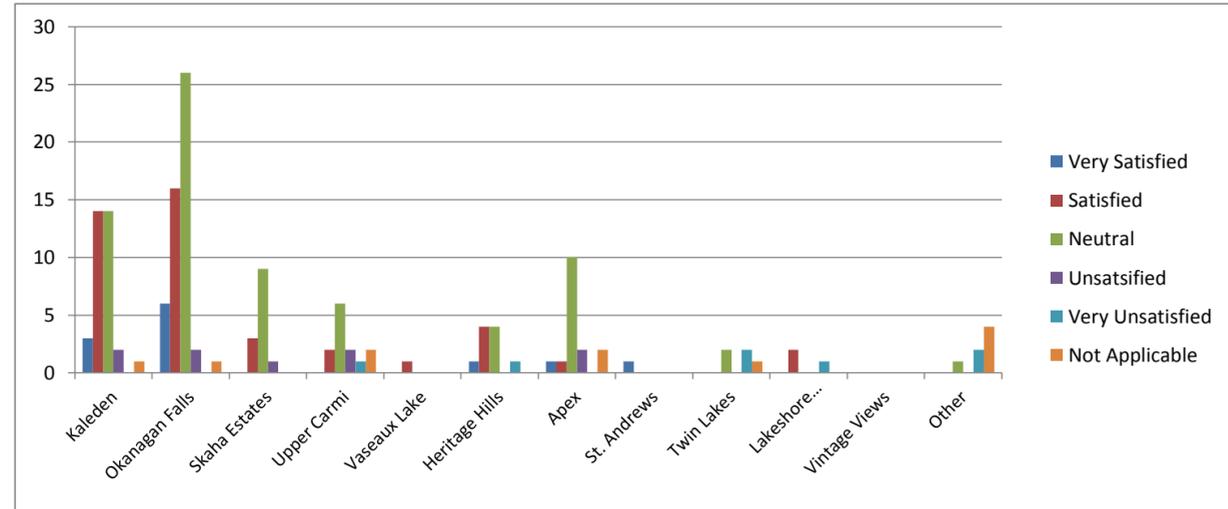
**Emergency Planning \ Preparedness Importance**

	Very Important	Important	Neutral	Somewhat Important	Not at all Important	Not Applicable	Total Responses
Kaleden	16	11	4	2	0	2	35
Okanagan Falls	21	18	10	1	0	1	51
Skaha Estates	4	3	3	1	1	0	12
Upper Carmi	3	4	4	0	0	2	13
Vaseaux Lake	1	0	0	0	0	0	1
Heritage Hills	5	2	1	1	1	0	10
Apex	4	5	3	1	0	2	15
St. Andrews	1	0	0	0	0	0	1
Twin Lakes	1	1	1	0	0	2	5
Lakeshore Highlands	3	0	0	0	0	0	3
Vintage Views	0	0	0	0	0	0	0
Other	2	1	0	0	1	3	7



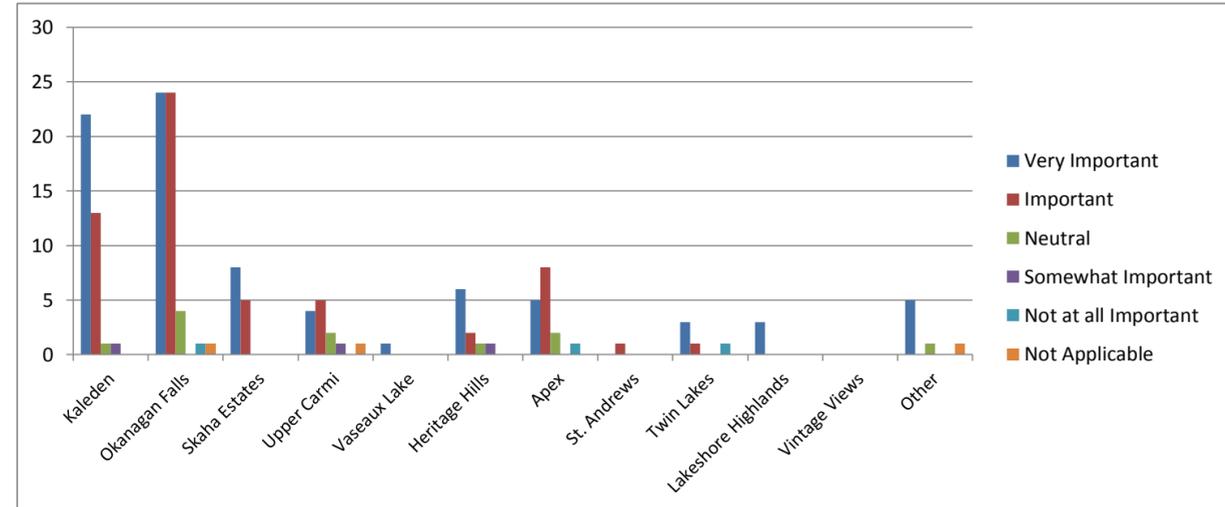
**Emergency Planning \ Preparedness Satisfaction**

