

# #1 - Vacation Rentals (General Public)

SURVEY RESPONSE REPORT

11 January 2023 - 28 February 2023

PROJECT NAME: Vacation Rental Review

FILTER BY: In which electoral area are you a resident or property owner? Answered : I





Vacation Rental Survey Results Electoral Area "I" (Skaha West, Kaleden, Apex) January 11, 2023 - February 15, 2023







### Q1 Which RDOS community do you live in?

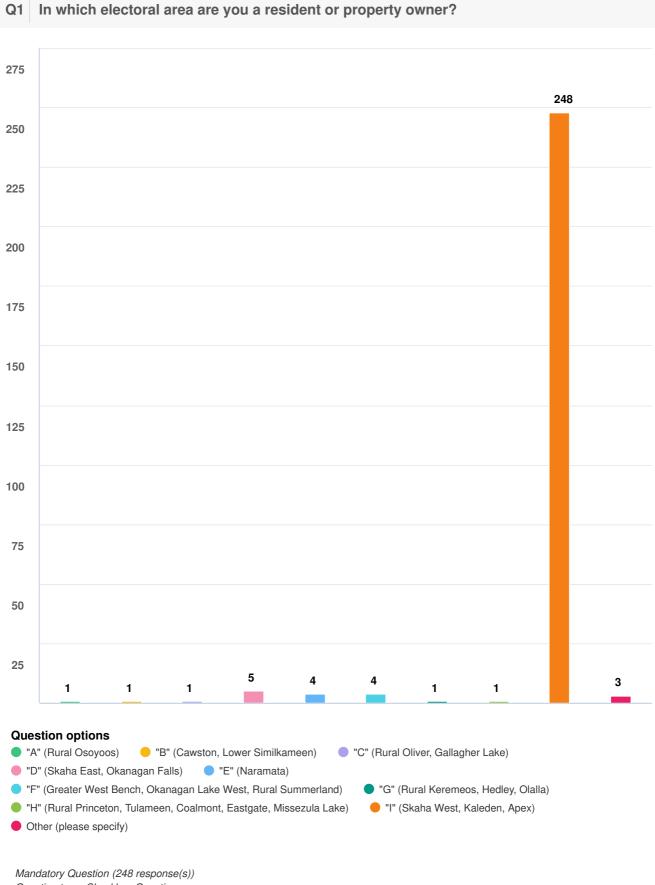
Screen Name Redacted Kaleden 1/04/2021 03:11 PM

Screen Name Redacted Kaleden 1/25/2021 02:21 PM

Mandatory Question (2 response(s)) Question type: Single Line Question







Question type: Checkbox Question

Filtering by: In which electoral area are you a resident or property owner? I



### Q2 If you live in a specific neighbourhood, please name it below (e.g. Naramata, Kaleden, Heritage Hills).

Screen Name Redacted	Matron Valley
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Screen Name Redacted	west bench
Screen Name Redacted	Kaleden
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Screen Name Redacted	Twin Lakes



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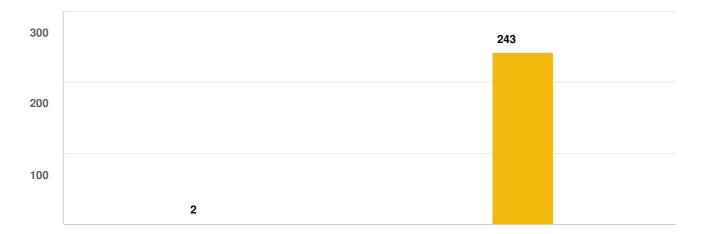
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Optional question (225 response(s), 23 skipped) Question type: Single Line Question Filtering by: In which electoral area are you a resident or property owner? I



### Q3 Do you have, or have you had in the past, a Temporary Use Permit (TUP) to operate a vacation rental?



#### **Question options**

• Yes (please go to Survey #2 of the Regional Connections page or contact the RDOS to receive a paper copy of the survey)

No (please continue with this survey)

Optional question (245 response(s), 3 skipped) Question type: Checkbox Question Filtering by: In which electoral area are you a resident or property owner? I



## Q4 To help the Regional District understand your perspective on vacation rentals, please indicate your level of agreement with...

