



# BOIL WATER NOTICE

## SUN VALLEY WATER SYSTEM USERS

September 9, 2021

The Regional District of Okanagan-Similkameen is issuing a **Boil Water Notice** for the entire **Sun Valley water system**. This is in response to power outage this morning that resulted in portions of the water system losing water pressure.

Residents may observe some discoloration or sediment in the water. If you experience dirty water, simply run your cold water taps only and/or garden hose until the water runs clear. Residents may also wish to isolate their in home treatment systems until turbidity has decreased to normal levels. In addition, residents should check the water quality before laundering of clothing during this time to minimize potential staining or discoloration.

**Residents are reminded to use a safe alternate source of water for preparing baby formula for infants and young children.**

Please boil water for all drinking, brushing teeth, food preparation/cooking purposes and ice making. Water should be brought to a full boil and allowed to boil for at least 1 minute.

The RDOS would also like to remind all business owners/operators (bed and breakfasts) and public facilities operators that it is the responsibility of said establishments to notify their customers of the Boil Water Notice.

For further information, please contact the Public Works Department at (250) 490-4106 or (250) 490-4135 during regular business hours, Monday through Friday. Thank you for your cooperation.

**Note:** If you received this notice and you are not a Sun Valley Water System customer and do not wish to see these notices, give us a call or send an email on Tuesday morning and we can revise your Civic Ready account. Some folks were added to this water system during the fire last summer and we can resolve that issue once we hear from you.

September 9, 2021  
RDOS Public Works Department

**Be Safe—Be Informed—Be Involved In Your Community**

Receive notifications by

- Call
- Email
- Text
- And more

**SIGN UP NOW**

For one-step notifications  
**SIGN UP TODAY.**  
Get local news and alerts instantly.  
**CIVICREADY**

**RECEIVE IMPORTANT NOTIFICATIONS ON:**

Emergency Notifications:	Routine Notifications:
• EOC Updates	• Community Events
• Sandbag Pick-Up Locations	• Water & Sewer System Alerts
• ESS Locations	• Curbside Pick Up & Landfill Hours
• Wildfire Updates	• Information Releases
• Dangerous Animals in the Area Notices	• Land Use Changes
	• And More....