

SURVEY #1 APPENDIX

The following includes the full text responses from survey questions 4, 5, 6 and 7. Spelling errors, where noted, have been corrected, and edits made to remove references to specific names for publishing.

Question 4 – What do you think are the top three local government service issues facing your Area “D” community?

Issue #1	Response
1	Economic development in OK Falls
2	Road conditions (Lakehill Rd)
3	Water systems should be consolidated under the RDOS
4	Sewer completion
5	Planning
6	water and sewerage
7	No transportation and poor roads
8	Funding from Provincial and Federal Government
9	misuse of public funds (property tax dollars)
10	Sewer Provision
11	fire protection
12	Fire Protection
13	Economic Development
14	continuous access to safe drinking water-too many boil water advisories
15	Fresh water quality
16	Economic Development
17	Development planning. An old OCP discouraged opening up land on the west side of East Side Road in an effort to preserve pristine sight lines.
18	vacation rentals in residential area
19	Water management
20	Emergency preparedness
21	Water use
22	road/street maintenance
23	Sustainable business development
24	logging affecting recreation areas surrounding Apex
25	economic development
26	Water
27	Solid Waste - Ok Falls Landfill - operating hours - not open on Weekends
28	OK Falls needs to own up to being a municipality
29	Poor roads
30	water quality and quantity re population growth, old septics, lake water for household use
31	Sewer
32	Fire Protection
33	Lack of Fire Protection

34	Water
35	I am satisfied with all the local government services in their present form.
36	Water quality and supply
37	real jobs that actual pay good wages
38	Too much planning and not enough action
39	Fire protection
40	Clean water
41	Water service
42	Future planning
43	Roads poor condition [highway issue]
44	lack of affordable Rec programs for seniors
45	highways/roads
46	KVR
47	Open , Transparent , Accountable governance not occurring
48	Water
49	Sewer and waste water service extension
50	Economic Development
51	Water
52	traffic speed on eastside rd, no space for walking on side of rd
53	Sewer
54	SEWER
55	Sewer
56	Sewer
57	Economic Development
58	Fire protection
59	Infrastructure maintenance- the trail on lakehill road is nice but ridiculous given the state of lakehill road surface itself. it was a incorrect usage of my hard earned tax dollars. The road should have been resurfaces first.
60	Snow ploughing
61	Proposed clear cut logging of important recreational trails at Apex
62	Economic development of the Apex Mountain Resort and surrounding area
63	fire protection
64	Wild Life Control (Deer)
65	Water quality and conservation
66	solid waste and recycle station should have been completed before the current ski season
67	Revitalization of downtown Okanagan Falls as place magnet
68	The need to divide Area D into governable regions -rector Schwarz believes he was able to govern
69	Aaaaabbbbccccccddddd
70	lekgn sdlkg woeitnwietnwoit
71	The need to divide Area D into governable regions
72	Lack of fire protection
73	Policing, Crime "spree" that we are experiencing

74	Economic Development
75	Police Protection, we don't have quick access when needed....
76	Inspection of auxiliary structures like steel cargo sheds
77	Roads
78	There are no services in the Green Mountain Rd area other than garbage pick up.
79	amount of traffic on Allandale Lake Rd. heavy traffic to and from dump
80	providing existing services without increasing taxes
81	water protection
82	Roads: Lack of maintenance; repairing of significant potholes is disconcerting, raising of low manhole covers is non-existent.
83	Bylaw enforcement
84	By-law enforcement
85	Land fill
86	Water
87	Cleaning up the crackheads that live in our town
88	sewer-extension to Skaha Estates etc.
89	logging in potential recreational land
90	Fire protection - we don't have any!
91	policing. no coverage. response to call (sometimes) always late
92	Okanagan Water Basin quality & conservation
93	water - too much abuse
94	water - black dirty stains
95	Policing-not adequate
96	water - many neighbours without water
97	Water - issue of I.D.s ineligible for fed/prov grants - establish water authority?
98	Community Planning - not much going on
99	roads & streets
100	Water - without potable water we are "sunk"
101	Fire Protection (hydrants)
102	street condition
103	bylaw enforcement-there are many environmental sensitive areas in Kaleden especially near skaha lake. example "Sickle Point" Regional District did not do due-diligence to protect important sensitive area when a road was constructed next to the lake
104	sewers – needed
105	noise control - enforcing bylaws
106	effective and direct influence on planning for community growth specific to each area. what is important in Okanagan Falls may be completely different than apex. RDOS centralizing recreation services - rec commissions roles are becoming a little foggy.
107	water supply
108	water supply
109	bylaw enforcement - property (individuals)
110	Planning
111	sewer and waste management

112	Planning: Apex needs an overall plan to be approved and worked towards to make the hill a more economically viable venture.
113	fire protection
114	Planning for beach front park (Kenyon Park). Public use for the Lamb property - pathway issues across grey condo beach
115	Sewer
116	Police - need more
117	Water
118	Poor choice of location for Apex Solid Waste Transfer Station.
119	Planning and Building
120	Sewers
121	Planning - poor planning/ development (Vintage Views) = development
122	Sewer system
123	Fire protection
124	Water management - availability and wastage.
125	Average taxes / few services
126	Sewer
127	Water
128	Boat dock, moorage and parking.
129	Sewer extension to Skaha Estates
130	Sewer to our area
131	Fire dept. protection
132	Sewage communally
133	Parks/ trails/ recreation - FINISH trail (KVR) to Penticton from Kaleden!!!
134	Road maintenance (slow snow removal Matheson)
135	Seniors housing
136	Animal issues - cats and deer invading yards (not dogs).
137	Bylaw enforcement and dog control
138	Water
139	No residential fire protection in our area
140	Polarization over cell tower
141	Road paving – Kaleden
142	Dog control/ Kaleden Beach / Bylaw not enforced.
143	Clearing snow in winter
144	Deer problem, Very big problem
145	Aquifer protection - nothing being done.
146	Safe water (good job - keep it up)
147	Community interface fire protection (using ABCM funds, etc)
148	Sewer
149	Sewer and waste management - septic aging, high cost of replacement.
150	We would like fire protection please 121 Joy Road
151	Roads poor condition
152	No sewer service in Skaha Estates
153	Sewer
154	Economic development - we need a broader tax base and jobs
155	Water supply for drinking and in case of fire

- 156 Fire protection - none households
- 157 I am satisfied with all local government services in their present form.
- 158 An OCP that preserves rural character of the area
- 159 Support to protect Twin Lakes aquifer

Issue #2 Response

- 1 Revitalization and clean up of OK Falls town centre
- 2 Lack of progress on sewers.
- 3 We should have access to natural gas.
- 4 Road improvement and paving - finish East Side Road
- 5 Economic development
- 6 property development
- 7 No local fire or community services
- 8 Trails and Recreation
- 9 inappropriate taxation - using Heritage Hills taxes to buy property in OK Falls
- 10 Sewer Provision
- 11 garbage disposal & recycling
- 12 Water supply
- 13 Sewer
- 14 petty crime, trespassing and thefts - no police service in OK falls
- 15 Proper representation with issues the Provincial Government ignores
- 16 Water Conservation
- 17 Parks, Trails, and Recreation
- 18 road maintenance and snow plowing
- 19 Sewer and waste water
- 20 Schools
- 21 Parks, trails
- 22 Water safety and sustainability
- 23 waste management at Apex
- 24 Sewer
- 25 Economic Development
- 26 Dog Control - bylaw needs enforcement in parks/trails
- 27 Area D needs to be advocating more strongly for the National Park
- 28 Over spending on parks
- 29 land management re proposed national park and population growth
- 30 Fire Protection
- 31 Water
- 32 Fly Tipping and Littering
- 33 sewer & waste
- 34 I am satisfied with all the local government services in their present form
- 35 Road maintenance
- 36 real affordable housing, NOT ROW HOUSING
- 37 Too many managers and not enough field personnel
- 38 Parks trails and recreation
- 39 fire protection
- 40 Fire protection

41	Highway 97 and Cedar st. crossing.
42	Sewer
43	lack of dog control on public beaches
44	Water
45	Sewer
46	local policing presence not occurring
47	Sewer
48	Drought management
49	Bylaw Enforcement
50	Policing
51	property development
52	WATER
53	bylaw enforcement
54	fire protection
55	Water
56	Planning /land usage
57	policing - need more rural presence.
58	Garbage pickup
59	Too much herbicide is being used-I witnessed the slow death of milkweed in the past. I also don't support the use of herbicide unless absolutely necessary, especially in areas where children and dogs frequent.
60	A solid waste depot
61	trespassing on private property
62	Noise Control (Motor Cycles)
63	core area revitalization
64	protection of current trail systems and recreation with appropriate interface with logging industries should be having much larger support from RDOS
65	Spur economic growth in Area D
66	The need for strong leaders
67	The need for strong leadership from RDOS (director, staff and board) in addressing problems arising from the many government agencies (policing, highways, forestry, environment) whose jurisdictions overlap with those of the RDOS and directly impact the quality of life of its citizens.
68	Water demands as more building and development occur
69	Having an effective process at the Local level, that assists us when we cannot get satisfaction from the Province on an issue that falls under the Provincial jurisdiction but affects us locally. E.g., policing, roads.
70	Governance
71	Dogs leave their poop all over , untidy or unsightly premises ,noise
72	Regulation of vacation rentals (premises should be inspected, etc)
73	Bylaws
74	By laws are not adhered to at all in the Green Mountain Rd area. We have to fight to get anyone out here to look at the issues in this area
75	dust from OK Falls Landfill
76	planning development of sewer and waste water service
77	Development

78	The inability of local government to deal with and possibly even listen to citizen gripes. For example, the placement of private garbage bins on public road allowances; i.e. adjacent Sun and Sands Resort at the foot of Railway St., is unacceptable - such should be placed within their own property.
79	economic development
80	Policing and associated costs
81	Water
82	Roads
83	Have homes clean-up clutter and garbage which can be seen from the street
84	road maintenance-snow removal and repaving
85	bylaw enforcement - nobody ever comes and deals with rental noise etc. grazing cows on property & dogs out of control
86	fire protection. no practices ever held in our area
87	maintaining unique quality of life
88	sewer – perfect
89	snow removal-roads + sidewalks-how do we get better service in RDOS
90	bylaw enforcement-to protect our parks and beaches
91	sewer - we all have septic tanks
92	Planning - densification/vacation properties destroy rural communities
93	Bylaw Enforcement - non-existent
94	weed control
95	connection to sewer. When? It has to come
96	Bylaw Enforcement
97	" parking
98	Hwys/Rds - lack of MTCE
99	recreation - I like to be active and involved and involved in my community
100	illegal dumping not enforced
101	Planning
102	transit - very good
103	Water
104	Parks and trails better marked for all to enjoy summer and winter.
105	emergency planning
106	Management dog problems on Kenyon Park (dog park) 'Noise unleashed dogs'
107	Roads - upgrading Lakehill Rd (NOT pathway)
108	Roads - Need repair (Eastside Road)
109	Parks
110	Advancement of logging in recreation areas.
111	Administration
112	Water - should not be privately run.
113	Good roads
114	Planning - ability to proceed with subdivision of Upper Carmi properties.
115	Water
116	Sewer and Waste Management
117	Street surface improvement
118	Economic future
119	Dog control

