

# GOVERNANCE FORUM MESSAGE BOARD FEEDBACK

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*\* Sticky notes provided by residents attending open house*

Okanagan Falls (March 2)

What's Not Working?

- DCC charges only in OK Falls (sewage treatment plant) restricts new development, is punitive for this area
- Poor communication from RDOS with respect to who could do what
- Regional District Governance – representation and voting – appropriate services not provided, weighted poorly for rural
- Admin- poor communication to RDOS area residents of who does what etc. in RDOS office. Governance study sorely needed and long overdue
- RDOS should not deliver water services – should deliver more roads/infrastructure. Separate water board – deal with larger area and deal with water only. Not street lights!
- Invasive plants and pest control and garbage in river/lake. Not enough manpower/services
- Administration all in Penticton except community office in OK Falls. Poor communication and availability to address specific issues in rural areas
- Emergency services – fire considered “rural” for higher insurance costs, yet 1 employee is in the fire hall. Residents being ripped off regarding insurance rates.
- Roads & infrastructure. Policing and enforcement. Solid waste management (availability). Parks, Trails, Rec without corresponding infrastructure and roads.
- Water service also responsible for highway street lights!
- Issues overlap between RDOS, highways and OFID, all pass the buck and not deal with infrastructures. Lights – OFID involved!
- Bylaw enforcement regarding unsightly properties is not working even when a complaint is filed
- Landfill Minimum Charges. small amounts of metal incur a min \$5 fee. Discourages taking metal to dump. Just put it in the garbage
- No fire protection in my area (x2)
- Why is the dump not open on Saturday?
- Policing in the area (NONE!)
- OK Falls Dump – hours are poor for many residents, therefore some people take garbage up the road. There are bins inside the dump fence beside the scale. Why not place these bins in an accessible location to prevent dumping illegally
- Why is there no sewer hook up to the other end of Cedar Street?
- Highways – weed & row maintenance
- No communication with road maintenance (very poor, potholes, etc.)
- 15 years ago bridge in railway trestle ‘railroad bed’ then walkway – RDOS gets involved. Dogs on leash all the rules unpopular with many
- regulatory bylaws (untidy unsightly) premises – need
- Who is responsible for policing the garbage dumped up the east side (201 area)?

#### What's Working?

- Community Services Officer – doing well. Her responsibility to deal with multitude of responsibilities/services/issues
- Library
- Transit
- Economic officer did a good job, however position 'cancelled" too soon for him to implement growth/direction beginning

#### **Kaleden (March 3)**

##### What's Not Working?

- Who is monitoring failing septic systems?
- Please put a pedestrian crosswalk on Lakehill Road at Church where pedestrians cross over to the other walkway
- Roads – maintenance, repair
- Bylaw enforcement
- Repair – Sumac Avenue and all potholes
- Turn lane from Highway 97 into Kaleden – very dangerous to Lakehill Road
- Noise bylaw with teeth for cherry canons
- Noise bylaw. Stop the distressed bird – loud constant recording
- Cherry fruit fly control
- KVR from Kaleden to Penticton
- Cutting of roadside grass in summer – fire hazard
- More weed control down Lakehill Road and plant something to prevent erosion on the newly stripped hillside
- Lakehill Road needs to be rebuilt
- Deer control again

##### What's Working?

- Wonderful KVR to OK Falls. A real treat!
- Park maintenance during the summer (except for dog control)
- Sidewalk improvements
- Vacation rentals
- No street lights
- Walkway in Kaleden on Lakehill
- A small friendly community. Let's not make it like a city

#### **Apex (March 5)**

##### What's Not Working?

- Bylaw enforcement – noise
- Solid waste

- Daily vacation rentals should be inspected and taxed accordingly for water/sewer usage etc.
- Culverts, drainage, handling of run-off
- What do we get for tax dollars?
- Community planning – where is, what is
- Recycling and waste area – get that transfer station built
- Need real fire department and station. Volunteers are doing great job but getting overtaxed. Referendum?
- Clear cut logging – want selective logging and protection of all interface rec trails
- Need a bylaw officer policing for noise, improper snowmobile use, rowdiness, etc. (YES!! Ditto)
- No 911 service on Green Mountain Road
- Emergency Services – none exist
- RDOS Support for Fire department
- Forestry issues
- Fire hall. Police once in awhile would be nice!
- Garbage facility
- Potential logging near village
- We need 24 hour security for Apex (too many break-ins)
- Why does it cost 25% to administer the RDOS? 5 to 10% is more reasonable
- What do we get for our tax dollars?
- Apex parks and trails
- Uninspected steel container sheds with no ventilation used to store gasoline, snowmobiles, etc.

#### What's Working?

- Good water quality
- Water quality x 2
- Road maintenance good on snow days