	Very Satisfied	Satisfied	Neutral	Unsatisfied	Very Unsatisfied	Not Applicable	Total Responses
Kaleden	3	14	14	2	0	1	34
Okanagan Falls	6	16	26	2	0	1	51
Skaha Estates	0	3	9	1	0	0	13
Upper Carmi	0	2	6	2	1	2	13
Vaseaux Lake	0	1	0	0	0	0	1
Heritage Hills	1	4	4	0	1	0	10
Apex	1	1	10	2	0	2	16
St. Andrews	1	0	0	0	0	0	1
Twin Lakes	0	0	2	0	2	1	5
Lakeshore Highlands	0	2	0	0	1	0	3
Vintage Views	0	0	0	0	0	0	0
Other	0	0	1	0	2	4	7



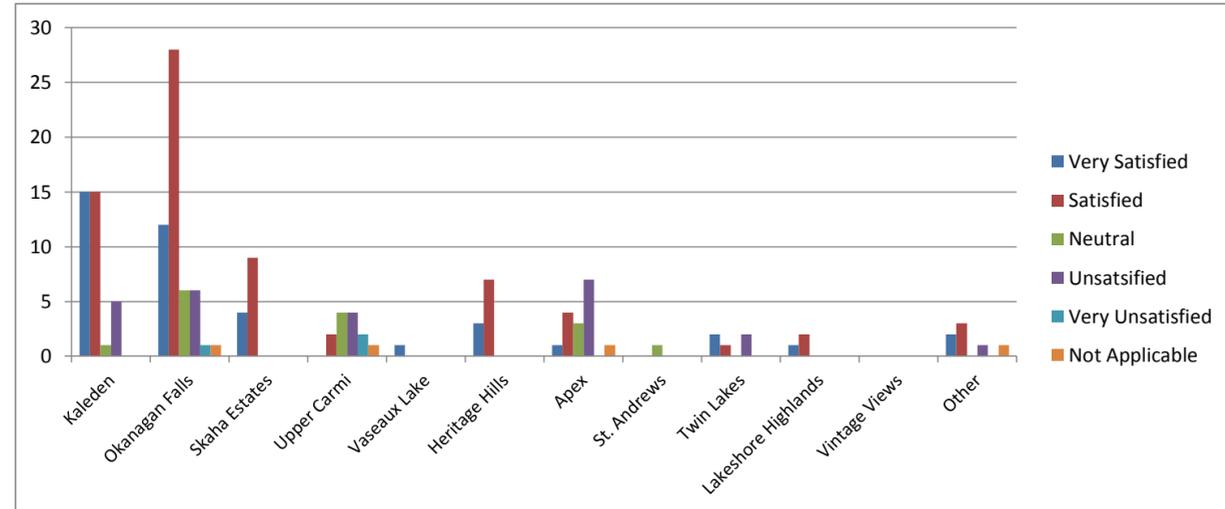
**Solid Waste Importance**

	Very Important	Important	Neutral	Somewhat Important	Not at all Important	Not Applicable	Total Responses
Kaleden	22	13	1	1	0	0	37
Okanagan Falls	24	24	4	0	1	1	54
Skaha Estates	8	5	0	0	0	0	13
Upper Carmi	4	5	2	1	0	1	13
Vaseaux Lake	1	0	0	0	0	0	1
Heritage Hills	6	2	1	1	0	0	10
Apex	5	8	2	0	1	0	16
St. Andrews	0	1	0	0	0	0	1
Twin Lakes	3	1	0	0	1	0	5
Lakeshore Highlands	3	0	0	0	0	0	3
Vintage Views	0	0	0	0	0	0	0
Other	5	0	1	0	0	1	7