120	Fire protection (volunteer)?
121	Sewer - is it EVER coming?
122	Road repair Matheson
123	Improvements to the downtown area
124	KVR between OK Falls and Vaseux Lake not developed.
125	Invasive plants
126	Pest control - Deer!
127	Aging infrastructure especially re: waterworks
128	Street Lights
129	Roads/ pavement - poor conditions
130	Clearing snow in winter - not just on school days
131	Pot holes not fixed.
132	Pest control (geese) - nothing being done.
133	Transit and road safety
134	Coherent coordinated 'planning' linking resort activity/mandate with those of RDOS
135	Parks
136	Water - too many REGIONAL water boards/ ONE authority
137	Annexing Joy Road in to city H2O would be easy.
138	Street lights/ reflectors
139	No sewer service in Skaha Estates
140	Water
141	Fire protection - we live outside the current fire protection area and would like to be included.
142	snow ploughing on roads leading here
143	Bylaw enforcement
144	An OCP that is 'cast in stone'
145	Water quality and quantity
146	Get rid of RDOS

Issue #3 Response

1	Appearance and tourism attractiveness at Skaha beach and park
2	We should keep taxes as low as possible
3	Unightly premises
4	Parks and Trails
5	control of Canada geese and invasive plants
6	Very poor planning regarding waste and building management
7	Economic Development
8	Sewer Provision
9	Campbell Mtn landfill
10	Invasive Plants / Pest Control
11	we-they conflict between permanent and summer residents
12	road maintenance and service
13	Bylaw Control
14	Invasive Plants and Pest Control
15	no streetlights at mailboxes on Heritage Boulevard
16	Solid waste

17	Sewer
18	Planning and Building
19	Land and water stewardship
20	fire protection at Apex
21	Water
22	Bylaw Enforcement
23	Development and planning - quicker process for approval - are three readings necessary
24	A made-for-Area D water strategy
25	Over spending on recreation
26	bylaw enforcement with teeth
27	Property tax reduction
28	Planning
29	Garbage and Waste Disposal
30	Transit
31	I am satisfied with all the local government services in their present form.
32	Town development
33	trying to make O.K Falls more appealing to a younger age group
34	Waste management
35	emergency planning
36	And all bylaw enforcements including unsightly premises.
37	KVR trail completion
38	Administration
39	No liquor licence in our only local store
40	Inconsistent animal control on RDOS governed lands
41	Bylaw Enforcement
42	Compliance with provincial water standards
43	Building Inspection of new construction as the construction progresses
44	Governance
45	water service
46	INVASIVE PLANTS
47	water
48	Parks and Trails
49	Road maintenance
50	Emergency preparedness and prevention. What if anything is being done in this area.
51	Dog control
52	There is no water at Apex today, nor was there any yesterday. This is of real concern to the residents, obviously. This is not the first time there has been an issue here. Also, the water is so chlorinated throughout the year that it stinks up the house when the tap is running. It makes one wonder if it is being treated properly. Too much chlorine can't be good for you!
53	An integrated/quality water supply
54	feral horses
55	Traffic Control (Large groups cyclists)
56	more control of road safety and improvement

57	Fire protection requires some increased form of financial support grants (via taxpayers) that does not change its current status with protection under the "good samaritan act"
58	Retain and enhance working age population
59	The need for a willingness by RDOS Staff and Directors to challenge developers, builders and citizens who contravene bylaws. Too often infractions are overlooked through ignorance or incompetence on the part of bylaw enforcement. RDOS Board also appears to avoid enforcement of bylaws for fear of bylaws being challenged in court.
60	Maintenance of our rural lifestyle
61	Water - we are very concerned with what is happening to Vaseux Lake. It is filling in and we cannot get the Provincial government's attention.
62	Fire Protection/Emergency Services
63	Sewage odour permeating as residents don't empty their septic tanks and don't know how to look after them
64	Snowmobiles and ATVs on roads and inappropriate trails
65	local control of all services
66	There are no recreation signs of any kind for snowshoeing, hiking, cross country skiing etc...in the area that can be utilized by many who would enjoy this area of D-1
67	yard waste disposal-smaller vehicles making many trips to and from landfill- how is that green?
68	wild animal control in the area
69	fire protection
70	Planning & Building Services
71	conservation issues
72	Roads
73	Dump
74	do not want to be incorporated and no national park
75	crime prevention-thefts, breaking, vandalism
76	Planning - no long term direction for this special area
77	solid waste. garbage ok. recycling should be at community level
78	Getting information to residents on emergency planning
79	fire/emergency – fantastic
80	animal control + waste (dogs) in parks. #4-police coverage
81	fire protection - we're on our own here
82	Sewer - issue of proposed extension along Skaha Lake
83	Complaint Resolution - staff are arrogant, aloof and unhelpful
84	Transit
85	Sensible planning solves all our concerns
86	Sewer and Water
87	hwy in and out
88	Policing - non existent
89	solid waste - important to me to not be filling land fill areas
90	longer dump hours
91	pleased with services for OK Falls
92	sewer & waste water

93	Needs government input to get it on track similar to other ski hills in the region.
94	invasive plants and pest control
95	Lake weeds in swimming areas.
96	Parks
97	Buildings - more uniformity.
98	Schools
99	Poor overall planning for community design for Apex in the long term.
100	Fire protection
101	Bylaw enforcement - could be more reactive.
102	Road maintenance.
103	Fire protection and emergency planning
104	Potable water source
105	Control of the deer population
106	Not more business and trade in OK Falls.
107	Security, policing
108	Possible school closure
109	And curbs on some corners
110	Water restriction is too tight.
111	Getting the plows to get onto the road, not beside the road.
112	Fire control – none
113	Lack of serious implementation of the regional parks & trails 'plan'. Suggest learning from/adopting CORD experience.
114	Bylaw enforcements
115	Deer control/ auto damaged twice/ frequently being accosted / reg. destruction/ when walk with dog - dog bylaws - none for deer.
116	and centre lines
117	Still no sewer service in Skaha Estates after 20 years of talking about it.
118	Fire protection
119	Water - big issue for increasingly diminishing resource.
120	Emergency planning
121	Protection of watershed and wetlands White Lake Rd must be maintained between Twin Lake Rd and Forest Services Rd so to monitor Horn Creek
122	(removed)

Question 5 - What services, if any, does your local Area "D" community not receive that you think are needed?

#	Response
1	The beach at Skaha needs more sand brought in (nice sand) and it needs to be cleaned more often in summer by raking the beach with a tractor to kill the grass and weeds that grow. Too much duck and goose droppings are present. Also, there are no concessions or water sports rentals on beach. These current conditions will not attract tourists to our beach therefore not creating economic benefit for the town. Better management of this resource is required - build up the beach ...they will come !!
2	Local store can't survive because they are not allowed a liquor license. Not an RDOS problem but pressure could be applied to reduce the mileage limits.
3	access to natural gas Firesmarting Curbside collection of food wastes
4	Sewer project completion
5	None
6	Fire services other than provincial Transportation other than grey hound bus Proper snow removal and road maintenance - snow removal often done by local people with own equipment and little to no sand applied to roads. Very few pot holes ever filled No library or access to one - penticton refuses library cards to residents outside of penticton as do many other libraries Poor recycling collection Little pest control for coddling moth No emergency planning or services locally, minimum 45 min to get to hospital and minimum 20 minutes for police Poor water management- you only belittle us for the stated wells in the area with no concern for dry or little producing/ unused wells.
7	Most of the services required or expected are in place and function well as indicated in above survey. I STRONGLY OPPOSE THAT OUR PROPERTY TAX DOLLARS HAVE TWICE (that I know of) BEEN USED TO BUY 'PARKLAND' IN OKANAGAN FALLS. The RDOS using our tax dollars to buy overpriced property. We moved here 8 years ago and were informed that a park was designated for Heritage Hills. Nobody from up here wants to drive to O K Falls when you want to go to the park; also, almost everyone up here walks on a daily basis thus, indicating that we are not lazy.
8	Sewer and waste water management
9	Fire protection
10	Fire Protection - we are 7 km from the Penticton fire hall. Water supply. Sendero Canyon is 2 km from my house and they have water.
11	Police presence - presently serviced by Penticton RCMP detachment with significant response times.

12 Proper representation (or the lack thereof) with the Provincial government decisions that effect the local community. For example, permitting the Province and FortisBC to push a high voltage power line through a neighbourhood when other viable options existed. Or permitting the Vintage Views developments that has turned an attractive natural landmark into a scar on the land.

I have never before lived in a community where the residents have no option but create a "Homeowner's society" in an attempt to protect their interests from big business , big government and big development.

13 I believe overall services are covered.

14 Cyclist control on east side road. The road is narrow and very twisty. Every effort should be made to encourage all to use the Trans Canada Trail on the west side of Skaha Lake. I understand upgrades may be needed. Perhaps signage is also needed to encourage drivers to stay on their own side of the road until there is NO oncoming traffic before passing cyclists. Packs of cyclists over say 8 in number should be discouraged. Cyclists who do use East Side Road should be heavily encouraged to use McLean Creek Road south to OK Falls as that section is very narrow and curvy and extremely dangerous. Families and less-than-elite cyclists should be made aware EXTREMELY OBVIOUSLY that East Side Road is not the only route. PLEASE push the use of the trail on the Kaleden side of the lake.

15 Roadside maintenance.

Snowplowing does not occur on all roads in Heritage Hills.

16 None that I can think of at the moment.

17 Sewer

18 Road repair service

19 Community Policing, revitalization of old commercial buildings, Okanagan Falls downtown enhancement and beautification, improving business climate and desirability to potential businesses, improving the area as a tourism destination, sidewalk and walkway enhancement and safety in Okanagan Falls

20 see above

21 boost economic development to attract more people to the area

22 Proper road maintenance. Roads are poor and there are potholes everywhere. We need to have water meters installed. There are far too many people who abuse their watering privileges especially ones with farm status. It is not fair that a regular household is paying as much as a farm. Proper street lighting. We got a sidewalk for the handful of people who use it, but we cannot have street lighting for the safety of our community, doesn't make much sense.

23 Community policing

24 Deer control. Deer are having a massive impact on the area. Local vegetation has been stripped, gardening is impossible without expensive and unsightly fencing. Kaleden is coming to resemble a gulag. This is a MUCH bigger issue than dog control.

