



INFORMATION RELEASE

FAULDER WATER SYSTEM – UPPER ZONE

BOIL WATER NOTICE

May 18, 2022

The Regional District of Okanagan-Similkameen (RDOS) in consultation with Interior Health Authority (IHA) is issuing a **Precautionary Boil Water Notice** for properties above the water reservoir in the Mountain View Rd and upper Princeton Summerland Rd area of Faulder. This is in response to a loss of system pressure due to a generator failure during the power outage this afternoon. Crews are currently working on this issue.

Residents are advised to use a safe alternate source of water or boil all water for drinking, brushing teeth, infant/baby formula preparation, food preparation/cooking and ice making purposes. Water should be brought to a full boil and allowed to boil for at least 1 minute.

The RDOS would also like to remind all business owners/operators (bed and breakfasts) and public facilities operators that it is the responsibility of said establishments to notify their customers of the Boil Water Notice.

Residents may observe some discoloration or sediment in the water upon restoration of service. If you experience dirty water, simply run your cold water taps only and/or garden hose until the water runs clear. Residents may also wish to isolate their in home treatment systems until turbidity has decreased to normal levels. In addition, residents should check the water quality before laundering of clothing during this time to minimize potential staining or discoloration.

For further information, please contact the Public Works Department at (250) 490-4135 during regular business hours, Monday through Friday.

For after-hours water related emergencies, please call Regional Dispatch at 250.490.4141.

Thank you for your cooperation.

The RDOS has partnered with Voyent Alert! to provide notifications and alerts throughout the region.

Receive notifications for critical events, wildfires, and flooding, as well as day-to-day communications such as garbage and recycling information, water and sewer notices, and public engagement opportunities.

See Over 

Once you've registered, you are automatically signed up for emergency notifications.

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For email, text, or phone notifications, get started here: <https://register.voyent-alert.com>

For more information, please visit <https://voyent-alert.com/ca/community>



The banner features a smartphone on the left displaying a 'Flood Advisory' notification. The notification text reads: 'Issued: Jan 28 2021 11:24AM MST Issued by: Town of Sampleton Locations: Home Due to rising high waters, members of your community have been placed under an Evacuation Order. If you have NOT received an evacuation order at this time, you are NOT required to evacuate.' Below the text is a map showing a red 'Evacuation Area'.

The main text of the banner reads: 'NOTIFICATION SERVICE' (with a small 'RDOS' logo), 'VOYENT ALERT!' (with logo), 'GET THE INFORMATION YOU NEED, WHEN YOU NEED IT', and 'The Regional District of Okanagan-Similkameen is pleased to announce it has chosen the Voyent Alert! service to keep you informed during times of crisis and for day-to-day notices. Register now to receive important notifications that matter to you. The service is free, easy to use and totally anonymous.'

A 'REGISTER NOW!' button is centered below the text. Below this, there are three columns: 'MOBILE APP USERS' with 'GET IT ON Google Play' and 'DOWNLOAD ON THE App Store' logos, and 'Register online to receive email, voice or text-based alerts at: register.voyent-alert.com' with icons for email, phone, and a smartphone.

May 18, 2022
RDOS Public Works Department