



DO NOT CONSUME ORDER

FAULDER WATER SYSTEM

September 10, 2026

The Regional District of Okanagan-Similkameen (RDOS), in consultation with the Interior Health Authority (IHA), is issuing a **DO NOT CONSUME** order for the Faulder Water System, effective immediately. This order is in place to protect public health while RDOS crews assess the integrity of the water system to determine if the RDOS can safely resume water service to the customers of Faulder. This work will include repressurizing the system, flushing the entire distribution network and conducting extensive water quality testing. The extent of damage to underground infrastructure is not yet known. Testing will determine whether the water system was contaminated by extensive heat, smoke infiltration and backflow of water when structures were lost and the distribution system lost pressure.

WHAT DO I NEED TO KNOW ABOUT A **DO NOT CONSUME (DNC)** ORDER?

- You cannot make the water safe by boiling it.
- The water can potentially make you sick if you consume (swallow) it.

YOU **CANNOT** USE THE WATER FOR:

- Drinking
- Brushing your teeth
- Washing, preparing, or cooking food
- Pets' drinking water

YOU **CAN** USE THE WATER FOR:

- Bathing or showering (Do not swallow the water)
- Household cleaning
- Flushing toilets

All water connections have been isolated at the property line. Do not use any water that bypasses these isolation efforts or becomes available through any other part of the system. Re-establishing service to properties is prohibited by anyone other than the RDOS, as per RDOS Bylaw 2825:

16.1. No person shall:

- a) Attempt to turn-on or turn-off, operate, destroy, tamper or alter any portion of the Water Supply System, including without limitation, Water Meters;

During the testing of the water system, if you notice water leaking from any part of the water system, please contact Public Works. Upon completion of this work, the RDOS will consult with IHA to determine whether water service can be safely restored to properties within Faulder.

For further information, please contact RDOS Public Works at 250-490-4135 during regular business hours, Monday through Friday.

For after-hours water emergencies, please call RDOS Regional Dispatch at 250-490-4141.

Thank you for your cooperation.

RDOS Public Works

Sign up for [Voyent Alert!](https://www.voyentalert.com/) to receive routine and emergency notifications, including water advisories.
<https://www.rdos.bc.ca/newsandevents/notifications/>