25 We have more services than we need .

26 road maintenance and control of our waterways
there are many problems re roads/traffic in area D. Far too many to go into detail but we need to have more say in their management
Protection of our waterways (lakes and rivers) is of serious local concern. We need more local input re protection and use and development

- 27 Fire Protection
1. Fire Protection - given climate change which is causing for warmer summers and already being in a dry area home fire protection is becoming more important. Support for volunteer fire groups and a working agreement with the City of Penticton to respond to
- 28 calls that are close to it's area, ie., lower Upper Carmi
2. Water - many homes are on wells and the water is marginal for quality or not usable for home use. Speaking for Saliken Drive and Panorama Ridge which has non potable water.
- 29 We have been lobbying for a Volunteer Fire Station for at least 10 years. Area Director promised to look into the matter as part of his last election platform but we have yet to see any action.
- 30 Transit
- 31 There are no extra services needed.
- 32 We receive all the services we need, most just are not provided with any quality, the worst be recreation and bylaw
- 33 In my opinion, there aren't any services that I want or need that should or could be provided by RDOS. Providing Fire Protection service, garbage collection and recycling are sufficient for my needs.
- 34 Waste management. parks trails and recreation. More support for the fire protection we have without trying to change it into something it cannot be.
- 35 I don't know if and what the emergency plan is for Kaleden
- 36 Water service would be a great asset to our property, think we are the only redden in area D not to have this service. We are starting to receive garbage pick up this week which is great to have but still an extra cost to homeowners.
- 37 Nothing here.
- 38 Vehicles, trailers etc parked on roadways. Hard to walk or drive on roads narrowed due vehicles parked.
- 39 safe sidewalks and crosswalks
- 40 Sewer. Not all the housing built had a sufficient system put in.
- 41 No Snow Removal on Alder Ave
- No Sewer
- No Street lights

[1] Open, Transparent, Accountable Governance

It is important to state that all individuals involved in Area "D" governance are "good people" that have either chosen through election, volunteer or employment to serve the citizens and their dedication to the area is appreciated. All are performing duties under created " norm of acceptable behaviours" that has been developed within the group (commission) over time. It is vital to the citizens served and the corporation that the group of individuals involved in governance of Area "D" understand that all public statements made (recorded) and actions taken in the public interest must be in adherence with all applicable laws, procedures, bylaws and code of ethics, natural justice and procedural fairness occurs in decision making at all times in the public interest.

[1]Citizens are entitled to consistent clearly defined current messaging of all bylaws

[2]Citizens are entitled to expect that all representatives of the corporation are respectful, professional, objective and have informed knowledge of all current applicable laws, procedures, bylaws, code of ethic requirements in positions held to ensure that all citizens are equally respectfully provided with "good governance".

Complaint procedure;

[3] Citizens are entitled to be provided with a complaint procedure in local government that ensures all citizens complaints are addressed in a timely manner, professionally, objectively, fairly, without subjective interpretation of any bylaw, procedure occurring.

[a] All complaints are addressed with fact-based information supported by law or procedure.

[b] Information submitted to administration in reference to submitted complaints from citizens by individuals in the corporation be fact based without self-determination (personal opinion) of validity of complaint or motivation of complaint occurring.

42

[c] Individuals within the corporation to understand that the complaint procedure is a required process to identify areas of needed improvement for the benefit of both the citizens served and the corporation.

[d] Administrative corrective action taken when informed of violations of law, code of ethics occurring by individuals within the corporation to retain "Public trust"

Local policing:

Local government is not permitted under law to provide local policing presence in Okanagan Falls which is understood, there are options that have been submitted to both RDOS and RCMP of Community Safety Officer presence in community policing meeting, there was supposed to be information presented to the community in Skaha Matters explaining this program, this never occurred from RDOS or RCMP.

Citizens are extremely frustrated when attending community meetings to hear about budget restraints (first thing discussed by both RDOS and RCMP) that prevent any action occurring, Citizens attend community meetings to hear what the options are and how to obtain the service required (service available, funding) to provide safety and security within the community.

There is tendency of local government to amend bylaws or have community meetings to pacify the citizens during crisis times instead of proactively preparing a presentation of options available to address the problems experienced in the community and how the options can be implemented. There are 6 dedicated RCMP members to service rural areas, Oliver, Princeton, Keremeos, all have local policing presence, Okanagan Falls has the largest population and this population increases from May to Oct (tourist season) increasing criminal and other activities that are adverse to the community. There must be

cohesion between RDOS and RCMP to provide some form of policing presence in Okanagan Falls.

Inconsistent animal control enforcement on all RDOS governed lands;

There is currently revision of 3 regional district animal control bylaws occurring by Bylaw Enforcement Co-ordinator which will benefit all RDOS governed lands outside of park lands. This revision will not address animal control issues on the park land, designated public beaches in Okanagan Falls where the public are consistently interfered with by uncontrolled dogs on the park lands and the public beach area. The uncontrolled dogs are also a nuisance to neighbouring properties of the park lands. Parks staff are now unionized and this places another obstacle in enforcement of park land bylaws occurring, Parks Supervisor was sworn in to enforce the park land bylaws and duties of the position have changed virtually eliminating presence in park lands (specifically Kenyon Park land).

Animal control enforcement contract with "K9" which in 2015 Area "D" contributed 41,106.00 towards animal control does not have authority in the park land to enforce. The combination of these factors leave the public with no park land bylaw enforcement (Kenyon Park land) or contact information in case of incidents occurring in Kenyon Park land.

Budget restraints seem to be the reasoning for the lack of service delivery in Area "D", it seems strange that there is no local government problem to increase taxes for trails and parks development in Area "D" yet basic needs of the community i.e. policing, dog control enforcement is not the priority for the citizens served. The development of trails and parks are important to the community, the delivery of basic needs of the citizens need to be the priority!!!

- 43 Water Service. I believe the RDOS should provide drinking water service to area 'D'
- 44 I love our waste services in Kaleden, but would like to see food waste collection at some point. I currently compost, but know many do not for fear of attracting vermin.
- 45 Very, very important is the need for local policing. Someone attached to the RCMP but works out of a satellite office here and works closely with our school and youth groups in our area.
- 46 Full time Fire Fighting Crew
Police staffing at OK Falls office
Enviromental Consultant for Skaha Lake
- 47 more months of garden waste pickup
more dog park space. Changing signage on KVR trail to say dogs must" be under control" not on leash. Some people get angry and aggressive when they see a dog run free and I fell that the KVR is a good dog off leash area.
- 48 Transit
- 49 Sewer. Septic tanks are ageing; Sewer along Eastside Road desperately needed.
Bylaw enforcement. More funding for adequate enforcement needed. Bylaws for chimney smoke, unsightly premises and spotlights are not at all adequate.

50 Kaleden has fire protection except for my house being over 900 feet from a stand pipe makes my house insurance fall under semi protected. This fact makes our family have to pay out \$2500. dollars more per year for insurance. That is not a typing err two thousand five hundred dollars per year above my base rate which makes our payment almost out of reach to pay. One other thing is snow removal after a big dump is almost none excitant for days it seems like.

51 Fire protection. Public transit .

52 Policing is not sufficient enough. Help the RCMP with more rural crime prevention.

53 I would like to see more protected parks and recreational trails here at Apex. It would be incredibly detrimental to the local economy if the clear cuts are allowed to proceed. Most of us choose to live here because we value recreating in nature, and having much of the forest removed will strongly reduce both the desire to live here, as well as greatly lowering property value (this won't be good for the tax base). This issue is very important to many residents, and I was encouraged to read that the RDOS has had referendums to aid in creating/expanding three parks in the past ten years. I sincerely hope that the RDOS will turn its eye toward helping the recreation enthusiasts of both Apex and all of its visitors (both summer and winter time bring many visitors here).

54 Solid waste management depot apart from what the resort offers to residents

55 DSL internet services

56 No Comment

57 public works in general - road improvements, landscaping and greenspaces outside of parks

58

1. increases funding for fire protection
2. solid waste and recycle still not provided by RDOS
3. There appears to be no involvement or recognition of RDOS for the protection of the current and widely used trail systems such as the Okanagan Vista trail system

59 None

60 Fire protection - in 1994 the Garnet Fire devastated this area and several homes were lost. Twenty-two years later much of the forest has regrown and we again face the possibility of wildfire. Moreover our options for escaping the area in the event of a wildfire are very limited. Should Carmi Road become impassable, we don't really have an alternative way out.

Water - while water is abundant at certain times of the year, the area is extremely dry at other times. Wells need to be very deep to access aquifer supplies. During the Garnet Fire helicopters fighting the fire used swimming pool water to fill their buckets but there is no guarantee that residents will continue to maintain filled pools with sufficient water to help in a crisis.

Parks and trails - while we have a few trails in this area, very little seems to be done to maintain them. Notable are piles of garbage which accumulate in several areas sometimes including large items such as boats and refrigerators. These are a danger to both people and wildlife.

61 Enough Policing, protection and enforcement. When they do arrive, they are great but there are not enough of them, they are not here when the criminals are in the middle of the night, etc.

62 Water connection as we are so close to Penticton... we have a private Co. looking after our water in HH. but there is always the possibility of contamination...