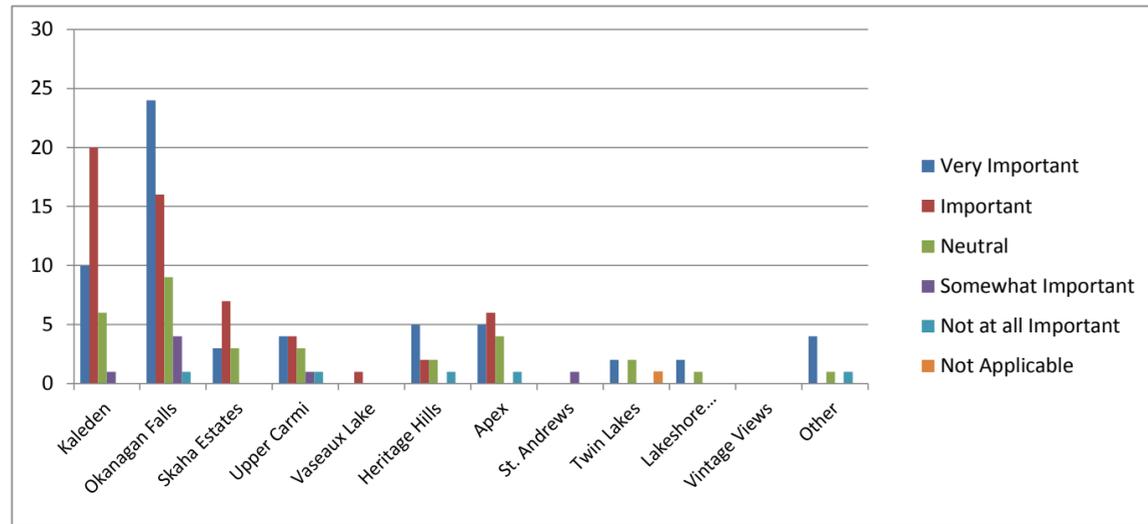
**Solid Waste Satisfaction**

	Very Satisfied	Satisfied	Neutral	Unsatisfied	Very Unsatisfied	Not Applicable	Total Responses
Kaleden	15	15	1	5	0	0	36
Okanagan Falls	12	28	6	6	1	1	54
Skaha Estates	4	9	0	0	0	0	13
Upper Carmi	0	2	4	4	2	1	13
Vaseaux Lake	1	0	0	0	0	0	1
Heritage Hills	3	7	0	0	0	0	10
Apex	1	4	3	7	0	1	16
St. Andrews	0	0	1	0	0	0	1
Twin Lakes	2	1	0	2	0	0	5
Lakeshore Highlands	1	2	0	0	0	0	3
Vintage Views	0	0	0	0	0	0	0
Other	2	3	0	1	0	1	7



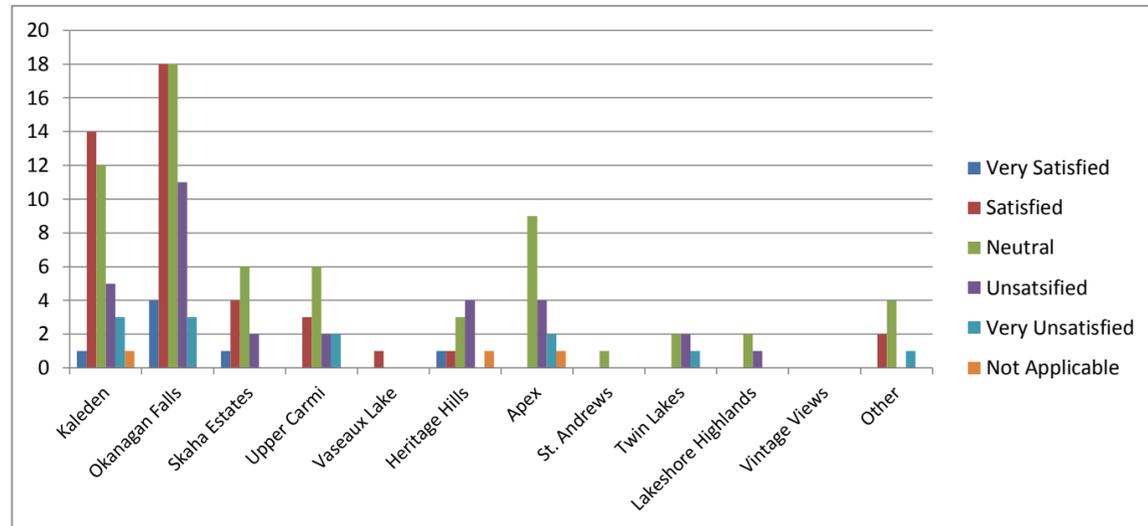
**Planning Importance**

	Very Important	Important	Neutral	Somewhat Important	Not at all Important	Not Applicable	Total Responses
Kaleden	10	20	6	1	0	0	37
Okanagan Falls	24	16	9	4	1	0	54
Skaha Estates	3	7	3	0	0	0	13
Upper Carmi	4	4	3	1	1	0	13
Vaseaux Lake	0	1	0	0	0	0	1
Heritage Hills	5	2	2	0	1	0	10
Apex	5	6	4	0	1	0	16
St. Andrews	0	0	0	1	0	0	1
Twin Lakes	2	0	2	0	0	1	5
Lakeshore Highlands	2	0	1	0	0	0	3
Vintage Views	0	0	0	0	0	0	0
Other	4	0	1	0	1	0	6