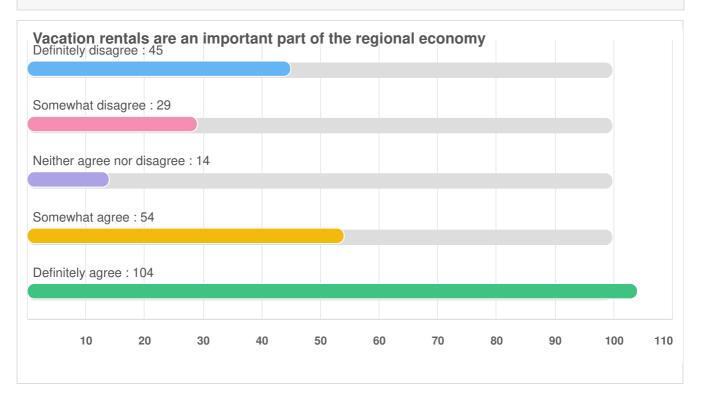


Optional question (246 response(s), 2 skipped) Question type: Likert Question

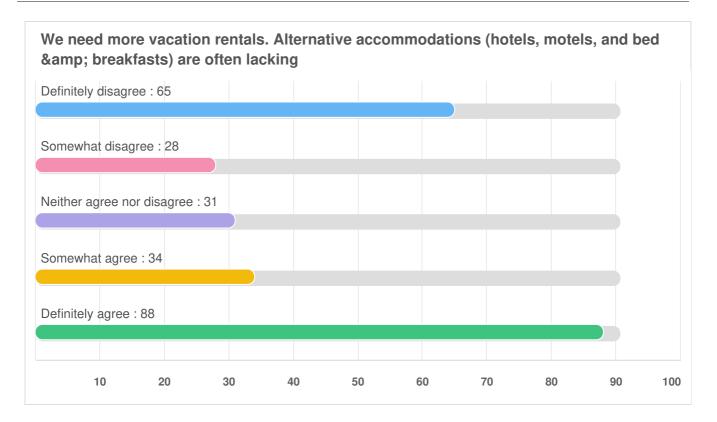
Filtering by: In which electoral area are you a resident or property owner? I



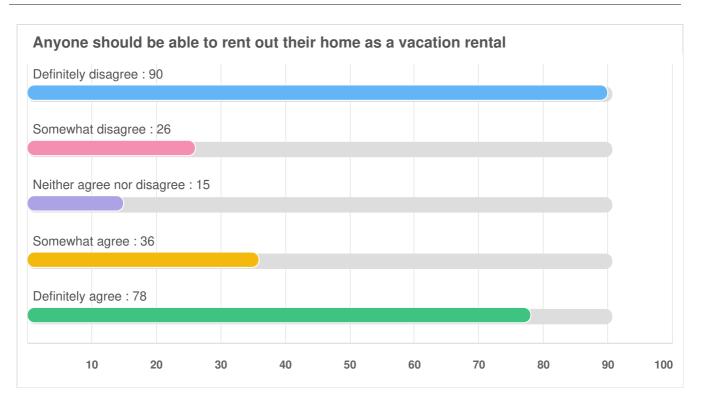
Q4 To help the Regional District understand your perspective on vacation rentals, please indicate your level of agreement with...