- 63 Bylaw enforcement
keeping up on by law enforcement would be great. We are supposed to have that service but it seems that individuals have to complain constantly before anyone from the RDOS comes out and takes a look. The amount of properties with too many vehicles leeching into the ground, junkyard +, etc.....should be the responsibility of the bylaw enforcers of the RDOS.
- 64 The only service we receive is garbage collection, yet we seem to pay taxes as if we receive all services. This is a bit confusing!!!!!!
RDOS has far too much power over what landowners can and cannot do with their land, however with this power they don't enforce anything that is happening. No wonder people don't get permits anymore, it's a joke. If they don't get permits then the RDOS doesn't know anything because no one comes out to enforce anything anyway.
- 65 water including irrigation water and sewer in the rural areas
- 66 Sewer and waste water collection
- 67 water service
A police presence in Okanagan Falls. The lack thereof is disconcerting. Possibly a police presence may have resulted in a reduction to the number of residential break and enters so far this year.
- 68 Drainage provision. Drainage at rural mailboxes and on some streets needs to be addressed.
- 69 Sewer services are probably needed along the lakefront especially.
- 70 For a small town OKFalls we are doing ok the way it is. It is a seasonal town rec. + tourists. Most people that come here love it the way it is so I have been told, by them.
- 71 sewer-to improve & secure water quality
- 72 Telephone + 911 - no cell service for most of Green Mtn Road
power lines - \$1,000,000 to bring in power lines
- 73 Beach maintenance (see below) on a daily/weekly basis during season
- 74 In future RDOS may be required to take over administration and operation of Sun Valley Improvement District. Local population aging and soon will run out of eligible trustees.
- 75 In sewer planning testing was to be down on outfall of septic tanks on Vaseux lake. We haven't heard any results and get the answer it is the responsibility of this or that agency. Area D (RDOS) needs to make sure its done.
- 76 We need better access to road + sidewalk mtce (snow, repairs, etc) from province
sufficient policing-appearing 2 a day once in the morning and once in the afternoon does not address this communities needs-why aren't they policing at night instead of driving through out the highway
- 77 no supervision of the parks dog owners have there dogs on the beaches but no one is there to enforce bylaws.
no one patrols the parks and beaches alcohol animals on the beaches throughout the summer
- 78 We were told by Fire Protection we are on our own. They only put out forest fires, not homes, barns, sheds. etc.
Public transit for youth/seniors-allow "age in place"
- 79 Effective means of providing affordable housing for working families (housing currently being diverted to vacation rentals/absentee Albertans
- 80 Strategic Community Planning including parks and trails
- 81 improved transit

1. Policing - very thin service
2. Road Maintenance (Skaha Estates) needs review
- 82 3. Skaha lake is silting up. Is dredging a possibility? will we ultimately lose the lake to become a river? (the eastside of Skaha Lake is becoming increasingly shallow. weeds will slow current and increase silting.
- 83 Fire Hydrants ASAP
water and sewage line extensions
need easier land separation titles.
- 84 having Okanagan Falls landfill facility open on weekends. working person at present cannot go due to the hours of operation
- 85 water control
sewage
tree removal
- 86 sewer and waster management
lower Kaleden - make sure effluent from septic systems does not continue to seep into Skaha Lake
- 87 a better bus service to Penticton for seniors
- 88 dog control
police presence
environmental issues
- 89 Adequate policing - regular police patrolling, that is their presence in a regular, routine manner would help deter criminal activity. Greater bylaw enforcement
- 90 sewer and waste management
bylaw enforcement
- 91 No animal or dog control. Need their own area to run around in.
Economic development by improving the "town" feeling. It is only 35 minutes from Penticton - it should boom all year with the right facilities and management.
- 92 Fire protection
- 93 Yard waste pickup for condo properties.
Better police presence.
- 94 1. Sewer system
2. Transit
3. Library - more hours
4. Viable grocery store with liquor licence
- 95 Sewer
- 96 Change the location of the Solid Waste Transfer Station out of the village and into the industrial area.
- 97 Fire protection - of some kind.
- 98 Sewers - pollution of waters
- 99 Road maintenance - we have to complain to get service.
Policing - rarely see a police cruiser in the neighbourhood.
- 100 BC Transit in Kaleden
- 101 Fire protection
Public transportation
Future development in allowing 10 acre parcels to be subdivided to smaller pieces in Upper Carmi.

- 102 Eventual sewer service - all currently septic tanks.
- 103 Sewer, water, street lights Let the tax , garbage, recycling, fire protection.
Sewer
- 104 Water
Fire protection
- 105 Handy Dart services for handicapped individuals and elderly.
- 106 More police presence.
- 107 Sewer
- 108 See all of the above
I would like to see the KVR trail to OK Falls from Kaleden cleared of snow in the winter.
- 109 When a local volunteered and did it himself, all he got was a big 'no thanks'. RDOS should do it then.
Fire protection (just because the OK Falls FD will not at least respond it costs us \$1000 plus per year on insurance. This is not fair to our high taxes as they are comparable to Heritage Hills.
- 110 More police presence. We have had 4 break-ins and 1 major break-in on Hody Drive within the last weeks of February 2016. We need at least 1 Officer stationer in OK Falls 24-7.
- 111 Transportation for older persons that have lost their drivers licences.
- 112 Not enough upgrades to sewer lines, roads and sidewalks.
Downtown enhancement to old buildings and flea market.
More RCMP presence - to deter/control/eliminate off-road vehicles (motorized/unlicensed dirt bikes & ATV's) being operated on Carmi Road, Saliken Drive, Joy Road, Panorama Road, Beaverdell; these vehicles go on private lots creating a significant wildfire hazard. Many of these off-road vehicles come from the derelict/vacant properties on Carmi (1901 Carmi Road and surrounding lots); essentially those vehicles spill over onto Carmi Road and private properties, becoming a serious hazard for traffic on Carmi and a fire hazard as mentioned above.
- 113 #2 above. Deer was NOT on pest control fact sheet, but something has to be done.
- 114 #3 above. Not a local government service BUT it should be addressed with more coverage and less break-ins
- 115 Fire protection for our area
- 116 Road and potholes
- 117 As above in #4.
- 118 Kaleden/ Penticton bus - frequency.
- 119 Fire protection - we live in a forested area and with dry summers are always in danger of forest fires. Also it is more likely for single homes to burn when the area is dry.
Fire protection
- 120 Pest control
Aquifer protection
- 121 Transit
- 122 Sidewalks and walkways
Signs posting safe speeds (we don't have ANY)
- 123 Its not 'what services' are missing but the adequacy of the resourcing available to them and the adequacy of the outcomes. Also in question at Apex is the future functioning/sustainability of sewer and water services. Delays in Apex waste transfer plan, location and costs is of concern.

- Hooking up to the sewer plant. We were told this would happen WHEN?
- 124 Road surface is a disgrace
No curbs to control water
Bylaw enforcement
- 125 Sewer and waste water management - see above.
- 126 Fire protection
Water
- 127 Roads upgraded, street lighting, "winter gravel sand, "should be liquid"). Lots of dust from sand and gravel.
- 128 No sewer service in Skaha Estates
- 129 Sewer
Water
Fire protection
- 130 In my area above Matheson/ Parsons Road, fire protection for obvious reasons.
- 131 We definitely need a water supply system for safety and convenience. It is a basic necessity of life. Snow ploughing service for safety.
- 132 Fire protection
- 133 There are no extra services needed.
- 134 A Planning department and in general the entire administration that is not influenced by the personal ambitions of the Area D Director
- 135 Illegal dumping - asphalt shingles were dumped into Horn Creek. RDOS did not call us to state they could not do the cleanup due to steep banks. We called them and got this answer 6 months later and did our own cleanup.
Sewers.
- 136 I have called twice for dog patrol and never seen a truck. I spent over \$400 in vet bills because of unleashed dogs attached my dog on leash.

Question 6 - What services, if any, does your local Area "D" community receive that you think are not needed?

- | # | Response |
|----|---|
| 1 | All are needed and appreciated. |
| 2 | Transit
local office |
| 3 | None |
| 4 | None |
| 5 | None we have no services other than garbage removal which is poor at best |
| 6 | Animal Control and Invasive Plants Control |
| 7 | Quite O K in this regard. |
| 8 | None |
| 9 | Driveway garbage collection. We are fine dropping it off down at the bottom of Carmi. It is cheaper and safer to keep operating this way. A truck coming up 10 km up the hill to pick up garbage is not required and more expensive than the residents dropping it off. |
| 10 | cannot identify any |

- Transit.
- 11 A park that is positioned under high voltage power lines. It will also end up a giant dog run rather than a park.
- 12 Parks and rec at the regional district level should down load more responsibility to Kal Rec and keep the regional District involvement to the planning and allow local involvement in the development of the local parks
- 13 Public transport, we do not use and bus seems empty most of the time.
- 14 I do question the addition of the Transit Service. I understand that it is a 'Green Initiative' and future planning is needed. At the moment, however, I suspect that it is just another vehicle on the road. I also suspect that it could be a wedge regarding the Province accessing taxes to fund Translink.
- 15 nothing that I am aware of
- 16 I believe all of our services are important. I just don't think they are all being used efficiently.
- 17 Appreciate all of the services!
- 18 None
- 19 Recreation is over funded .so few people in ok. Falls and a large increasing budget.
- 20 None, everything is needed for a vibrant progressive community. We need proactive planning not reactive.
- 21 economic development
- 22 We don't need the park water spray system. They are not enough people using it.
- 23 1--weed control, I think it is a small thing, money could be used better elsewhere
2-- Building inspection, there is areas in the RDOS that have none and don't appear to have any negative effects, permit fees are a lot for nothing if you already have engineered drawings
- Library - I am not a user
Water - no action all advisory/planning
Parks - we live in a huge park called the South Okanagan - our backdoor is a park. In my opinion, RDOS doesn't need to provide anything else.
- 24 EC Dev - really don't want any more, most folks here are retired and came here for the status quo.
Noxious Plants/Insect Control - most of the monies appears to be spent on mosquito control, either it is really successful OR there simply isn't a threat from mosquitoes in this area. The service appears to be geared to orchards and vineyards - go to user pay.
- 25 We already do not receive much for our tax dollars
- 26 There are no services in the upper Carmi area so can't think of anything applicable.
- 27 we are satisfied with the services we have.
- 28 None
- 29 [1] Noise control, Bylaw enforcement; RDOS has contract with SOS security dating back to 1998/99 for noise control and bylaw enforcement. Regretfully there does not seem to be much bylaw enforcement (untidy, unsightly premises) occurring. The bylaw enforcement if improved would benefit the area, the noise control prior to 2015 was less than 500.00 per year to be reduced in projected budgets, in 2015 the noise control enforcement was increased in 2015 to 4000.00. When citizens contact SOS security for noise control enforcement, citizens are instructed to call the police as there may be drinking involved (SOS security and Bylaw Enforcement Co-ordinator), if citizens are to call the RCMP there is no purpose to be contributing monies to noise control as both SOS security and RCMP are

	based in Penticton and response time is 25 mins to not attending. Monies towards a Community Safety officer program would make more sense.
30	Transportation. The transportation service to Heritage Hills is severely under utilized.
31	I can't think of any
32	Emergency Planning/Preparedness
33	Note that Kaleden does not provide fire service to Kaleden estates and twin lakes. Kaleden will do road rescue if asked by EMBC to yellow Lake and now down Marron Valley Road. You make no mention of burning bylaw or that the provincial government has governance over fire fighting in unorganized and non fire protection areas. leave the water system in Kaleden alone- it runs just fine.
34	None
35	garbage pickup could be reduced to every 2 weeks.
36	No Comment
37	None
38	None
39	Recreation - I believe that recreation is important but perhaps not to the degree that it is provided in OK Falls.
40	N/A
41	Can't think of any
42	economic development
43	All services are needed that we currently receive.
44	We don't need the main streets to look like downtown VCR. Fix the roads Maple to Hwy back road. Pot holes everywhere.
45	Garbage pick-up could be modified to bi-weekly instead of weekly
46	Yard waste pickup - all properties on Green Mtn Rd are over 1 acres (usually 10 to 50 acres) and do not require yard waster pickup - compost locally
47	None I can think of.
48	Economic development - not possible in our area and no room here for more houses to provide housing for workers.
49	we have had a spike in thefts yet we get so little policing. When we call it has taken up to 2 hours to respond that is WRONG we deserve and PAY for better policing
50	Bus service stops at the bottom of our mountain by the power company and mail boxes. Bus does not come all the way up Carmi. Just to Sendero Canyon no higher.
51	Economic development not required for Kaleden - keep as low-density rural "bedroom community"
52	N/A
53	Is transit ahead of its need. What is its ridership rate? It will certainly be needed - at some point
54	Transit - is it paying for itself - ridership appears low
55	Nothing
56	all required
57	a lot is spent on recreation
58	Invasive plant and pest control (unless some summer activities occur).
59	None
60	Few less parks
61	n/a

