



RDOS Area “D” Governance Study

SURVEY #2

Thank you to the many residents of Area “D” who took part in the Governance Sessions and first survey for this study. A summary of the results and key findings are online at: <http://www.rdos.bc.ca/departments/office-of-the-cao/electoral-area-d-governance-study-20152016/>

Based on the results of the first survey, a series of *Options Sheets* and two *Service Level Toolkits* were developed to outline some options and tools related to electoral area boundaries, governance, and service levels. The purpose of this survey is to assess support amongst Area “D” communities for pursuing some of the options presented. Before completing this survey, you are encouraged to review the *Options Sheets and Toolkits* on the RDOS website at the link provided above. The *Options Sheets and Toolkits* are also available in print copy from the locations listed at the end of the survey, by email areadgovernance@rdos.bc.ca or call 250-490-4146.

1. In what ways have you participated in the Area “D” Governance Study to date? *(please check all that apply)*

- I have visited the Area “D” Governance Study webpage on the RDOS website
- I have read some or all of the *Fact Sheets*
- I attended a Governance Session Open House
(held March 2 in Okanagan Falls; March 3 in Kaleden and March 5 in Apex)
- I completed Survey #1
- I have read some or all of the *Options Sheets and Toolkits*
- Other; please specify: _____

2. Which Area “D” community do you live in or own property? *(please check all that apply)*

- | | |
|--|--|
| <input type="checkbox"/> Kaleden | <input type="checkbox"/> Heritage Hills |
| <input type="checkbox"/> Okanagan Falls | <input type="checkbox"/> Apex |
| <input type="checkbox"/> Skaha Estates | <input type="checkbox"/> St Andrews |
| <input type="checkbox"/> Upper Carmi | <input type="checkbox"/> Twin Lakes |
| <input type="checkbox"/> Vaseux Lake | <input type="checkbox"/> Lakeshore Highlands |
| <input type="checkbox"/> Vintage Views | |
| <input type="checkbox"/> Other (please indicate) _____ | |

ELECTORAL AREA BOUNDARY CHANGES

Dividing Area “D” into more than one electoral area would change the number of directors on the RDOS Board from what is now Area “D.” Instead of having one Area “D” director that represents approximately 7,384 persons, there would be two or more directors, and each would represent a much smaller population (between 3,000 and 4,000 depending on where the boundaries are drawn). Some reasons for creating multiple electoral areas include:

If you prefer, you can complete this survey online at www.rdos.bc.ca.

- balancing the population per director more closely with other electoral areas;
- reducing the workload for the electoral area director;
- enabling directors to better represent the perspectives and issues of their communities and constituents, particularly when those issues and views differ from other parts of the electoral area; and,
- reducing the potential for any one community to dominate the director’s time and focus.

While electoral areas often include diverse communities, factors to consider when creating new electoral areas include balancing population, transportation corridors, areas with shared services, and grouping together communities with a shared identity. Options and rationale for dividing Area “D” into at least two electoral areas, and potential impacts on the number of directors at the RDOS Board, as well as voting strength, are explained more fully in the *Electoral Area Boundary Options Sheet* available on the RDOS website (as well as in hard copy).

3. Please indicate whether you support or oppose dividing Area “D” into more than one electoral area. (circle the number that best reflects your opinion)

Strongly Oppose	Somewhat Oppose	Neutral	Somewhat Support	Strongly Support	No opinion
1	2	3	4	5	N/A

4. If you are supportive of dividing Area “D” into more than one electoral area, please indicate how you would prefer to divide the area:

- East/west division, same as the D1 and D2 Official Community Plan (D1 - western portion - Kaleden, Twin Lakes, St. Andrews and Apex; D2 – eastern portion - Okanagan Falls, Skaha Estates, Heritage Hills, Upper Carmi and Vaseux Lake)
- North/south division (Okanagan Falls, Skaha Estates and Vaseux Lake into the southern portion; Kaleden, Apex, Twin Lakes, St. Andrews, Heritage Hills and Upper Carmi in the northern portion)
- Other – please describe:



LOCAL COMMUNITY COMMISSIONS AND COMMITTEES

A Local Community Commission is a committee established by regional districts to oversee and administer services to a community within an electoral area. Commissions are typically used in communities with distinct services or that have remote locations and issues that are not well represented at the regional district or electoral area level. Commissioners are elected by the community every four years at the same time as local government elections. The electoral area

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director also sits on the LCC. An LCC can either have an advisory role or it can be delegated authority by the regional district board to make operational decisions for some services within its boundaries. The LCC can also function as a “town council” and forum for raising community concerns. An LCC typically works best where there is demand for distinct services or service levels and a well-defined community, combined with sufficient population and interest from residents. For further information on commissions and how they function, please refer to the *Local Community Commission Options Sheet* on the RDOS website (also available in hard copy).