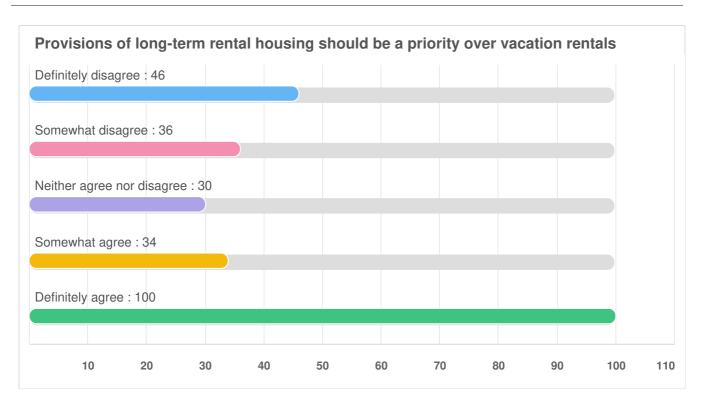




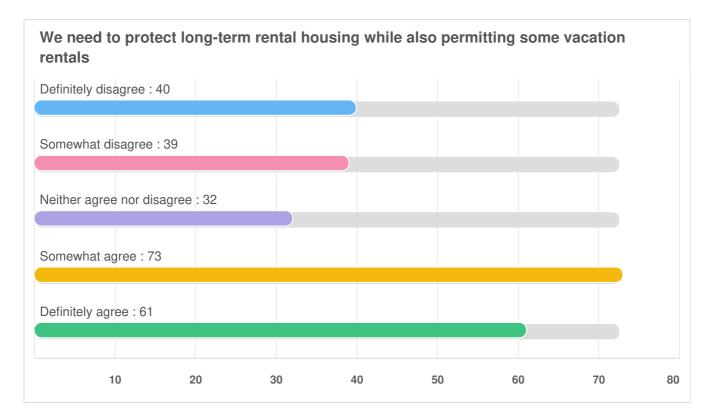














### Q5 Please rate your level of concern with the following potential impacts of vacation rentals in your neighbourhood.

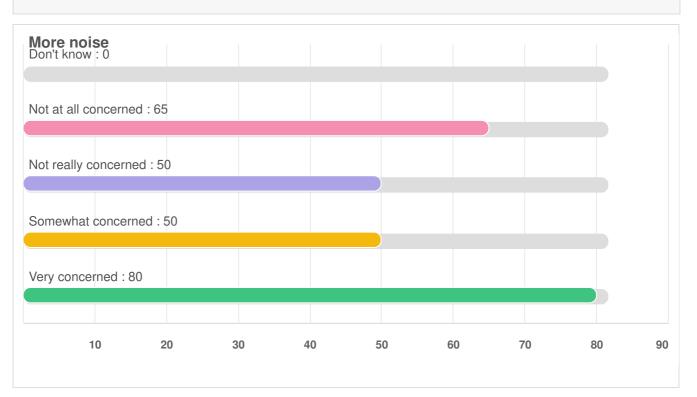


Optional question (247 response(s), 1 skipped) Question type: Likert Question

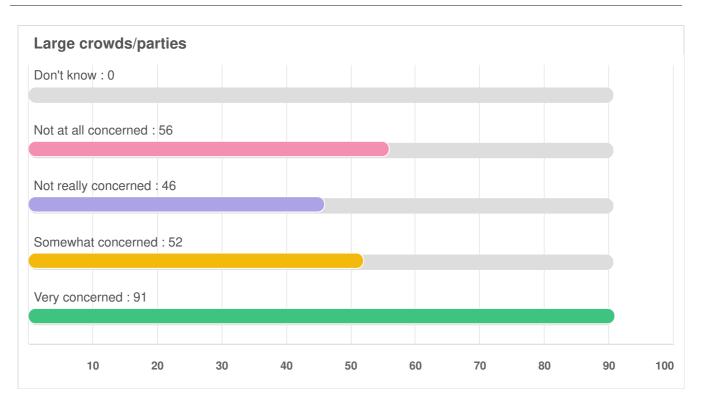
Filtering by: In which electoral area are you a resident or property owner? I