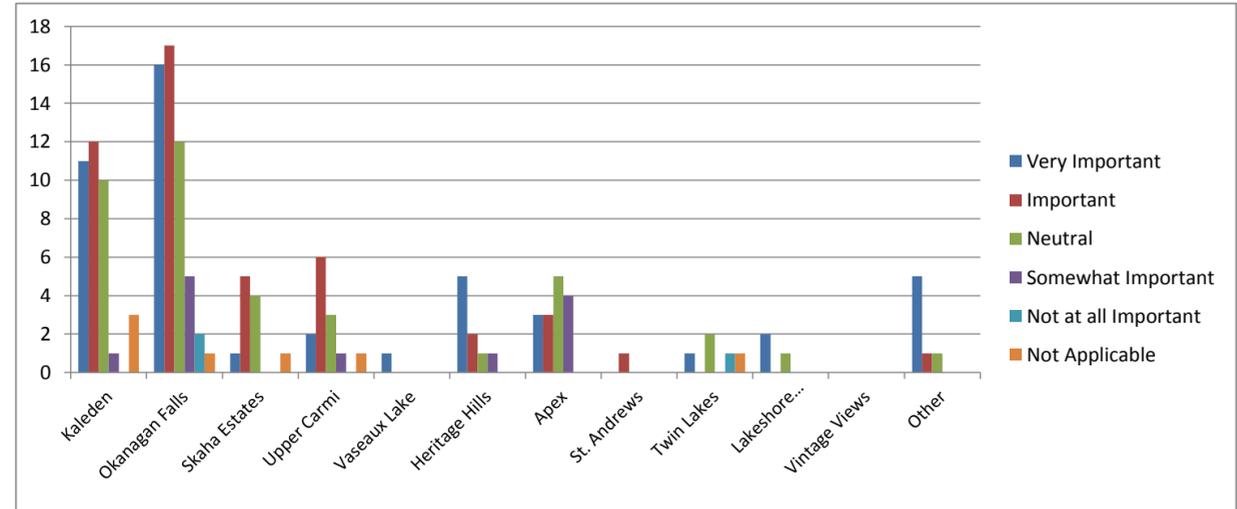
**Planning Satisfaction**

	Very Satisfied	Satisfied	Neutral	Unsatisfied	Very Unsatisfied	Not Applicable	Total Responses
Kaleden	1	14	12	5	3	1	36
Okanagan Falls	4	18	18	11	3	0	54
Skaha Estates	1	4	6	2	0	0	13
Upper Carmi	0	3	6	2	2	0	13
Vaseaux Lake	0	1	0	0	0	0	1
Heritage Hills	1	1	3	4	0	1	10
Apex	0	0	9	4	2	1	16
St. Andrews	0	0	1	0	0	0	1
Twin Lakes	0	0	2	2	1	0	5
Lakeshore Highlands	0	0	2	1	0	0	3
Vintage Views	0	0	0	0	0	0	0
Other	0	2	4	0	1	0	7



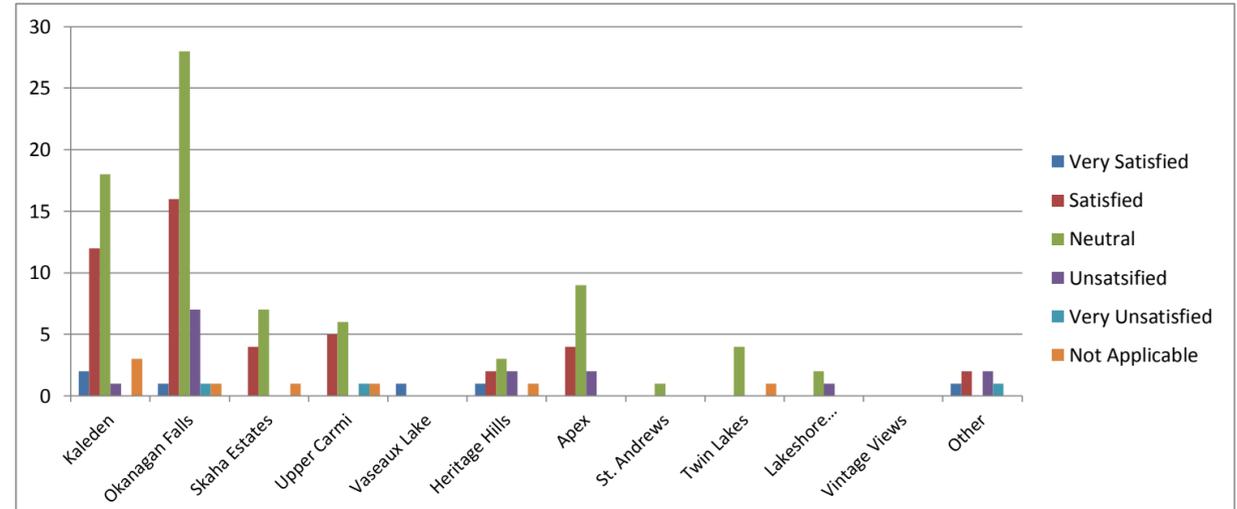
### Building Inspection Importance

	Very Important	Important	Neutral	Somewhat Important	Not at all Important	Not Applicable	Total Responses
Kaleden	11	12	10	1	0	3	37
Okanagan Falls	16	17	12	5	2	1	53
Skaha Estates	1	5	4	0	0	1	11
Upper Carmi	2	6	3	1	0	1	13
Vaseaux Lake	1	0	0	0	0	0	1
Heritage Hills	5	2	1	1	0	0	9
Apex	3	3	5	4	0	0	15
St. Andrews	0	1	0	0	0	0	1
Twin Lakes	1	0	2	0	1	1	5
Lakeshore Highlands	2	0	1	0	0	0	3
Vintage Views	0	0	0	0	0	0	0
Other	5	1	1	0	0	0	7



