

Lakeshore & Vintage Views Welcome Newsletter

News and information from the Regional District
September 2025



Keeping the community informed

The official service transfer date for the Vintage Views Wastewater and Lakeshore Waterworks utilities is Monday, September 29, 2025. In preparation, the RDOS has been developing a comprehensive transition plan that includes the transfer of permits, licences, customer lists, and infrastructure documentation.

The RDOS has been conducting detailed assessments of both utility systems, facilities, and operations to support a smooth service integration. This includes reviewing equipment, infrastructure, and statutory rights of ways for accuracy and compliance. No service changes are anticipated.

To view key dates and frequently asked questions, visit the Vintage Views Wastewater and Lakeshore Waterworks project page at rdosregionalconnections.ca.

Message from Electoral Area “D” Director Matt Taylor

“The RDOS is pleased to inform residents who are part of the Vintage Views Wastewater and Lakeshore Waterworks that, as of September 29, 2025, the RDOS will assume ownership and operations of the water system. We understand this process has been lengthy, and your patience is appreciated. The RDOS is now embarking on the critical phase of getting the system to full and proper operations. The RDOS staff responsible for this work are diligently and efficiently implementing the necessary changes. While this will take some time, we are confident these efforts will lead to a successful outcome.”

Lakeshore Main Pump House



Important Water and Wastewater Contacts

General Operations:	250-490-4135
Water Quality Enquiries:	250-490-4106
After Hours Emergency:	250-490-4141
Billing Enquiries:	250-490-4216

rdos.bc.ca

utilities@rdos.bc.ca

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Financial information

No changes to service delivery are expected as the Vintage Views Wastewater and Lakeshore Waterworks utilities are integrated into RDOS operations.

Billing rates and frequency have been reviewed, and charges for the period of October 1 to December 31, 2025, will be as follows:

Vintage Views Wastewater: \$551 per customer per quarter

Lakeshore Waterworks: \$420 per customer per quarter

Rates will continue to be reviewed during the first few months of operation and may be adjusted in 2026 to reflect actual operating costs.

Daily operations

The RDOS currently owns and/or operates water systems in the South Okanagan, including the Faulder, Gallagher Lake, Loose Bay, Missezula Lake, Naramata, Okanagan Falls, Olalla, Sage Mesa, Skaha Estates, West Bench and Willowbrook systems. RDOS Water Operators are all certified through the Environmental Operators Certification program and will provide proven, ongoing operational expertise.

Be safe - Be informed - Be involved in your community



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For further information, scan the QR code or visit Voyent Alert! Community Support: voyent-alert.com/community/