# Q5 Please rate your level of concern with the following potential impacts of vacation rentals in your neighbourhood.



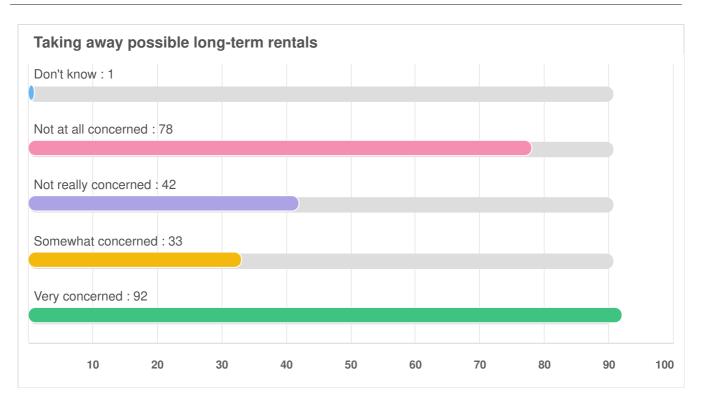




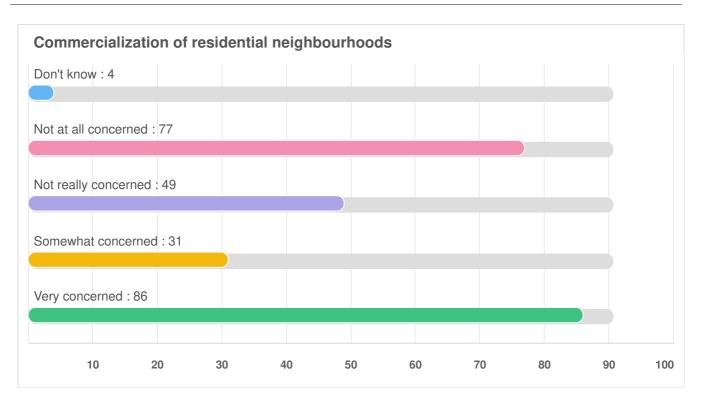




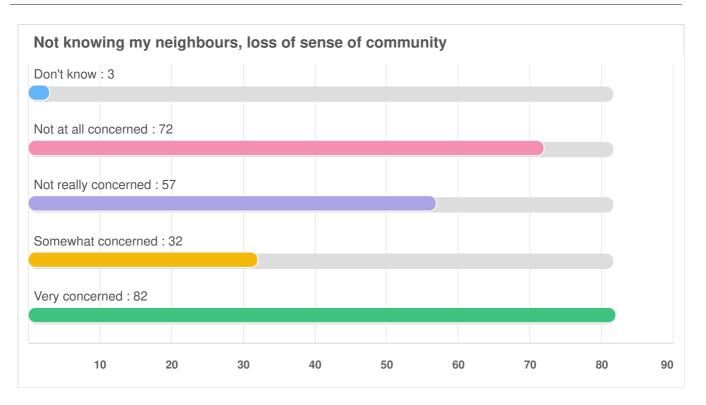




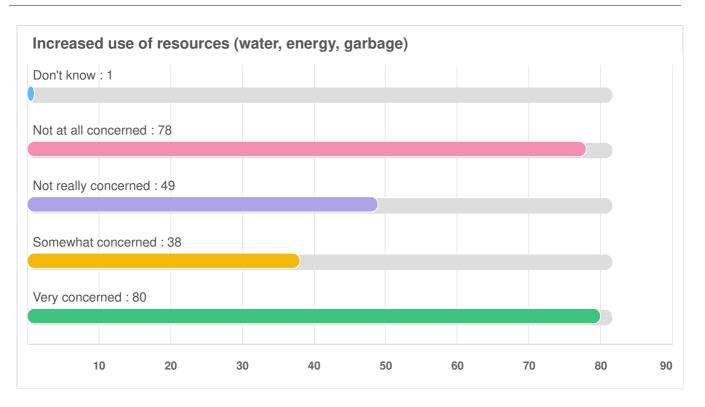




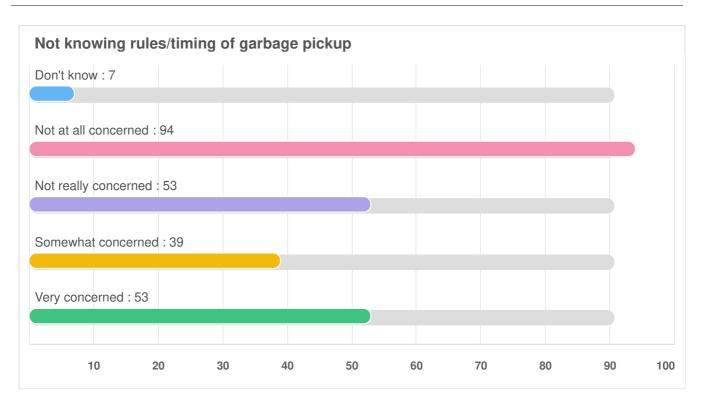




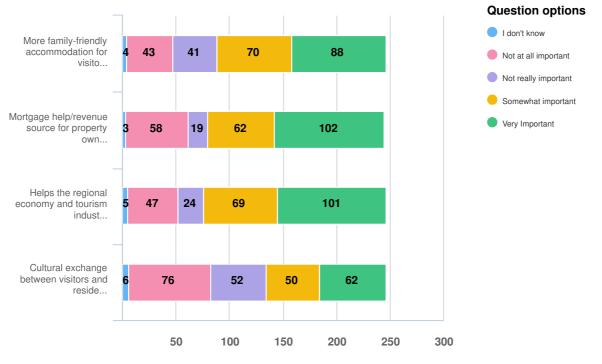








Q6 From your perspective, please rate the importance of the following potential benefits of vacation rentals.