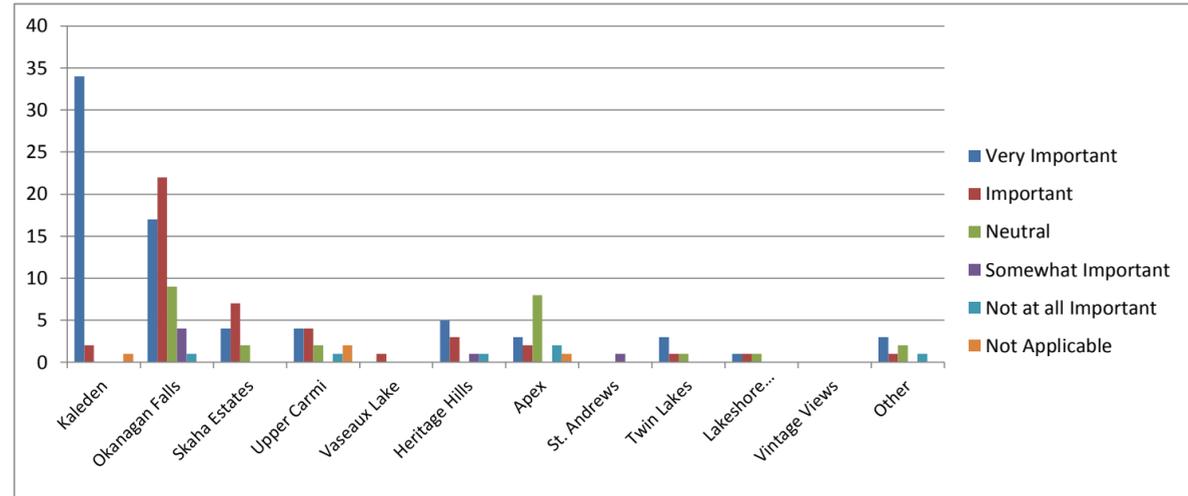
### Building Inspection Satisfaction

	Very Satisfied	Satisfied	Neutral	Unsatisfied	Very Unsatisfied	Not Applicable	Total Responses
Kaleden	2	12	18	1	0	3	36
Okanagan Falls	1	16	28	7	1	1	54
Skaha Estates	0	4	7	0	0	1	12
Upper Carmi	0	5	6	0	1	1	13
Vaseaux Lake	1	0	0	0	0	0	1
Heritage Hills	1	2	3	2	0	1	9
Apex	0	4	9	2	0	0	15
St. Andrews	0	0	1	0	0	0	1
Twin Lakes	0	0	4	0	0	1	5
Lakeshore Highlands	0	0	2	1	0	0	3
Vintage Views	0	0	0	0	0	0	0
Other	1	2	0	2	1	0	6



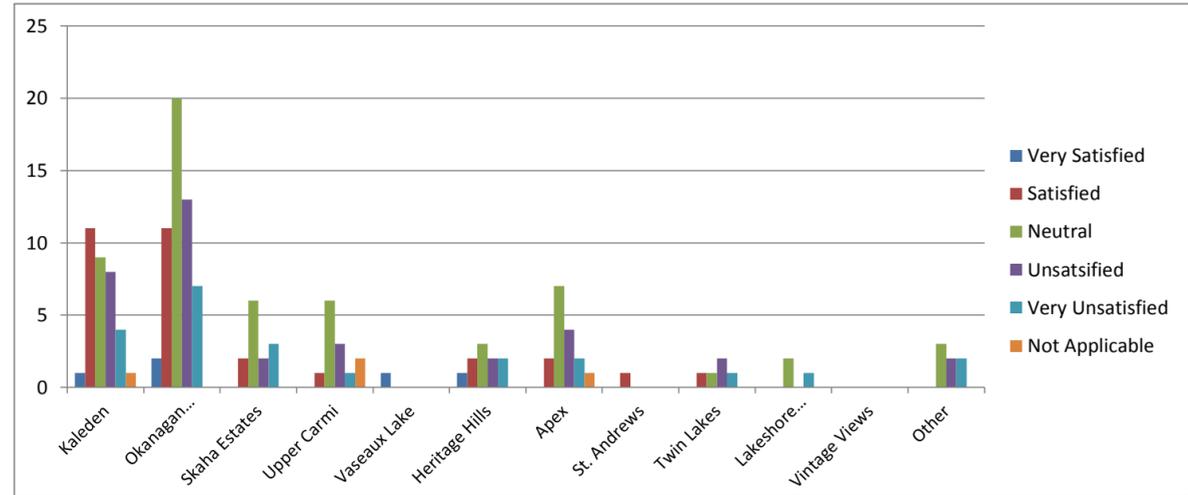
**Bylaw Enforcement Importance**

	Very Important	Important	Neutral	Somewhat Important	Not at all Important	Not Applicable	Total Responses
Kaleden	34	2	0	0	0	1	37
Okanagan Falls	17	22	9	4	1	0	53
Skaha Estates	4	7	2	0	0	0	12
Upper Carmi	4	4	2	0	1	2	13
Vaseaux Lake	0	1	0	0	0	0	1
Heritage Hills	5	3	0	1	1	0	10
Apex	3	2	8	0	2	1	16
St. Andrews	0	0	0	1	0	0	1
Twin Lakes	3	1	1	0	0	0	5
Lakeshore Highlands	1	1	1	0	0	0	3
Vintage Views	0	0	0	0	0	0	0
Other	3	1	2	0	1	0	7



