



OKANAGAN FALLS WATER

WATERMAIN FLUSHING PROGRAM

MARCH 27 – APRIL 17, 2023

March 23, 2023

The Regional District of Okanagan-Similkameen (RDOS) will be commencing the annual water main flushing program in the Okanagan Falls water system during the week of March 27, in both the **Upper** and **Lower Zones** of the system. The **Water Quality Advisory** for **manganese** that is currently in place for the **Lower Zone** will remain in effect during the flushing program and until further notice.

The water main flushing program is required to maintain water quality in the distribution system. Additionally, the flushing of mains in the Lower Zone will remove iron and manganese sediments that have accumulated from the operation of Well #2. This is a priority with the possible removal of Well #2 from service as it will provide a baseline for monitoring water quality with the anticipation of Well #5 being the primary source for the Lower Zone.

Residents may observe increased discoloration or sediment in the water during this week. The RDOS advises the following during this time:

- If you experience dirty water, run your cold water taps only and/or garden hose until the water runs clear.
- Check the water quality before laundering of clothing during this time to minimize potential staining or discoloration.
- If you have an in-home treatment system you may wish to take the necessary precautions with your system, such as by-passing the system, to avoid filters being plugged with sediment.
- If the water is turbid, minimize the use of hot water until the water clears as this will help reduce any sediment from entering into your hot water tank.
- Consider flushing your hot water tank after the watermain flushing has been completed to improve water quality within your home. It is recommended that you contact a plumbing contractor to perform this work if you are not knowledgeable in the required procedures.

For further information, please contact the Utilities Department at (250) 490-4106 or (250) 490-4135. Thank you for your cooperation.

March 23, 2023
Utilities Department