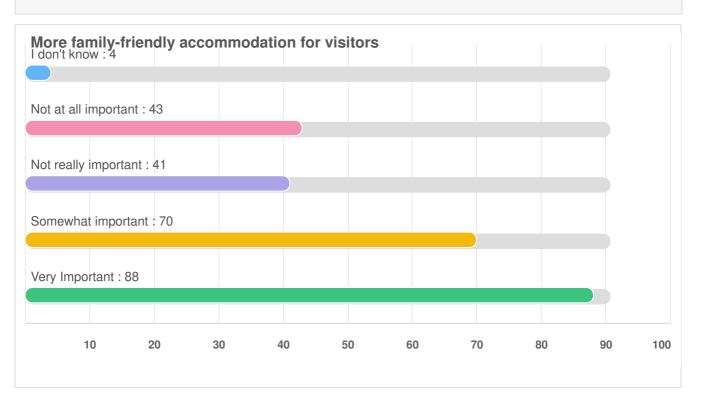


Optional question (246 response(s), 2 skipped)

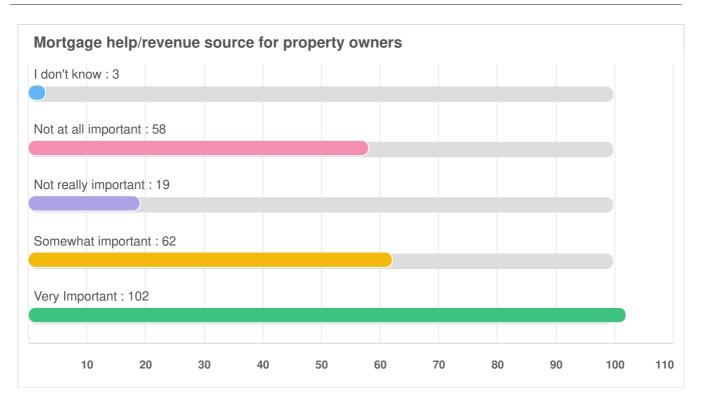
Question type: Likert Question



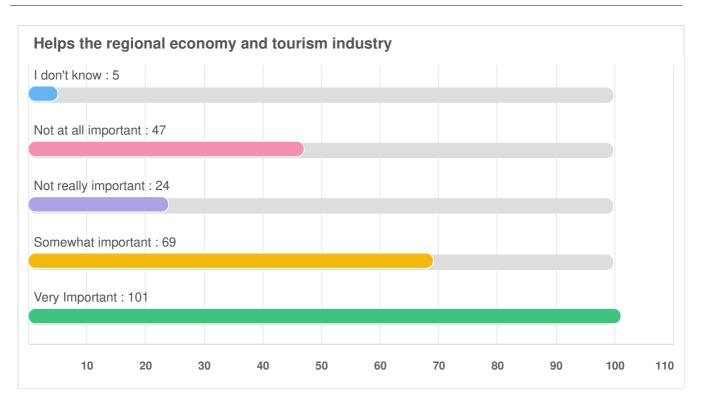
# Q6 From your perspective, please rate the importance of the following potential benefits of vacation rentals.