- 62 None
- 63 ?
- 64 None
- 65 Generally satisfied.
- 66 Economic development for the sake of economic development over local concerns.
- 67 We drive to our cabin
We take our garbage home.
- 68 Bus service - maybe one passenger per trip. Waste of money.
OK Falls library - low utilization.
- 69 N/A
- 70 Garbage collection for years is paid and had to deliver our own garbage down to Penticton.
Now we still have to pay AND sent a garbage container.
We have almost no service - so "none"
- 71 We have no water/ sewer/ lights/ fire hall
The police service is appreciated but often too little too late but not the fault of anyone.
- 72 We barely have any services - please don't take any away.
The question may be 'are the services being provided proportionate to the costs?' Also as a resort and prime recreation service area for the South Okanagan, are adequate investments of time and effort being made to ensure integrity of the resources?
- 73 Our tax money is spent in OK Falls. We get nothing here. Parkland up Heritage that was purchased is a waste. Who wants to be under that power line?
- 74 None in our opinion.
- 75 Transit
Economic Development
- 76 Library, parks and recreation all in Okanagan falls proper. Use Penticton transit bus, mostly empty - one or two passengers. should be integrated with am & pm school buses. Won't need school buses re. Heritage Hills/ Vintage Views.
- 77 Transit
Transit - I notice not very many people using it. Doesn't justify the cost.
- 78 Also, too much money spent on acquiring property for recreation unnecessarily increasing taxes.
- 79 We don't need the park water spray system. There are not enough people using it.
- 80 Local office in OK Falls - if there is paid staff in both OK Falls and Penticton, what exactly does the Director do?
Our electoral boundaries must follow the waterway. Horn Creek supplies water to Twin Lakes from Orifino which are both in Area G. Thus the Twin Lakes watershed is not in the OCP D. Horn Creek Forest Services Road is 10 km at the 4 km is an old growth cedar forest worth mentioning protecting and being aware of.
- 81 Stop sending paper that nothing happens. Kaleden is a dump.

Question 7 - What suggestions or ideas do you have for improving the services that your Area "D" community currently receives, or how those services are delivered and governed?

Response

1 Have the main highway properties cleaned up. There are too many buildings that look run down or dilapidated. Have the owners clean them up or do it for them and give them the bill. The farmers market areas is real bad and is hurting the image of OK Falls, clean it up. If there is a show of pride of our town and properties it will attract more people , who may just want to invest in a going concern , which happens to have an under developed beach !

2 Lakehill road is a mess from highway 97 to Linden Ave. There are patches on patches and every winter there are hundreds of potholes opening up. The whole road needs to be redone from the gravel base. Bring in the machine that eats the old pavement and spits out renewed pavement.

3 We need more than one Director on the RDOS Board, too many Penticton members. Area Director does as great job.
More patrols by RCMP, more community liaison with Fire Department.

4 None

5 Read above two boxes! We need a local fire squad to help with forest fires, a more local ambulance service- many people are in the local woods and injuries happen, someone who knows and understands well users and their needs(you guys very much don't!) proper pest and invasive species control- coddling moth and kelp in local lakes!

6 More trails and recreation in the Apex area.

7 We would REALLY APPRECIATE more police service and/or surveillance on a frequent basis. Also, I know it is spring but we do have quite a few potholes, even on Eastside road.

8 Strike a committee to consider the manner in which and costs to provide sewer and waste water management from Okanagan Falls to Gallagher Lake

9 How do the residents have any say in the appointment of the head of the RDOS? I do not believe that we do.

10 Economic Development:
1) More focus on developing high-density, senior residences in the Kaleden area.
2) Subsidizing small businesses in the area ie: Kaleden store, restaurant

11 Potable water for OK falls needs improving - well casings are cracked and contaminated surface water contaminates the wells - not sure irrigation district sees this as a priority and water supply would be better managed by the District.

11 Surface water drainage from property development along Hody Drive not properly planned for or necessary infrastructure installed resulting in continuing damage to properties below Hody drive and along Main Street between 7th Ave. and Skaha Lake during high rainfall events

12 The Provincial Government should create a body that completely take over providing quality fresh water to its citizens rather than permitting private enterprise to continue with it. Their priorities are more about making a profit than providing a quality service.

13 More attention should be given to economic development. Area D has huge potential in the cycling market, specially with the major events being held in Penticton the summer of 2017. Okanagan Falls in particular is a diamond in the rough and I am very concerned we're going to miss the opportunity to capitalize on those events. Thousands will come to the OKV, tens of thousands will watch on TV! Just as the OKV is now world renowned for wine, OK Falls can be the same for cycling. It has very unique logistics that I am not aware exist anywhere else. The economic spin off from this environmentally safe and healthy activity will create new business and many jobs for the locals.

- 14 Please see question 4 and 5.
- 15 I think that Area D and the RDOS are very well managed already.
- 16 Annex to Penticton
- 17 I think that the condition of White Lake Road is appalling. It is the primary road used by multiple communities in the district and a school bus route, yet it is in a constant state of dis-repair.
- 18 RDOS requires a continuing, concerted effort to convince other levels of government to improve road structures, paving and repair in a timely manner.
- 19 Each sub-area within Area D could have a volunteer group of citizens and/or business owners with common goals meet a few times each year to discuss issues and develop suggestions for improvements in their specific area. For instance, Okanagan Falls downtown business owners could meet to discuss ways of enhancing the appearance of main street businesses.
- 20 None
- 21 Solid waste - recycling and hours of operation for Landfill (Okanagan Falls).
- 22 It would be nice if Bylaw enforcement actually started to do some enforcement on the noise and unsightly properties issue.
- 23 There is really no need for a bus service with über these days.
- 24 water: mandatory greywater systems and water conservation devices for all new construction. Mandatory annual inspection of septic systems. Serious enforcement of current bylaws re water/pollution.
Land management: progressive forward looking but keep as much of the rural feel as possible. Find out of the box solutions
Bylaw enforcement: hire more officers and give them teeth to deal with habitual offenders.
- 25 As above - Fire protection - set up volunteer fire groups and assist with funding. Work with the City of Penticton to provide fire protection to areas that can be accessed.
Water - Tie into the water substation at the corner of Joy Road. Or, bring water up, from Ellis Creek, to a substation at the end of Saliken drive that can be accessed by Panorama Ridge.
- 26 town hall mtgs for discussion – communication
- 27 We don't need any improvement for any services.
- 28 1--recreation seems to have gone stale same programs year after year, they don't run enough outside programs or quality kids programs
2-- bylaw enforcement is horrible and so complicated to get the process going that no one even tries and the town shows it!!!
- 29 Eliminate those services for which planning is the major component of the function/service AND the ROI is not measurable AND where the service does not benefit everyone (keep fire protection)
- 30 It seems as though that the owners of the ski hill do more governing than the regional district does and right now no one seems to have much interest and that is hurting our community
- 31 Although we do not require bus transportation yet, it is a consideration in aging in Kaleden
- 32 Again think water service would be great it would also provide us with fire protection. I would be willing to pay extra taxes to have that service.
- 33 Have your bylaws setup so you can enforce them all.

- 34 The rdos needs to be on top of the service providers to make sure things are done correctly. Knowledge is greatly needed in some areas. More boots on the ground.
- 35 We need sewer & light! We should have organic waste pick up every week all year . Put the KVR trail back on the KVR not on the road
- [1]Open, Transparent, Accountable governance by adherence to all applicable laws, procedures, bylaws, code of ethics occurring by members of commission (Elected, employees, members), Role model the behaviours expected from citizens, respect direction from the board.
- [2]Fact-based information supported by law or documentation presented to the community at all times to ensure all citizens are fully informed.
- [a] Reinforce to citizens that OCP and any other planning is vision for the future is "Conceptual" only until all obstacles are removed by legal and ethical means.
- 36 [3]Revision of RDOS complaint procedure to ensure that citizens voices are heard, complaints are addressed in timely manner professionally, objectively. Citizens complaints are not ignored by any individual within the corporation, if unable to address the complaint pass it on to someone in the corporation who will address the issue or at least response that no action will be taken.
- [4]Local policing presence - Community Safety officers program
- [5]Dog control enforcement occurring in park lands (Kenyon Park Public beach area) under contract with "K9" , it is ridiculous that the dog control enforcement officer is not able to enforce on 3 lots (Kenyon Park 4,3,2) of the Ok Falls park lands, it is frustrating to watch the officer stand at the boundaries of Kenyon Park when violations are occurring without ability to enforce. Park land bylaw 704.02,2011 is dog control bylaw and could easily be added to the contract with "K9".
- 37 Overall I am satisfied. It may be time for Heritage Hills/Lakeshore Highlands to have their own representative on the RDOS board.
- 38 I like the services we currently receive in Kaleden. We have a representative that can carry concerns forward for consideration and mechanisms in place for changes to be made if necessary.
- Building inspections throughout the various stages of new construction need to be more frequent to ensure that the building permit and zoning requirements are being met.
- Bylaw enforcement in our area is weak perhaps due to lack of RDOS staffing. However, bylaws are not being enforced here as thoroughly as they should be such as dogs at large and off leashes on trails and beach areas, B&Bs in single family zoned areas, appropriate cottage industries in neighbourhoods, more defined access for public across Sun and Sands lake front, more unsightly premises need to be notified, absentee landowners need to be informed or 'encouraged' to tidy or comply with unsightly premise bylaws.
- 39 -Recycling of glass and plastic bag 'bins' need to be centrally located, perhaps by IGA, to encourage such recycling; also, dump hours need to be revised so that working people have more access to the landfill; this might discourage the illegal dumping going up to and outside of the landfill in Ok Falls; the RDOS needs to be more aware and regular regarding the clean up of garbage that has fallen off vehicles on Maclean Creek Road and Allendale Lake Road areas.
- Parks equipment purchased by Ok Falls taxpayers should not be utilized in other areas of Area D or elsewhere; Parks and recreation issues should continue to be driven by and, where ever possible, decided by the local commission as they are 'onsite' and know the needs of their local parks and hear the requests of the local taxpayers regarding recreation programs.

