

INFORMATION BULLETIN WATER SERVICE INTERRUPTION & BOIL WATER NOTICE

FAULDER WATER SYSTEM USERS

February 20, 2024

Please be advised the Regional District of Okanagan-Similkameen has scheduled a water service shutdown for the Faulder water system, effective 8:00 am on Thursday, February 29, 2024, until 4:30 pm Thursday, February 29, 2024. This shutdown is required to accommodate a water main valve replacement. A **Boil Water Notice** will also go into effect the morning of Thursday, February 29, 2024, and will remain in effect until further notice. This notice is a standard requirement when a water system loses pressure, as will be the case during this planned shutdown.

The following addresses will be affected by the service shutdown on Thursday:

- All addresses on Agur Crt.
- All addresses on Fish Lake Rd.
- 104 & 117 Kettle Pl.
- 8064, 8088 & 8151 Princeton-Summerland Rd.

Precautionary Instructions

Residents are advised to use a safe alternate source of water or to boil water for all drinking, brushing teeth, food preparation/cooking purposes and ice making. Water should be brought to a full boil and allowed to boil for at least 1 minute.

Residents in the affected area are advised to plan ahead to have adequate water on hand for essential uses during this shutdown. You may observe some discoloration or sediment in the water upon restoration of service. If you experience dirty water, simply run your cold water taps only and/or garden hose until the water runs clear. Before laundering clothing, please check the water quality to minimize staining and discoloration.

The RDOS is also reminding all business owners/operators (bed and breakfasts), landlords and public facilities operators that it is the responsibility of said establishments to notify their customers of the **Boil Water Notice**.

For further information, please contact the Utilities Department at 250-490-4135, or toll free at 1-877-610-3737. For after-hours water emergencies call Regional Dispatch at 250-490-4141.

Thank you for your cooperation.

The RDOS has partnered with **Voyent Alert!** to provide notifications and alerts throughout the region.

Receive notifications for critical events, wildfires, and flooding, as well as day-to-day communications such as garbage and recycling information, water and sewer notices, and public engagement opportunities.

Once you've registered, you are automatically signed up for emergency notifications.

Get the Voyent Alert! app at the App Store or Google Play.

For email, text, or phone notifications, get started here: register.voyent-alert.com

For more information, please visit voyent-alert.com

