

NEW FOR 2019

RESIDENTIAL WATERING RESTRICTIONS STAGE NORMAL

The Regional District of Okanagan-Similkameen reminds Willowbrook Water System customers that **Stage Normal** watering restrictions are in effect **year round** or until situations change.

Even numbered properties → **Tuesday, Thursday and Saturday**

Odd numbered properties → **Wednesday, Friday, and Sunday**

Watering Established Lawns, Shrubs/Flowers	Newly Planted Sod, Trees or Flowering Shrubs	Outdoor Cleaning	Topping Up/ refilling Pools, Hot Tubs, Ponds or Water Features
<p><u>Manual Sprinklers:</u> 3 days per week 6:00 AM to 10:00 AM 6:00 PM to 10:00 PM On your watering day</p>	<p><u>Seeded lawns or turf:</u> Any day at any time using any method for the first 49 days after installation of seeded lawns.</p>	<p><u>Driveways, sidewalks patios and decks:</u> Any day, using any method provided it does not result in *Excess Water Use <i>It is suggested to use a broom, or hose with spring loaded shut off nozzle</i></p>	<p>Any day at any time for volumes under 4,000 litres Note: for volumes above 40,000 litres, 24 hour notice must be provided to the RDOS</p>
<p><u>Automated irrigation systems</u> 12:01 AM to 6:00 AM On your watering day</p>	<p><u>Trees and flowering shrubs:</u> Any day at any time using any method for 21 days after planting of new trees and flowering shrubs. Stage 1 restriction are required after 21 days</p>	<p>* Excess water use is defined as applying more water than is required to provide a service, produce a product, or complete a task</p>	
<p>Hand watering of flower and vegetable gardens is allowed daily; drip or handheld</p>	<p>Stage 'Normal' represents normal conditions for the local area and your water system. Water Restriction Stages are important to conserve water, minimize pumping costs and maintain adequate volumes (flow) for fighting fire.</p>		

For a complete list of all Watering Restriction Stages, visit:

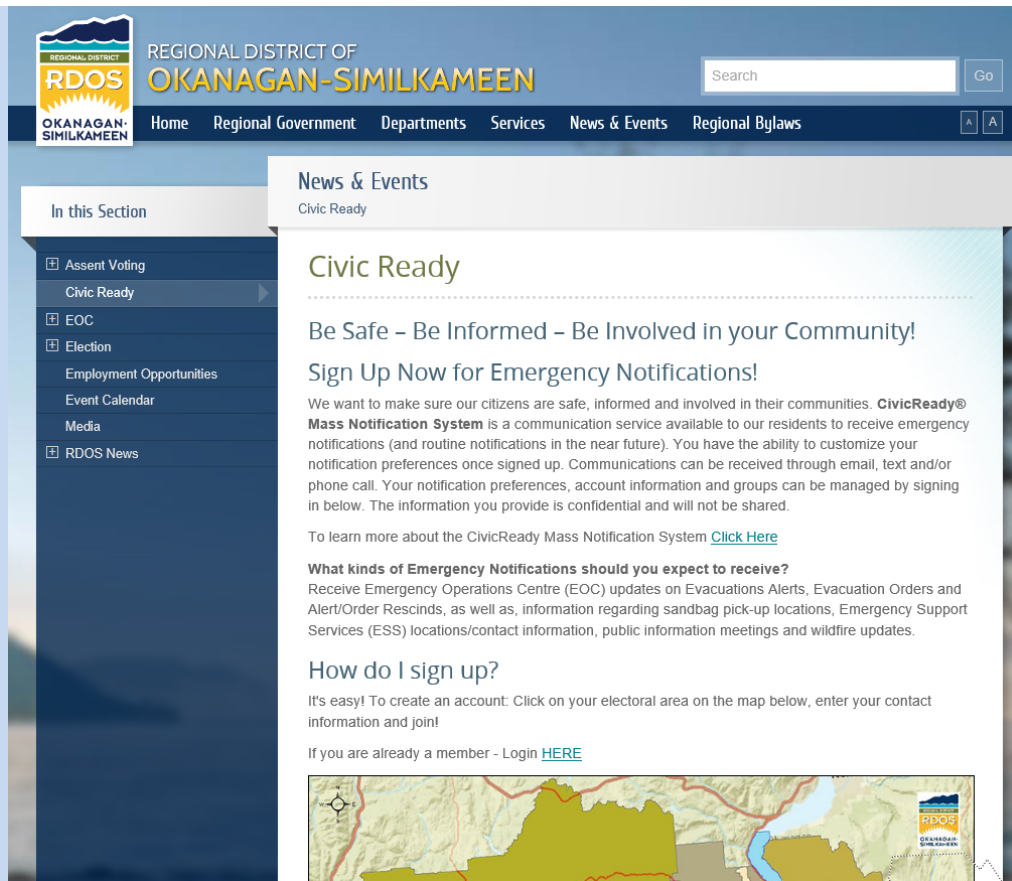
<https://www.rdos.bc.ca/departments/public-works/water-systems/water-restrictions/>

Did you know....

The RDOS has implemented a new mass notification system for citizens and property owners within the regional district, called **CIVIC READY**. This new technology will enhance communication when it matters most; before, during and after an emergency event like floods or fires. **Also, for all RDOS owned and operated water systems, CIVIC READY will be useful for receiving notifications before any planned interruptions of service, such as utility project and construction events, power or water interruptions, and when water restriction stages are changed in response to local water supplies.**

How Do I Sign Up?

Simply go to the RDOS web site <http://www.rdos.bc.ca/news-events/civic-ready/> and follow the prompts.



The screenshot shows the RDOS website interface. At the top, there is a search bar and navigation links for Home, Regional Government, Departments, Services, News & Events, and Regional Bylaws. The main content area is titled "News & Events" and "Civic Ready". The page features a sidebar with a menu including Assent Voting, Civic Ready, EOC, Election, Employment Opportunities, Event Calendar, Media, and RDOS News. The main text on the page reads: "Be Safe – Be Informed – Be Involved in your Community! Sign Up Now for Emergency Notifications! We want to make sure our citizens are safe, informed and involved in their communities. CivicReady® Mass Notification System is a communication service available to our residents to receive emergency notifications (and routine notifications in the near future). You have the ability to customize your notification preferences once signed up. Communications can be received through email, text and/or phone call. Your notification preferences, account information and groups can be managed by signing in below. The information you provide is confidential and will not be shared. To learn more about the CivicReady Mass Notification System [Click Here](#). What kinds of Emergency Notifications should you expect to receive? Receive Emergency Operations Centre (EOC) updates on Evacuations Alerts, Evacuation Orders and Alert/Order Rescinds, as well as, information regarding sandbag pick-up locations, Emergency Support Services (ESS) locations/contact information, public information meetings and wildfire updates. How do I sign up? It's easy! To create an account: Click on your electoral area on the map below, enter your contact information and join! If you are already a member - Login [HERE](#)". At the bottom of the page, there is a map of the regional district.

For after-hours water-related emergencies, contact Regional Dispatch at 250.490.4141.

Regional District of Okanagan-Similkameen

Public Works Department

June 13, 2019