

NEW FOR 2019....

RESIDENTIAL WATERING RESTRICTIONS STAGE NORMAL

The Regional District of Okanagan-Similkameen reminds Olalla Water System customers that **Stage Normal** watering restrictions are in effect **year round** or until situations change.

Even numbered properties → Tuesday, Thursday and Saturday

Odd numbered properties → Wednesday, Friday, and Sunday

NOTE: Mobile Home Park residents, use **your** Unit # for your watering day.

Watering Established Lawns, Shrubs/Flowers	Newly Planted Sod, Trees or Flowering Shrubs	Outdoor Cleaning	Topping Up/ Refilling Pools, Hot Tubs, Ponds or Water Features
<u>Manual Sprinklers</u> 3 days per week 6:00 AM to 10:00 AM 6:00 PM to 10:00 PM On your watering day	<u>Seeded Lawns or Turf</u> Any day at any time using any method for the first 49 days after installation of seeded lawns.	<u>Driveways, Sidewalks Patios & Decks</u> Any day, using any method provided it does not result in *Excess Water Use <i>It is suggested to use a broom, or hose with spring loaded shut off nozzle</i>	Any day at any time for volumes under 4,000 litres <i>Note: for volumes above 40,000 litres, 24 hour notice must be provided to the RDOS.</i>
<u>Automated Irrigation Systems</u> 12:01 AM to 6:00 AM On your watering day	<u>Trees & Flowering Shrubs</u> Any day at any time using any method for 21 days after planting of new trees and flowering shrubs. Stage 1 restriction are required after 21 days	* Excess water use is defined as applying more water than is required to provide a service, produce a product, or complete a task	
Hand watering of flower and vegetable gardens is allowed daily; drip or handheld	<p>Stage 'Normal' represents normal conditions for the local area and your water system. Water Restriction Stages are important to conserve water, minimize pumping costs and maintain adequate volumes (flow) for fighting fire.</p>		

For a complete list of all Watering Restriction Stages visit:

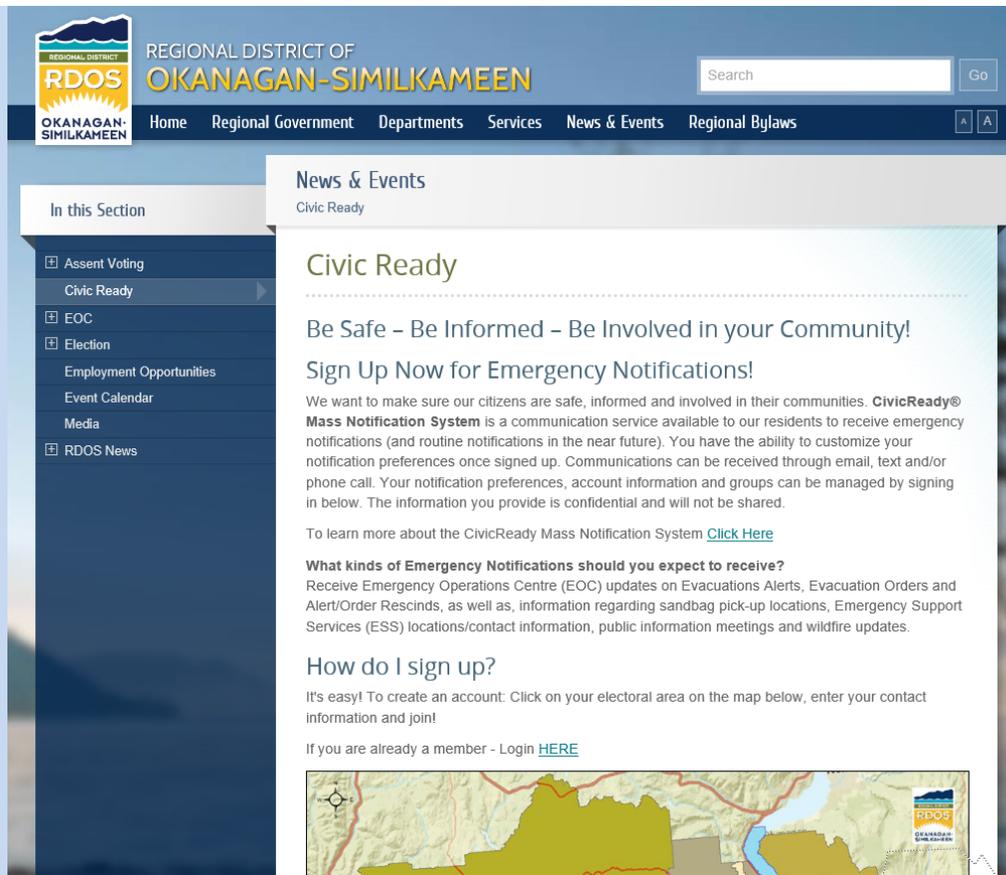
<https://www.rdos.bc.ca/departments/public-works/water-systems/water-restrictions/>

CIVIC READY Did you know....

The RDOS has implemented a new mass notification system for citizens and property owners within the regional district, called **CIVIC READY**. This new technology will enhance communications when it matters most; before, during and after an emergency event like floods or fires. **Also, for all RDOS owned and operated water systems, CIVIC READY will be useful for receiving notifications before any planned interruptions of service, such as utility project and construction events, power or water interruptions, and when water restriction stages are changed in response to local water supplies.**

How Do I Sign Up?

Simply go to the RDOS web site <http://www.rdos.bc.ca/news-events/civic-ready/> and follow the prompts.



The screenshot shows the RDOS website interface. At the top, there is a logo for the Regional District of Okanagan-Similkameen and a search bar. Below the logo, a navigation menu includes Home, Regional Government, Departments, Services, News & Events, and Regional Bylaws. The main content area is titled "News & Events" and features a sub-section for "Civic Ready". The page content includes the heading "Civic Ready" and the slogan "Be Safe – Be Informed – Be Involved in your Community!". It encourages users to sign up for emergency notifications and provides information about the system's capabilities and confidentiality. A "Click Here" link is provided for more details. Below this, it lists "What kinds of Emergency Notifications should you expect to receive?" and includes a "How do I sign up?" section with instructions on how to create an account and a "HERE" link for existing members. At the bottom of the page, there is a map of the regional district.

For after-hours water-related emergencies, contact Regional Dispatch at 250.490.4141.

Regional District of Okanagan-Similkameen

Public Works Department

May 31, 2019



REGIONAL DISTRICT OF OKANAGAN-SIMILKAMEEN

E-Billing for Utility Accounts

The Regional District now offers **E-Billing** for all Utility customers!

If you would like to receive your Utility invoice (Water, Sewer and/or Garbage & Recycling) via email, simply provide your contact information below.

Return the completed form to the Regional District Office:

- Mail: 101 Martin Street
Penticton, BC
V2A 5J9
- In person, to the above address
- Fax: 250-492-0063

Owner(s) Name:	
Account Number:	
Civic Address:	
Phone Number:	
E-Mail Address:	

You can also email us at info@rdos.bc.ca or call our Finance Hotline at 250-490-4140 with the above information.

Please send my RDOS invoices **electronically**.