



# BOIL WATER NOTICE UPDATE

## SUN VALLEY WATER SYSTEM USERS

June 22, 2018

---

The Regional District of Okanagan-Similkameen is reminding all users of the Sun Valley water system that the **Boil Water Notice** remains in effect until further notice.

The water distribution system was chlorinated and flushed on June 14<sup>th</sup>, however, this week's bacteriological samples continue to show the presence of Total Coliform bacteria along with elevated turbidity. The RDOS is continuing to investigate potential sources of both the Total Coliforms and turbidity.

In any water system, there is always the potential for cross connections. A cross connection is a physical connection between a potable water system (drinking water) and any non-potable substance (liquid, gas or solid), that under a backflow condition could allow the substance to enter the potable water system. A private well, although used for drinking, is considered a "non-potable" source as it is not approved for public use and are typically not monitored regularly. Residents that have private wells and a connection to the Sun Valley water system are encouraged to check plumbing on their property and in their residences to ensure that they are not cross connected i.e. allowing water from their private well to be pumped back into Sun Valley's water distribution system. For more information on Cross Connection Control options contact the RDOS office.

People are advised to use a safe alternate source of water or to **boil water** for all drinking, infant formula preparation, brushing teeth, food preparation/cooking purposes and ice making. Water should be brought to a full boil and allowed to boil for at least 1 minute.

The RDOS would also like to remind all business owners/operators (restaurants, bed and breakfasts) and public facilities operators that it is the responsibility of said establishments to notify their customers of the **Boil Water Notice**.

For further information, please contact the Public Works Department at (250) 490-4135 or toll free 1-877-610-3737. For after-hours water emergencies call Regional Dispatch at 250.490.4141.

Thank you for your cooperation.

*If you wish to receive future notification by email as well, please send an email to [info@rdos.bc.ca](mailto:info@rdos.bc.ca) and remember to include your name, address, and phone number.*