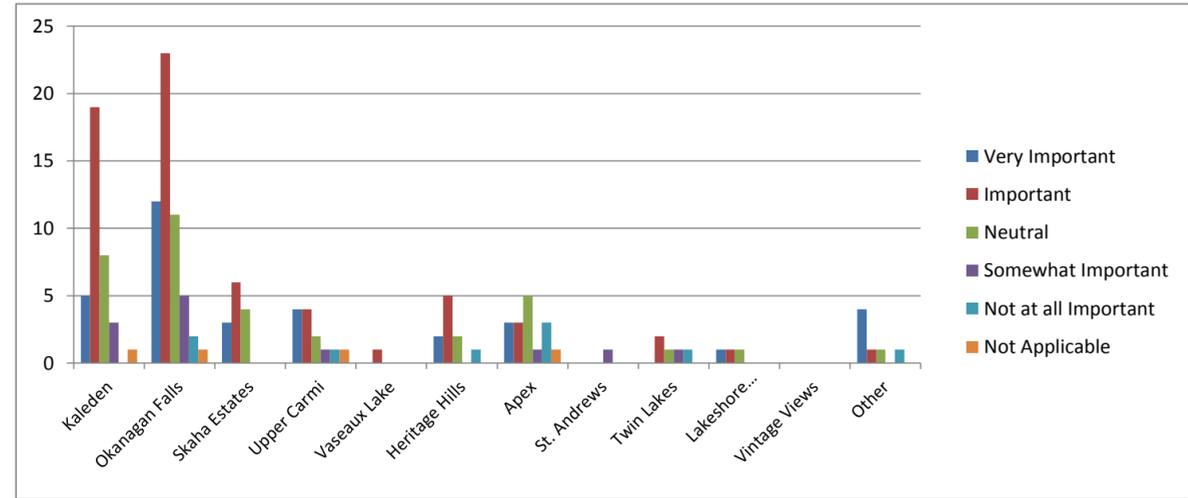
**Bylaw Enforcement Satisfaction**

	Very Satisfied	Satisfied	Neutral	Unsatisfied	Very Unsatisfied	Not Applicable	Total Responses
Kaleden	1	11	9	8	4	1	34
Okanagan Falls	2	11	20	13	7	0	53
Skaha Estates	0	2	6	2	3	0	13
Upper Carmi	0	1	6	3	1	2	13
Vaseaux Lake	1	0	0	0	0	0	1
Heritage Hills	1	2	3	2	2	0	10
Apex	0	2	7	4	2	1	16
St. Andrews	0	1	0	0	0	0	1
Twin Lakes	0	1	1	2	1	0	5
Lakeshore Highlands	0	0	2	0	1	0	3
Vintage Views	0	0	0	0	0	0	0
Other	0	0	3	2	2	0	7



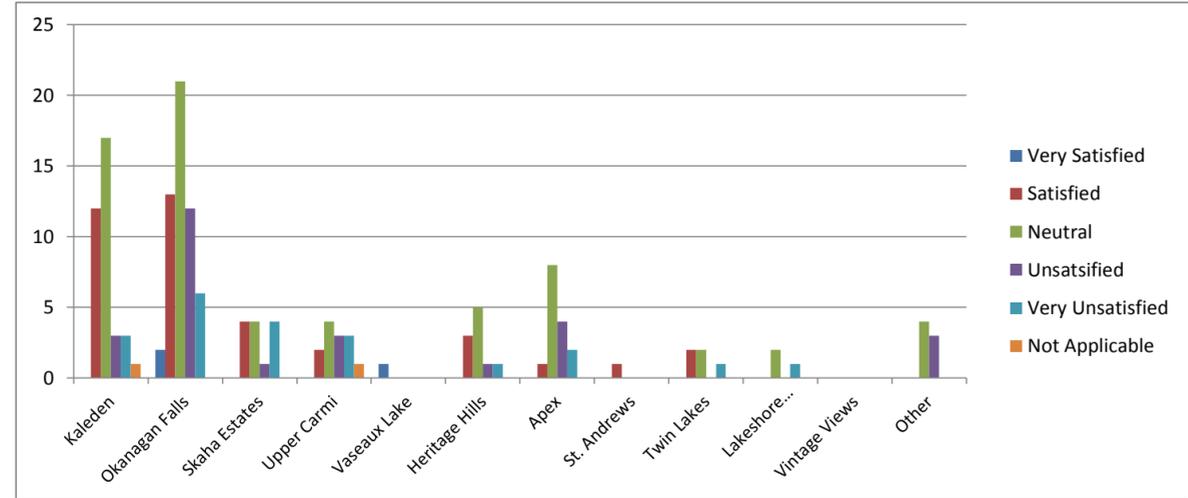
**Animal Control (Dog) Importance**

	Very Important	Important	Neutral	Somewhat Important	Not at all Important	Not Applicable	Total Responses
Kaleden	5	19	8	3	0	1	36
Okanagan Falls	12	23	11	5	2	1	54
Skaha Estates	3	6	4	0	0	0	13
Upper Carmi	4	4	2	1	1	1	13
Vaseaux Lake	0	1	0	0	0	0	1
Heritage Hills	2	5	2	0	1	0	10
Apex	3	3	5	1	3	1	16
St. Andrews	0	0	0	1	0	0	1
Twin Lakes	0	2	1	1	1	0	5
Lakeshore Highlands	1	1	1	0	0	0	3
Vintage Views	0	0	0	0	0	0	0
Other	4	1	1	0	1	0	7