5. Please indicate whether you support or oppose the idea of creating a local committee or commission in your Area “D” community. (circle the number that best reflects your opinion)

Strongly Oppose	Somewhat Oppose	Neutral	Somewhat Support	Strongly Support	No opinion
1	2	3	4	5	N/A

6. Please complete the following statements:

If a local committee or commission is established in your Area “D” community:

a) Committee members should be (please check one that best reflects your opinion)

- elected by the community
- appointed by the RDOS Board of Directors
- not sure / no opinion

b) The role of the committee should be to (please check one that best reflects your opinion)

- provide advice to the RDOS Board of Directors and operate some services
- provide advice to the RDOS Board of Directors, but not to operate services
- not sure / no opinion

7. Which services, if any, do you think would be best handled by a local committee or commission in your Area “D” community?(please check all that apply)

- | | |
|--|--|
| <input type="checkbox"/> Economic Development | <input type="checkbox"/> Fire Protection |
| <input type="checkbox"/> Planning (advisory) | <input type="checkbox"/> Bylaw Enforcement |
| <input type="checkbox"/> Sewer | <input type="checkbox"/> Animal Control |
| <input type="checkbox"/> Recreation | |
| <input type="checkbox"/> Other (please indicate) _____ | |

8. Are there any other communities or broader areas within Area “D” that you think would benefit from a local commission or advisory committee? Please list and explain.

If you prefer, you can complete this survey online at www.rdos.bc.ca.

WATER SYSTEMS

Currently there are 15 community water systems within Area “D.” Six are operated by irrigation or improvement districts, others are operated privately. Although each system is different, all water systems must meet drinking water guidelines, and Interior Health regulations. All water systems must conduct sampling and testing, and have various plans for infrastructure renewal, emergency procedures, source protection plans, as well as maintaining billing records, and infrastructure drawings and plans.

During consultation, both water purveyors and residents expressed a desire for collaboration amongst water authorities, including identification of economies of scale, and options for sharing resources. The *Water Authority Collaboration Options Sheet* references the opportunities for collaborating among the multiple water systems, and is available on the RDOS website.

9. Please indicate to what extent you support or oppose various levels of collaboration amongst the community water system purveyors in Area “D”. (circle the number that best reflects your opinion)

	Strongly Oppose	Somewhat Oppose	Neutral	Somewhat Support	Strongly Support	No opinion
Joint Committee						
<i>Water purveyors, Interior Health and the RDOS meet regularly to discuss common issues/concerns</i>	1	2	3	4	5	N/A
Share Resources						
<i>e.g. shared staffing, joint planning, joint purchasing</i>	1	2	3	4	5	N/A
Consolidate Systems						
<i>connect smaller water systems to larger water systems</i>	1	2	3	4	5	N/A
Convert to a regional district (RDOS) service						
<i>convert community water systems to regional district service</i>	1	2	3	4	5	N/A

10. Do you have any comments related specifically to **water authority collaboration** that you would like to share?

If you prefer, you can complete this survey online at www.rdos.bc.ca.

ADJUSTING SERVICE LEVELS

Some services are provided by the RDOS. Other services, such as roads and policing, are provided by the Province. There are opportunities to adjust service levels provided by the RDOS, although increases to service levels typically result in an increase in taxes or costs to residents that receive the service. Some of the services identified by residents through consultation as needing improvements are referenced in the *Regional District Service Levels Toolkit* on the RDOS website (or available from the RDOS in hard copy), and are mentioned below.

Even though the RDOS does not provide roads and policing, there may be programs and opportunities to enhance service levels. Several options are referenced in the *Roads and Policing: Provincial Service Levels Toolkit* on the RDOS website. Some of these options are discussed below.

11. Keeping in mind that each of the service level adjustments outlined in the *Toolkits* would result in increased fees or taxes, please indicate which of the following service level increases you would support or oppose in your Area “D” community. (circle the number that best reflects your opinion)

	Strongly Oppose	Somewhat Oppose	Neutral	Somewhat Support	Strongly Support	No opinion
Bylaw Enforcement:						
Unsightly / Untidy Premises	1	2	3	4	5	N/A
Animal Control	1	2	3	4	5	N/A
Planning (Zoning)	1	2	3	4	5	N/A
Noise	1	2	3	4	5	N/A
Garbage & Recycling Services:						
Saturday hours at Okanagan Falls landfill	1	2	3	4	5	N/A
Roads & Policing:						
Enhanced highway maintenance specifications	1	2	3	4	5	N/A
Pedestrian infrastructure / safety improvements	1	2	3	4	5	N/A
Increase policing (<i>formal request for more rural officers</i>)	1	2	3	4	5	N/A
Increase policing on a seasonal basis through the Reserve Officer Program	1	2	3	4	5	N/A
Fund an additional community policing officer	1	2	3	4	5	N/A
Contract private security/patrols	1	2	3	4	5	N/A

If you prefer, you can complete this survey online at www.rdos.bc.ca.

12. Is there anything else that you wish to share regarding local services or governance options in Area “D”?

Thank you for completing the Area “D” Governance Study survey!

Survey deadline – June 30, 2016

Submit by email to areadgovernance@rdos.bc.ca; by mail to the RDOS at 101 Martin Street
Penticton, BC V2A 5J9; drop off at any of the following:

- Apex & Upper Carmi – Penticton RDOS Office (101 Martin Street)
- Twin Lakes - Twin Lakes Store
- St. Andrews - St. Andrews-by-the-Lake Office
- Kaleden - Kaleden Public Library
- Okanagan Falls & East Skaha Communities - Pharmasave, Seniors Centre, Okanagan Falls Public Library, Royal Lepage Realty Office, Interior Savings Credit Union, Heritage Hills / Vintage Views Information Bulletin Board, H&M Thriftee Shop, Noble Ridge Winery, and the RDOS Community Services Office.

