



# BOIL WATER NOTICE

## SUN VALLEY WATER SYSTEM USERS

April 8, 2022

The Regional District of Okanagan-Similkameen is issuing a **Boil Water Notice** for the entire **Sun Valley water system**. This is in response to power outage earlier today that resulted in portions of the water system losing water pressure.

Residents may observe some discoloration or sediment in the water. If you experience dirty water, simply run your cold water taps only and/or garden hose until the water runs clear. Residents may also wish to isolate their in home treatment systems until turbidity has decreased to normal levels. In addition, residents should check the water quality before laundering of clothing during this time to minimize potential staining or discoloration.

**Residents are reminded to use a safe alternate source of water for preparing baby formula for infants and young children.**

Please boil water for all drinking, brushing teeth, food preparation/cooking purposes and ice making. Water should be brought to a full boil and allowed to boil for at least 1 minute.

The RDOS would also like to remind all business owners/operators (bed and breakfasts) and public facilities operators that it is the responsibility of said establishments to notify their customers of the Boil Water Notice.

For further information, please contact the Public Works Department at (250) 490-4106 or (250) 490-4135 during regular business hours, Monday through Friday. Thank you for your cooperation.

The advertisement for Voyent Alert! features a smartphone on the left displaying a "Flood Advisory" notification. The notification text states: "Issued: Jan 28 2021 11:34AM MST Issued by: Town of Sampteton Locations: Home Due to rising high waters, members of your community have been placed under an Evacuation Order. If you have NOT received an evacuation order at this time, you are NOT required to evacuate." Below the text is a map showing a red "Evacuation Area". To the right of the phone, the "VOYENT ALERT!" logo is displayed above the headline "GET THE INFORMATION YOU NEED, WHEN YOU NEED IT". Below this, a paragraph explains that the RDOS has chosen this service for crisis and day-to-day notices. A "REGISTER NOW!" button is prominent. At the bottom, there are links to download the app from Google Play and the App Store, and a section for "MOBILE APP USERS" with instructions to download and install the app. On the far right, contact information for online registration is provided: "Register online to receive email, voice or text-based alerts at: register.voyent-alert.com". A small RDOS logo is in the top right corner of the ad.

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RDOS Public Works Department