- Governance over Water to insure safe drinking water & timely hook up to existing system
- 40 Tax dollars allotted for policing & full time Fire Fighting Crew
Support & incentives for upgrading downtown OK Falls
- 41 longer library hours
- I do not believe that the Kaleden Irrigation District is properly managing the water system for residential users. KID was mandated several years ago by IHA to move towards a well-based system to ensure public health. KID board openly states they think IHA is wrong and they do not want to spend money on wells. These little improvement districts like KID should be removed and replaced by one water authority under the RDOS and have centralized management, offices, staffing, training, operations, policies and governance.
- 42 Improvement Districts also cannot presently get OBWB and senior government grant funding, like the RDOS, which is a horrendous opportunity loss. Existence of irrigation districts is highly inefficient and costly to taxpayers. Irrigation District Boards are usually mainly represented by and favour agricultural users, and do not meter or have policies or regulations that encourage water conservation for that user group. These problems exist with most all irrigation districts throughout the RDOS, and they all should be consolidated under one water authority or department within the RDOS umbrella.
- 43 See #5
- 44 If sewer was to be extended in to Kaleden the stand pipes could be upgraded to hydrants then
- 45 Combine the management, maintenance and operations of the various community water systems within Area D
- Go back to garbage drop off the pick up at the curb I feel works good for people in the city . Our area it doesn't work that easy as our houses are a very long distance front the curb.
- 46 Then we come home and the garbage can is blow away, so now we have to rent or buy another container to hold our garbage and the costs keep going up . We pay extra for this service that in my view has become a hassle! . Why does it need to change?
- I think town hall meetings are a good thing that will capture what is working and what is not. Myself it is more about what is priority and what is not.. and all levels of government need to work together. 2 examples. the highway 3A and 97 junction is a death trap. it needs to be fixed before there are more accidents. A second is that look at the condition of lakehill road in Kaleden and other roads. Why spend money on a new trail along lakehill when we are not able to maintain the current infrastructure. it is embarrassing to drive the road.
- 47

1. We live on Fourth Street in Kaleden. When it snows, our street does not get ploughed unless we phone and complain. Even then, they only do a half effort and quit. If the street is too steep for the big trucks then they should sent a 4wd pickup with a plough and get it done. We pay for snow removal just like all the other Kaleden residents but do not receive the service. It is a steep dead end street so residents are unable to get in our out without a 4-wheel drive vehicle.

2. Because the street does not get ploughed we get no garbage pickup until the snow melts!

We pay for this service too etc. When I phoned to complain I was told to keep it for the next week. This is not satisfactory.

48

3. Dog control. There is no enforcement of the dog rules at Pioneer Park. Most dogs are off leash in the dog area and many times dogs are running around the restricted area as well.

Droppings are a big problem on the KVR. Many people don't bother to pick up after their pets and only one in ten dogs are on a leash. The Old Kaleden road is disgusting, no one picks up.

4. Signage. All the streets in the area recently got new large signage for "NO THROUGH ROAD" on their stop signs. Just like the ploughing and garbage, our street got missed. We are at the end of the street and I'm tired of people getting lost and turning around in our driveway.

The garbage issue seems to be a contentious one. For the most part, I am fine with the current disposal site, with one exception: people leave large items near the creek that are too big to fit in the compactor. I feel this could be helped by either having one or two "large appliance drop off days" per year, or by building an inexpensive shed to house such large items until such a time that they can be disposed of. I believe that a new, expensive waste transfer system is not needed at this time, especially since the waste disposal site is only well used in the winter season.

49

It appears to me that the continued viability of the Apex community is largely dependent on the viability of the mountain resort; the economics of the resort in turn has been driven by timber sales in the past on adjacent land as opposed to the recreational aspects. While recognizing that the resort is a private business it is located and is dependent on government land access. The viability of the resort goes beyond simply a responsibility to its shareholders, but to the many residents of Apex and those who enjoy the mountain. Perhaps more interest and cooperative planning/strategy needs to go into the future of this pristine area.

50

51 Neutral

All of the water and waste water and sewer districts should be all taken over by the RDOS and run as a single entity And as many as possible be interconnected together for security of service for each other. The RDOS already runs these two departments and if they ran all water and waste water system in the dist. it would give them the economy of scale.

52

area is too large for one director - consider alternatives such as an elected council to support director

53

I have trouble seeing how one elected representative can meet the needs of such a diverse area as area D. The needs of the more populated parts such as Heritage Hills, Skaha estates, Kaleden and OK Falls are vastly different from those of Apex and probably Upper Carmi, and Twin Lakes. That could put the representative in the position of conflict on some issues. logically he/she would then cast the vote towards the desires/needs of the larger populated areas which might not be in the best interest of the more rural ones.

54

Refer to question 4 #1: Divide Area D into 3 governable regions-D-1, D-2 and Apex, each with a director so that each director can give attention, commitment and focus to fewer and more homogenous communities. Although previous Director believes he was able to govern Area D effectively, in truth, he gave most of his attention to OK Falls. Present Director has stated that he has no problem dealing with Area D issues that are related only to the RDOS, but in reality, effort and time must also go into resolving issues where various other jurisdictions overlap with those of the RDOS.

A Director would be elected from each of the three regions, and would have a good knowledge of his or her community and its unique characteristics.

Each Director might consider appointing a "Community Advisory Council" or some other mechanism to advise on services and issues.

55 Refer to question 4#2: There should be strong leadership from the RDOS and advocacy for its citizens when dealing with the various agencies that impact the citizens in Area D. To often the public hears from the RDOS, "It's a (highways/policing/environmental) issue, and there is nothing we can do." With effort and perhaps political assistance the RDOS can develop better working relationships with these agencies, perhaps to the point where they would consider sharing some of their authority with the RDOS. (eg MOT allowing RDOS to have authority over road allowances so that problems in those areas could be quickly and effectively resolved.)

Refer to question 4 #3: Review and run draft bylaws before a competent lawyer for scrutiny before adoption in order to have confidence that the bylaw will stand the test if going before the courts. This might encourage the RDOS to tackle flagrant bylaw infractions.

The Director must commit to ensuring bylaw compliance for the good of the Area D citizens.

56 Because we are in a rural area with 10 acre lots, we don't really know many of our neighbours except those living close by. An opportunity to bring everyone together from the Upper Carmi Area (a sort of "meet & greet") would be helpful to discuss the issues that everyone here has. Frequently publicly-held meetings for Area D are not well attended by Upper Carmi residents because of the distance and time required to attend, e.g. in Okanagan Falls or Kaleden. A more "local" meeting would, I think, be better supported.

For the same reasons Upper Carmi residents tend not to vote in local elections. PLEASE MAKE OUR POLLING STATION MORE ACCESSIBLE TO US!

57 Perhaps a regular "sit-down", open meeting with our Provincial rep, where people can attend with their concerns. Would need to include some kind of process which shows how the particular concern has been addressed, what are the next steps, etc.

58 Local type of government where the community has more input and say.

59 Noise bylaw needs enforcing. Building inspection for vacation rental needs to be implemented. Roads and designated non-motorized trails/areas are invaded by snowmobiles, snow-converted dirt bikes, and ATVs. I have seen ATVs driving in the water at Nickel Plate Lake. It makes you feel like not going up there.

60 Create a local committee that would work with the Area D Director on Okanagan Falls issues.

- 61 It would be beneficial if the RDOS took a good look at what property owners are doing on their property once in a while. The bylaws say you can only have two vehicles w/o licenses on your property etc....Have you seen what people on Green Mountain Rd have in their yards? It's disgusting. Urban sprawl is allowing these owners to park this trash, have them leech into our ground and water supply and turn a blind eye to it.
- 62 people near O.K. Falls landfill should be sent the results from the readings that are learned from the monitoring wells around the landfill site because the residents around the landfill are very likely on the same aquifer.
- 63 storm water drainage maintenance
- 64 Water service via the OFID in Okanagan Falls is a problem. OFID operations staff are not knowledgeable of proper AWWA, NFPA and other recommended standards and procedures, from what I've seen over the years, resulting in basement floods and ground surface washouts during watermain flushing through fire hydrants. Lack of knowledge of water service locations and destruction to private property is unacceptable. Although current OFID Board members have improved the situation, especially regarding water quality notifications via email and text messages, I am of the firm believe that RDOS should somehow takeover the ownership of this utility, as they have the technical knowledgeable and professionally educated skilled staff that can properly run such a utility. The 'try hard' 'do-gooders' we currently have try hard and I congratulate them for that, but that is not enough and sooner or later the OFID utility is going to find itself in a liability scenario of unimaginable dimensions.
- 65 Promotion and enthusiasm to showcase Okanagan Falls as a viable economic location and thriving community.
- 66 In general I think the RDOS is doing a reasonable job although I think more effort needs to be put into by-law enforcement. The fiasco at Sickle Point where it took ages for anything to happen is a good example of the lack of enforcement.
- 67 More police
Roads maintained
landfill- not enough open hours
- 68 B&E - not enough policing
Roads-not maintained-especially with snow removal
Dump-not enough open hours-need weekends
- 69 We are doing OK. We don't want to pay 6 people to governed our town and have to fight like Penticton does to get there message across. Where is the money coming from for all your big ideas!!?? From us. Lots of retired people here cause its affordable, on a retirement budget.
- 70 Bylaw enforcement, ie, boat launch in Okanagan Falls & related vehicle parking being abused, mostly during peak summer season. eg- ? boat, vehicles without trailers using spaces so, nowhere to park your vehicle with trailer, very frustrating. Happens often.
- 71 Library - make it a fixed charge per property rather than an assessment based charge
Parks - create a small park at south end of Ford Lake (currently crown land - as a park reserve) lots of folks come here to stop + relax
- 72 We are losing our beach!
Encroachment by what most would call a WEED but gov't services concluded to be some form of natural flora/fauna.
As a result we've lost 1/2 the beach. This is one of the primary attractions to the town. There is plenty of room in the hills around the town. Please.--groom (weekly) the entire

area and give OKF its full sandy beach

73 Provincial policing positions should be re-examined and assigned to unorganized areas. Perhaps our personnel should be operating out of Oliver detachment like they did years ago. they are now consumed by municipal calls in Penticton. Faulder should be covered by a position stationed in Summerland.

74 Love the sold waste program!! happy with our own water district. Don't see a need for change in how services are delivered + governed.

75 Maybe policing water usage for people that have big veg. gardens and green grass in hot weather

76 If we cannot get better service we need to study and decide on incorporation

Okanagan Falls should incorporate if it means we will receive adequate policing.

77 1. People drive up and down the streets at night on quads or micro bikes (often just children)

2. The thefts have been numerous in our neighbourhood but the police don't take it seriously.

78 It has only been this year 2015-16 that 911 will come up here. When I was bit by rattlesnake 911 would not come. I drove myself to hospital.