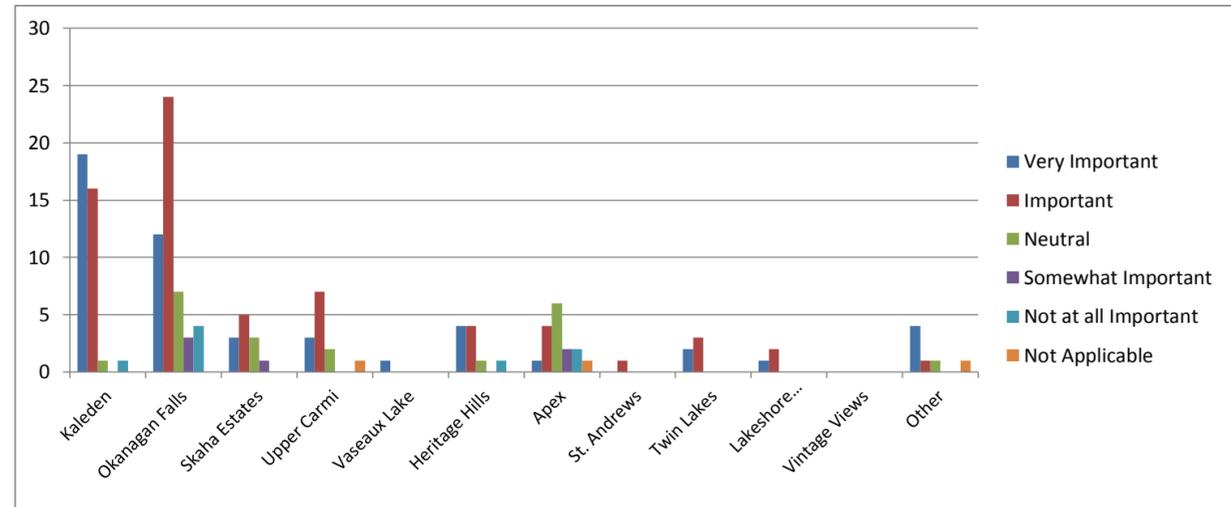
**Animal Control (Dog) Satisfaction**

	Very Satisfied	Satisfied	Neutral	Unsatisfied	Very Unsatisfied	Not Applicable	Total Responses
Kaleden	0	12	17	3	3	1	36
Okanagan Falls	2	13	21	12	6	0	54
Skaha Estates	0	4	4	1	4	0	13
Upper Carmi	0	2	4	3	3	1	13
Vaseaux Lake	1	0	0	0	0	0	1
Heritage Hills	0	3	5	1	1	0	10
Apex	0	1	8	4	2	0	15
St. Andrews	0	1	0	0	0	0	1
Twin Lakes	0	2	2	0	1	0	5
Lakeshore Highlands	0	0	2	0	1	0	3
Vintage Views	0	0	0	0	0	0	0
Other	0	0	4	3	0	0	7



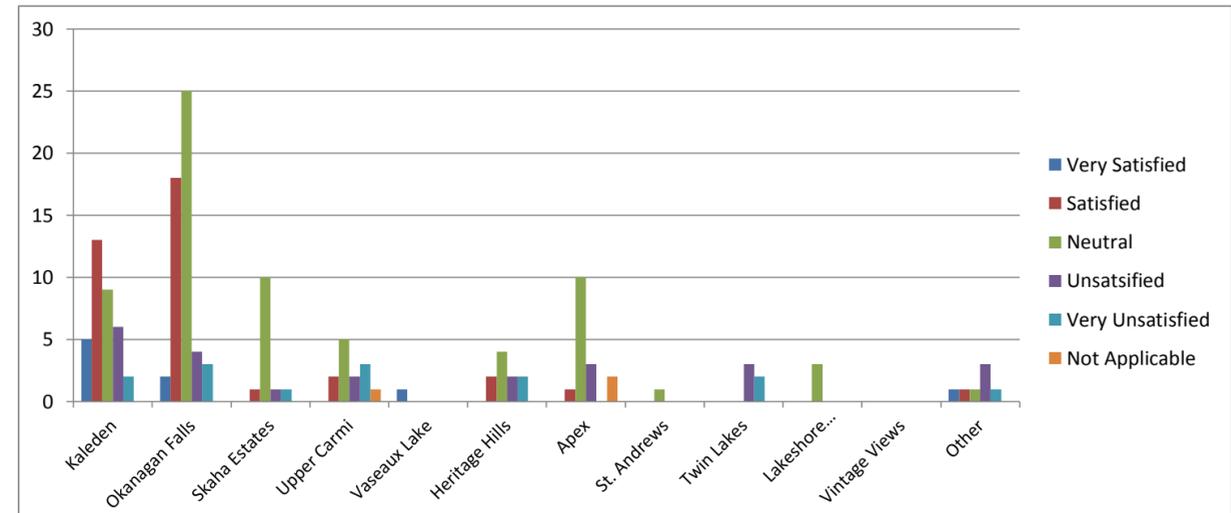
### Invasive Plants and Pest Control Importance

