

# BOIL WATER NOTICE

## SUN VALLEY WATER SYSTEM USERS

SEPTEMBER 12, 2019

The Regional District of Okanagan-Similkameen in consultation with the Interior Health Authority is issuing a **Boil Water Notice** for the entire **Sun Valley water system**. This is response to the power outage today that resulted in portions of the water system losing water pressure potentially resulting in backflow into the system. The refilling of the water system has caused extremely high turbidity, so water operations staff will commence a flushing and chlorination program as soon as possible.

Water samples have been taken today and will be sent in for bacteriological testing.

Residents may observe some discoloration or sediment in the water. If you experience dirty water, simply run your cold water taps only and/or garden hose until the water runs clear. In addition, residents should check the water quality before laundering of clothing during this time to minimize potential staining or discoloration.

All residents are advised to use a safe alternate source of water or to boil water for all drinking, infant formula preparation, brushing teeth, food preparation/cooking purposes and ice making. Water should be brought to a full boil and allowed to boil for at least 1 minute.

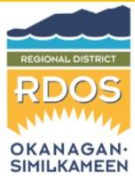
The RDOS would also like to remind all business owners/operators (bed and breakfasts) and public facilities operators that it is the responsibility of said establishments to notify their customers of the Boil Water Notice.

For further information, please contact the Public Works Department at (250) 490-4106 or (250) 490-4135 during regular business hours, Monday through Friday. Thank you for your cooperation.

September 12, 2019  
RDOS Public Works Department

**Be Safe—Be Informed—Be Involved In Your Community**

**SIGN UP TO RECEIVE IMPORTANT RDOS WATER SYSTEM NOTIFICATIONS**



To ensure the residents and property owners of the Regional District of Okanagan-Similkameen are safe, informed and up-to-date with community activities, the RDOS has implemented a mass communication service called *CivicReady*. This system allows the RDOS to communicate out routine and emergency messages through email, text and/or phone call.

**Routine Notifications:**

- *Community Events*
- *Water & Sewer System Alerts*
- *Curbside Pick Up & Landfill Hours*
- *Regional Recreation*
- *Land Use Changes*
- *And More....*

**Emergency Notifications:**

- *EOC Updates*
- *Sandbag Pick-Up Locations*
- *ESS Locations*
- *Wildfire Updates*
- *Dangerous Animals in the Area*

To sign up and or learn more about *CivicReady* go to: [www.rdos.bc.ca](http://www.rdos.bc.ca) & look for the alarm button or sign up link on the right-hand side 