- Bylaw enforcement really just token effort at present for Parks, etc.

79 - RDOS could assist in either opening fed/prov grant programs to I.D.s (need Order in Council amendment) or assist in establishing Water Authority that should be eligible. NOT take over I.D.s!!

- Split Area D into 2 vis-a-vis directors (consider 1,800 pop divider rule when separating)

- Knowledgeable & helpful, cooperative staff at all levels

- Longer term (strategic) thinking

Avoid land use planning disasters (Vintage views)

80 Provide Parks where and when needed

Avoid future financial problems

Avoid n'ghd conflicts

Improve quality of Env. + Community

81 - Improved road conditions

- Access to/from Lakehill Rd. from Hwy 97

1. Preserve beach areas for public use (leisure)

82 2. OK Falls to Kaleden beach walk (rail bed) excellent

3. Research silting up (east side) of Skaha Lake

extend the fire hydrant lines North

83 sewer lines - north to Point by next year 2017 fall

properties on east side of lake

84 Water Districts: a number of Area D water districts are pumping water from Skaha lake. It would be advantageous to organize a Water authority to manage those districts. This would save money & gives us the opportunity to apply for federal and provincial grants.

85 no dog control in park areas - needed. Residents get very little real feedback from RDOS on issues that are important to us.

86 I would like to see a manner in which planning for growth and development proceeds from visioning to reality. For example the OK Falls town site development - Excellent ideas and input but how will the vision of the community be realized. How are the wishes of the community used to guide growth and redevelopment?

87 Kenyon and Christie Beach trails are lovely.

- 88 longer dump hours
- 89 Open landfill on the weekends.
(no increase to cost if you close a weekday and open on Sat)
- 90 a sewage system would be very much appreciated to save the lake from contamination
- 91 Apex is lacking a village feel with shops, sight seeing opportunities to the top of the mountain, clearly marked cross country/ snow shoe trails. Only skiing and that does not draw enough people to the area. We need one plan and stick with it. An owner who wants to have a year round resort, not just take the real estate and run :(
- 92 Mow the grass and weeds along the roads more often in the summer
More snow plowing in rural areas.
- 93 Roads off Eastside Road not cleared enough.
Should have drop-off box or mail slot. Then I would not have to mail survey.
- 94 None
- 95 Ongoing involvement of RDOS to negotiate with logging industry to ensure adequate buggers from recreational areas.
Find a SUITABLE location out of the village for the waste transfer station for Apex.
Enhance the summer trail system and encourage a year round recreation area for Apex.
- 96 Get a few people to represent a few areas (communities) instead of one person - who seems to have a mandate for his own community as a priority.
- 97 Lobby provincial government for more road funding for Eastside Road and Heritage Hills/
Lakeshore Highlands.
Yearly clean-up of roads in Kaleden and surrounding areas. i.e. tumbleweeds that are a fire hazard.
- 98 Everything else is just fine.
Thank you!
- 99 Solid waste - RDOS has moved to curb pick up against the majority of Upper Carmi residents who are against this. Residents do not want wildlife interference with garbage while it is at the curb.
Road maintenance by ARGO service is very poor. Many snowy days the road is not plowed in a timely manner. Road repairs are pathetic and not done properly or in a timely manner. This service has significantly deteriorated in the past 5-8 years. Highway tractors (logging trucks) should be banned from using Beaver Dell Road - Carmi Road due to increased residential traffic. These trucks should continue on the 201 highway to OK Falls and not go down Carmi Road. They are more frequent and are dangerous. Keep them on the back roads.
- 100 Bylaw enforcement checks instead of complaint driven.
- 101 Let the tax rate reflect the level of services.
- 102 I would like to see transit services provide Handy Dart services to our area for handicapped and elderly individuals requiring door-to-door assistance.
- 103 We need an adequate boat dock and moorage. Plus much more boat trailer parking spaces.
- 104 Have our Area "D" director communicate with us!!!
- 105 Speed up bureaucracy - things move WAY too slowly at the government level. Takes too long to get a simple thing done .i.e. wheel chair accessible bathroom at Pioneer Park.

- Fire protection.
- 106 Knowledge to be improved by EM people - ambulance and EM personnel can't locate our residences which are numbered as per new house numbers given by RDOS. Emergency response "poor and critical."
- 107 1. What happened to the Neighbourhood Watch patrols?
2. More snow clearing for side streets in the winter
3. Better and faster information regarding 'boil water' emergencies
- 108 More economic development
- 109 Develop real concrete measures to stop this activity that threatens the safe of the community by working with the land owners of the 1901 Carmi Road lot by working with the City of Penticton to compel the land owner to eliminate access to this lot, by working with the Province to erect No Parking signs along this stretch of Carmi so that City bylaw and RCMP have an avenue to tick and therefore deter the operators of these vehicles.
- 110 Expand fire residential protection to the Farleigh Lake area.
- 111 We need skilled group facilitators who promote discussions of issues rather than biased manipulators.
- 112 We need a store. Many of us need that store.
- 113 See above!
- 114 Every year the traffic travelling through Okanagan Falls keeps increasing but the Dept. of Transportation has yet to put a proper set of signal lights in the main street through the village. We need at least one proper set of signal lights LONG OVER DUE as pedestrians NEED THIS.
- 115 We are usually there on the weekends and cannot leave our garbage as p/u is on Wed. So we need to take our garbage away with us - but we pay for garbage p/u.
We have a lot of problems with geese waste but no help at all with solving the problem. We have a lot of problems with invasive weeds in and around the lake - but no help with it at all. In fact the RDOS seems to work against us on many plant and animal issues.
- Transit
- 116 Sidewalks and walkways
Sign posting speed limits
Notifications to homeowners to clean up junk in their yards
- 117 More realistic tax 'rates' to generate meaningful resourcing levels seems essential (\$2.57 residence for regional parks & trails is clearly insufficient). Also more serious, interaction with provincial rep's and agencies to secure greater attention to resource management including recreation, range cattle control & visuals. Consider a second stage, or finer grinder for compost ie. smaller wood chips to create a premium grade for sale similar to 'Okanagan Gold' in Kelowna and cost recoverable.
- 118 We are summer residents on lakefront property (53 yrs). Very satisfied with the trails, library, quality of the lake water - much improved over the years. Pleased about the new bus service.
- 119 Roads from Eastside, up Highland Drive to Heritage Blvd, very poor shape re. pot holes and pavement broken up. Also some street lighting coming up to Heritage Blvd. Also should have centre line painted on Highland Drive to Heritage Blvd. to avoid head-on collisions. Speeders along Eastside Road constantly.
- 120 By-law enforcement is non-existent.
- 121 Put more fire hydrants in closer to Heritage Hills and Golden Hills strata.

- Instruct fire dept. to respond to house fire alarms as part of regular service.
- 122 Enforce bylaws: presently extra renters above garages and in trailers despite being illegal and owners warned = fire and water hazard.
- 123 We don't need any improvement for any services.
- 124 A Director that serves the entire area and is not just focused on his own agenda and becoming 'mayor' of OK Falls
- 125 Twin Lakes concerns are not those of Kaleden but because our address is Kaleden we are lumped with Kaleden. There needs to be greater focus on the environment and water. The Town of Gibsons has an 'Eco Asset' accounting system and focus. Ecological value placed on wetlands aquifers, watersheds. Rural areas cannot compete with populated areas (number of votes) for any project funding. Gas tax grants must be available for environmental projects. Should be considered under infrastructure as we believe BC Municipalities have stated.
- 126 Get people who are willing to work and improve Kaleden. It looks like a dump. Not what we thought retirement would be.

Question 10 - Is there anything else that you wish to share with the Area "D" Governance Committee regarding local services or governance?

Response

- 1 I think the RDOS needs to let OK Falls manage itself more like it use to it has started to much micro managing. There is a lot of good people on committees in town that can handle the small stuff and then maybe the RDOS can concentrate on the big stuff and do a better job because right now there not. I also think it is silly to have a governance study and not have any mention or questions on incorporation, which is the biggest issue.
- 2 Question 8 has a built in bias as it does not ask whether we think there are too many of each. Does this mean the Governance study has been initiated with a view to creating more positions???
- 3 The system of governance being used doesn't work at Apex because the owners of Apex have more say on what goes on there than the director does and when the owners loose interest in the ski hill it hurts the community. They don't have to follow any development plan because they are grandfathered out of it. They want to sell the hill because they don't really care about it but they do not have to because they are not loosing money either. We are stuck in some sort of limbo where the community is really going to start showing some negative effects if no one has the power to do anything about it.
- 4 I appreciate the library in Kaleden, which is a busy hub for all ages in the community. It is important to retain the Kaleden school, which brings young families to this community.
- 5 It seems that our area of upper Carmi receives very little in the way of services for our tax dollars it is almost like we are not part of the RDOS community.
- 6 Are we ready in Okanagan Falls to have new connections to the sewer, (Thomas Place, South Cedar st.) before we start taking about extension to Kaleden and Skaha estates?
- 7 A more interactive approach to the community. Train in house staff to KNOW their area. Respond to community members concerns in a timely manner. Make sure all the service providers are capable of doing things correctly. More boots on the ground and less behind a desk.

8 Why home owners on Ponderosa Ave across the street from the water are allowed to have a dock on RDOS property waterfront & not pay taxes on it & don't own the property, & do t have to have a permit ?

9 Thank you all for taking your valuable time to work on the governance study that will benefit Area "D" citizens. It was valuable to attend the governance study meeting to discuss issues in Area "D" , meet members of the committee and gain better understanding of how the RDOS local government functions.
Some of the same issues have been occurring for several years in Area "D" , hopefully this exercise will improve the governance in Area "D" and improve the level of services required in Area "D"

10 Not at this time

11 Thank you for the opportunity to share our views!

12 Regarding the number of different agencies that deliver my services is reasonable: It is reasonable IF they are having consistent, regular scheduled networking or dialogue on issues that are relevant to more than one agency in that group; otherwise, everyone is working in isolation and too many infractions or concerns can not get addressed at the appropriate time and, which in turn, creates costly clean ups.

I feel that Area D is too large and scattered with diverse issues to be governed effectively by 1 Director and 1 Alternate. There seems to be a need for 2 Official Community Plans, therefore, breaking it into 2 areas as represented on the map, D1 and D2 with Upper Carmi joining the City of Penticton might represent the issues of each area more efficiently.

13 More co-ordination & communication is needed between RDOS & the agencies.
The RDOS services a huge diverse area, is it possible to segregate the areas somewhat, & provide more individual service to each area?

In conjunction with extending the sewer service, a viability study to remove the sewer pipes from Skaha Lake & personal properties, & have them run along the roads & the KVR. OK Falls needs storm drains badly.

