

Archived: May 20, 2025 11:10:37 AM

From: [Complaints, BCUC](#)

Sent: May 16, 2025 2:47:13 PM

To: [Marc Aucoin](#)

Subject: RE: Formal Complaint Regarding FortisBC's Public Safety Power Shutoff Policy

Sensitivity: Normal

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Good afternoon Mr. Pendergraft and Mr. Aucoin,

Thank you for your correspondence to the British Columbia Utilities Commission (BCUC) regarding FortisBC Inc. (electric).

For your information, following a similar complaint, dated May 7, 2025 from the Town of Princeton, the BCUC has already started a public proceeding to review this complaint. For further details about the proceeding, please visit <https://www.bcuc.com/OurWork/ViewProceeding?applicationid=1352>

Please note that BCUC staff will review your information and be in touch in due course.

Thank you for your patience in this matter.

Kind regards,

Aman Sangara

Customer Service Specialist, Compliance and Mandatory Reliability Standards

British Columbia Utilities Commission

P: 604.660.4700 **BC Toll Free:** 1.800.663.1385

[bcuc.com](https://www.bcuc.com)

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From: Marc Aucoin <maucoin@rdos.bc.ca>

Sent: Thursday, May 15, 2025 3:53 PM

To: Commission, Secretary <Commission.Secretary@bcuc.com>

Cc: Martens, Shelley <Shelley.Martens@fortisbc.com>; Carrie Kassa <ckassa@princeton.ca>; Deborah Jones-Middleton <deborahjm@rdos.bc.ca>

Subject: Formal Complaint Regarding FortisBC's Public Safety Power Shutoff Policy

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Good afternoon,

Please find attached a letter from the Regional District of Okanagan-Similkameen regarding a formal complaint about FortisBC's Public Safety Power Shutoff Policy.

Kind regards,
Marc

One Region Working Together



Marc Aucoin (he/him) • Legislative Services Coordinator

Legislative Services • Regional District of Okanagan-Similkameen

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