	Very Important	Important	Neutral	Somewhat Important	Not at all Important	Not Applicable	Total Responses
Kaleden	19	16	1	0	1	0	37
Okanagan Falls	12	24	7	3	4	0	50
Skaha Estates	3	5	3	1	0	0	12
Upper Carmi	3	7	2	0	0	1	13
Vaseaux Lake	1	0	0	0	0	0	1
Heritage Hills	4	4	1	0	1	0	10
Apex	1	4	6	2	2	1	16
St. Andrews	0	1	0	0	0	0	1
Twin Lakes	2	3	0	0	0	0	5
Lakeshore Highlands	1	2	0	0	0	0	3
Vintage Views	0	0	0	0	0	0	0
Other	4	1	1	0	0	1	7



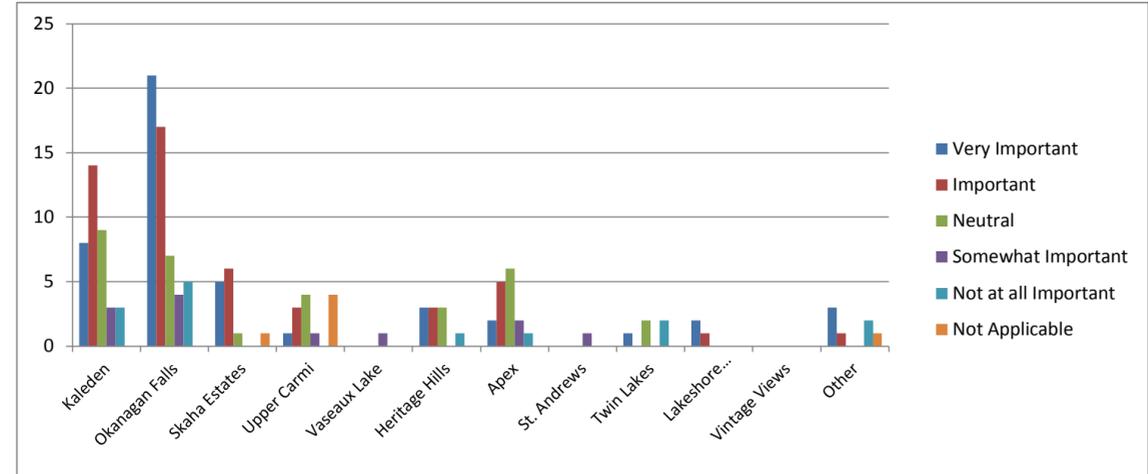
### Invasive Plants and Pest Control Satisfaction

	Very Satisfied	Satisfied	Neutral	Unsatisfied	Very Unsatisfied	Not Applicable	Total Responses
Kaleden	5	13	9	6	2	0	35
Okanagan Falls	2	18	25	4	3	0	52
Skaha Estates	0	1	10	1	1	0	13
Upper Carmi	0	2	5	2	3	1	13
Vaseaux Lake	1	0	0	0	0	0	1
Heritage Hills	0	2	4	2	2	0	10
Apex	0	1	10	3	0	2	16
St. Andrews	0	0	1	0	0	0	1
Twin Lakes	0	0	0	3	2	0	5
Lakeshore Highlands	0	0	3	0	0	0	3
Vintage Views	0	0	0	0	0	0	0
Other	1	1	1	3	1	0	7



**Economic Development Importance**

	Very Important	Important	Neutral	Somewhat Important	Not at all Important	Not Applicable	Total Responses
Kaleden	8	14	9	3	3	0	37
Okanagan Falls	21	17	7	4	5	0	54
Skaha Estates	5	6	1	0	0	1	13
Upper Carmi	1	3	4	1	0	4	13
Vaseaux Lake	0	0	0	1	0	0	1
Heritage Hills	3	3	3	0	1	0	10
Apex	2	5	6	2	1	0	16
St. Andrews	0	0	0	1	0	0	1
Twin Lakes	1	0	2	0	2	0	5
Lakeshore Highlands	2	1	0	0	0	0	3
Vintage Views	0	0	0	0	0	0	0
Other	3	1	0	0	2	1	7



**Economic Development Satisfaction**

	Very Satisfied	Satisfied	Neutral	Unsatisfied	Very Unsatisfied	Not Applicable	Total Responses
Kaleden	18	12	1	4	1	1	37
Okanagan Falls	1	12	24	12	5	0	54
Skaha Estates	0	4	6	2	0	1	13
Upper Carmi	0	3	4	2	1	3	13
Vaseaux Lake	0	0	1	0	0	0	1
Heritage Hills	0	2	5	1	2	0	10
Apex	0	0	10	6	0	0	16
St. Andrews	0	0	0	1	0	0	1
Twin Lakes	0	1	1	2	1	0	5
Lakeshore Highlands	0	0	2	1	0	0	3
Vintage Views	0	0	0	0	0	0	0
Other	0	1	2	2	2	0	7