14 Stop forcing your own agenda on us.
Start listening to the people!

15 I would not mind paying extra taxes for the stop and control of zebra muscles coming to our lakes

Do a survey for upper Carmi residents on these topics and address the concerns

- 16
- 1 Fire protection
 2. Land use issues
 3. Road maintenance

17 Do not turn us into a city like west Kelowna- things are fine just the way they are. We live here because we do not want the same degree of regulation and restriction that exist in municipalities. maintain what we have before we go off on new tangents.

18 Please let them know that Fourth Street is a street that deserves equal services. It is not, as one snowplough operator thought, "a lane".

19 Dog control-I have no problem with dogs that are off leash, so long as they are friendly. My bigger issue is with the dogs that are tied up all the time. Tying them up leads to continuous barking and aggressive behaviour when you walk by their home. Two of them live on Whitetail Rd-they are meant to be a breeding pair. It is difficult to see them always be tied up. It feels cruel to use them for their babies and not even give them a good life in return.

20 No Comment

- 21 Thanks to the Governance Study Committee for the opportunity to have input into this important process.
Although there may be an emergency preparedness plan for this area, I would bet that most Upper Carmi residents have no idea what it is or what their own role in it might be.
- 22 This is probably an important thing to communicate effectively to our area residents.
Thank you for this opportunity to provide input. I hope that my time has been worthwhile in completing the survey and that our input will be seriously considered.
- 23 Glad that you are doing this - thank you!
We moved here from Vancouver and we are happy to say that a lot of improvements have
- 24 been made in the past 12 years.. we have public transport a nice recreational park in OK, Falls at the beach a new band shell for our plays and entertainment.
- 25 Glad you are doing this process. Thank you
Okanagan Falls has always felt like an organized community. If there could be some form of organization created wherein a small Board of elected members would work with the Area D Director on issues specific to the community. But to be successful there would have to be assigned responsibilities and associated powers to address the issues. One of these would
- 26 be the ability to raise funds through local property taxes to pay for local improvements. In addition those agencies of government currently responsible for items affecting the community may have to work out how to share those responsibilities with the community. An example might be transferring the responsibility for road shoulders to the community so that bylaws could be written controlling the shoulders. Another example could be Parks and Rec. allowing the community to provide additional services paid for by the community. Area D is too vast on area with too many different areas to concentrate on. Honestly a lot of area D should amalgamate with the City of Penticton, including OK Falls, Kaleden, West Bench. The RDOS is too thinly spread out people wise for the amount of land mass that it entails to make any sense at all.
- 27 Area D should be divided into two areas. The rural part of D seems to get left behind because so much is being concentrated in the areas closest to Penticton.
- 28 When governing all services and work being done, taxpayers best interest should be prioritized.
- 29 Continue to improve communication, and working cooperatively to a means to a resolution and solution for problems facing Area D. Promote good listening skills. Empower your team. Be proactive visionaries. Thank you for the opportunity to express my voice.
why do we pay so much to RDOS when we pay water separately in OK Falls? Are the wine growers paying for all the water they use? or are we covering some of that cost? Where is the money coming from for all the big ideas you have?
- 30 Question 3: Planning-seems you want to make OK Falls like Penticton but we moved here because of what it is natural, not big or incorporated. We want to remain unincorporated. Penticton has shown how corporate works. They do what they want no matter what the public says-eg (slide water on park land).
Question 8: The number of different agencies....-Should ask this question for each on no together. Irrigation OK (5 strongly agree) Transportation (1 strongly disagree)
- 31 see page 3
Once again the government (RDOS) is just a money grab offering this area next to zero
- 32 services for tax collected. surveys such as this cost \$\$\$ and almost never accomplish anything other than giving others my HARD EARNED money.
- 33 no thank you
- 34 would be helpful to see 'cost of governance' + 'cost of service', for OKF in comparison to

- some bench marks, of BC in general, other urban, other rural
- 35 I don't think Okanagan Falls is big enough to support a municipal government. It would just create another public sector support by the taxpayer. Creating a municipal government for Area 'D' is a logistical nightmare?
- 36 Keep on working for us. Thanks.
- 37 We are tired of being treated as second class citizens we pay for services that are inadequate.
Question 8 - #4: We have voiced concerns but no one RCMP or RDOS listens
Question 8 - #5: but nothing happens to improve anything
- 38 We would love to subdivide five acres of our ten acre parcel. Can this be done?
Why did Open House on Mar 2 mention takeover of I.D.s and/or establish LLC but no questions asked in this survey as to palatability of those options? Need WAY MORE INFO on LLC before being able to comment intelligently - ditto for ID takeover!!!
- 39
- 40 We need better community impact on the RDOS decisions
More respect for the residents - many are more qualified than the RDOS staff or Directors
- 41 As my wife and I are both retired we find that we have all the services we need and any increases in the infrastructure and or bureaucracy would only lead to tax increases
- 42 We are lucky to have such people available
"D" is a big area. Two directors would be busy.
- 43 before supplying Kaleden & Skaha Estates with sewer service should not all of OK Falls be on sewer?
roads/water-re-wells/sewage
- 44 more than two families in one residence unrelated
by-law/inspections, unapproved chimnies
burning animal feces
- 45 upon questioning RDOS on an issue it (answer) either
a) never comes
b) takes too long
c) mired in bureaucracy
- 46 the idea of an additional director may improve the pressures on the directors time but will it change the way the diversity of needs are represented? If the same # of votes are divided between the 2 directors how much will this address needs? It is of concern that growth issues in OK Falls are so different than the rest of Area D (highway, safety, commercial development, etc) but dealt with in the same processes.
Question 8: #3-too many, it often seems. difficult to discern who is resp. for what and cumbersome to get things done.
- 47 governance - a large area for one Director but what is the impact/cost to taxpayers if it is split?
- 48 Love to see some changes :)
- 49 A few small water reservoirs could be constructed in the Upper Carmi area. These could be lined, filled, treated and fenced. Water from these could be used in emergency fire situations. I have built one of these on my property.
- 50 Thank you for this governance study. It is much needed.
- 51 NO
- 52 Under the circumstances - none except sewers and the vehicles and semis that use Eastside Road. Speed and drinking drivers.
- 53 Listen to residents input and / or problems.

Survey Upper Carmi residents on these topics and get something happening with concerning issued.

- 54 1. Volunteer fire department
2. Subdividing properties
3. Road maintenance.

55 No

56 NO

57 Thank you Area Director for working hard and responding to the citizens of Kaleden.

58 Our biggest concern is the (EM) issue - Fire, Police, ambulance. Needs addressing.
Thks

59 Too much dog feces on KVR not being picked up.

In the past couple of years there have been a few unsolicited letters circulated in the Upper Carmi area about wanting to 'join' the City of Penticton, citing the lack of services such as fire, ambulance (for a rattlesnake bite in this care), water and even citing alleged promises of becoming part of the City front long past RDOS directors and even extant RDOS staff and managers. I submit that the RDOS should respond by recommending that these landowners sell their lots and move a few 100 metres into the City's Sendero subdivision. This manoeuver will fulfill their needs - fire protection, water, ambulance etc and they get to reside very near the Upper Carmi area. This is a far more logical and economical way to attain their needs without having to have society move boundaries for their own self-serving benefits. Further moving City boundaries, I submit is out of the RDOS jurisdiction. It is wholly in the jurisdiction of the City and the Province. It is ludicrous that some people would expect society to spend a lot of money to move boundaries for their self-serving benefit when society already has the perfect mechanism - people sell their homes and move to another location that suits their needs. Moreover, the RDOS should not waste time, taxes and energy on such a matter. Further, the District D director should not be spending time dealing with this type of matter other than notifying the owners that they can move into the City because it appears to fulfill their needs and the Upper Carmi rural living does not.

60

On another dimension, the City is not bursting at the seams for there are two active subdivisions - Sendero and Skaha Hills - and one in the planning stages - Phase two of Wiltse subdivision - to be filled before an thought of boundary expansion should be considered. As such there is no reason the RDOS should engage in boundary expansion discussions with the City. I submit this matter of boundary expansion is dead. The RDOS and District D has other significantly more important matters and issues to attend to that will benefit its communities.

With respect to dog-control, I am utterly and completely dissatisfied with this service. I submitted a complaint in late 2015 and did not receive an acknowledgement. Further, after I called and discussed my complaint with the dog control person, he has not returned a call with results of his investigation as he promised. Further, he did not obtain the available video I captured of the dog coming after me with its teeth bared and growling aggressively. Without reviewing this evidence, he did not perform an appropriate investigation of my complaint given the seriousness of the incident. It is fortunate that I possess the competence to handle this aggressive at-large dog that was intending to bite me. It is fortunate that a less competent person did not encounter this dog, for they could have been harmed.

61 Hody Drive NOT well serviced through snowy weather.

- 62 We would like to see fire protection (residential) expanded to our location (right behind PIB reserve) as our insurance rates are incredibly high due to lack of fire protection coverage and with the number of grass fires in our area last year, it is becoming quite concerning. The PIB has fire protection and our home is less than 1/2km from the reserve.
- 63 Twice I have written D rep, 3 times to former Area Director and not one has answered.
- 64 Found your website very confusing. If you have something we are to look at it should be on the first page to be seen right away instead of being transferred to other places. Gave up.
- 65 Highway 97 - Kaleden to Penticton - too many accidents. We are uncertain as to the way this needs to be better governed/ corrected. It is unsafe especially during high volume.
- 66 No
- 67 I'm unable to attend any public meetings due to my hearing impairment and health factors.
- 68 I think you are doing a good job but please do something about deer, they have ruined my yard.
- 69 We pay taxes but get almost no services.
As noted above, a recreation oriented community has unique demands ... serving regional recreation populations & tourists and managing their impacts. Other models bring in more 'resource' considerations, indicated eg. Whistler & Sun Peaks
- 70
- 71 Urgent need for deer control.
- 72 Would like to know if we will ever have a chance at fire protection. Our well provides 1 gallon/ minute.
- 73 Taxes continue to go up. Library in OK Falls waste of money. Have lived here since 2006, and no improvements done such as road, street lights, road cleaning re. winter, use library in Penticton.
- 74 Skaha Estates residents DO NOT want to be forced to become part of an incorporated Okanagan Falls.
- 75 Keep it the same
- 76 Spend tax money like it is your own - not a never ending pot!
- 77 We don't need a governance study. The way that the questionnaire is worded is a ploy to get support for incorporating Okanagan Falls. This study is meaningless if no identity is provided.
- 78 Publish annual list of total compensation each Director receives including but not limited to salary - chairing and/or attending committee meetings - travel - meals - accommodation any other benefits
- 79 Our concern is water governance - the big picture. This area is at a tipping point for water use.
- 80 Kaleden sadly looks like low class housing with neglect. FYI the trail is full of poop. Why don't you put garbage cans and bags down the trail.