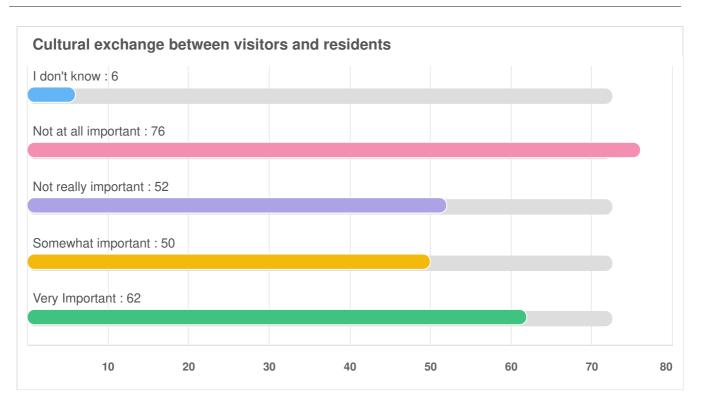




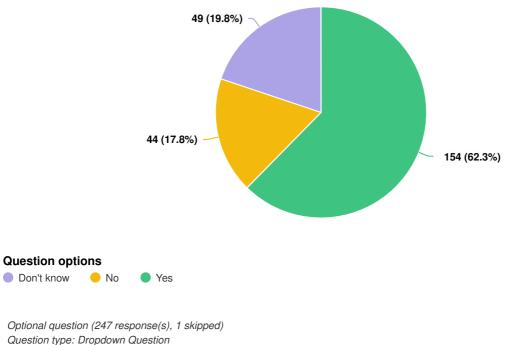






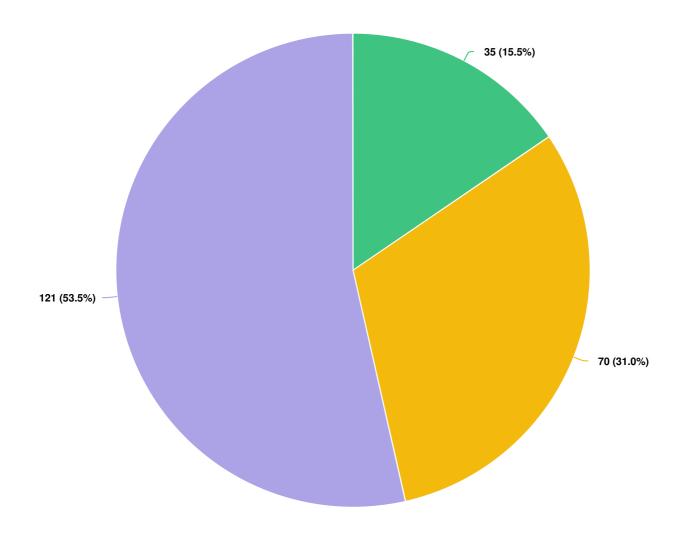


### Q7 Do you live adjacent to, or near (within 100 metres), of a known vacation rental?





Q8 To your knowledge, does the vacation rental near you have a Temporary Use Permit to operate from the Regional District? Note: you would have received a letter from the RDOS notifying you of a proposed vacation rental TUP if you live within 100 metr...

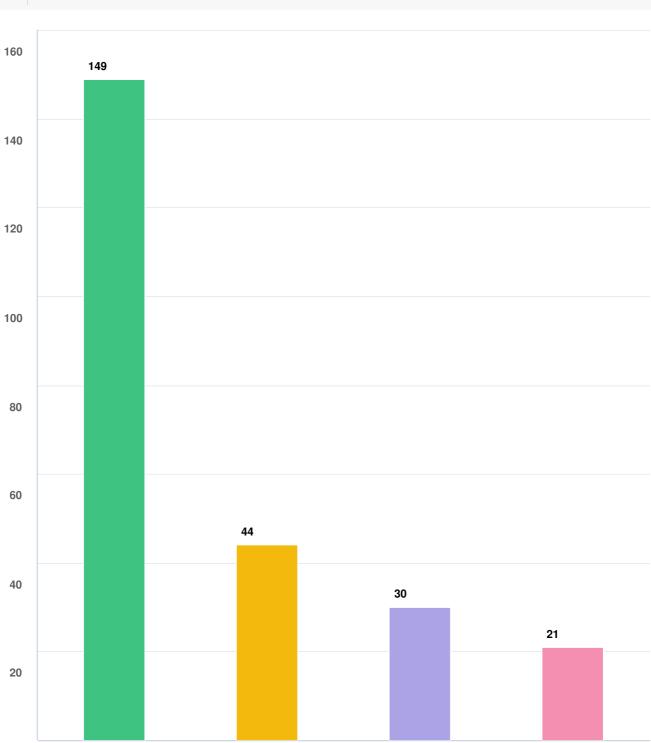




Optional question (226 response(s), 22 skipped) Question type: Dropdown Question







### Q9 From your own experiences, please indicate your history with nearby vacation rentals.

#### **Question options**

Other (please describe): I am bothered regularly by a nearby vacation rental

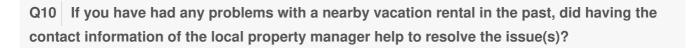
I have been occasionally bothered by a nearby vacation rental

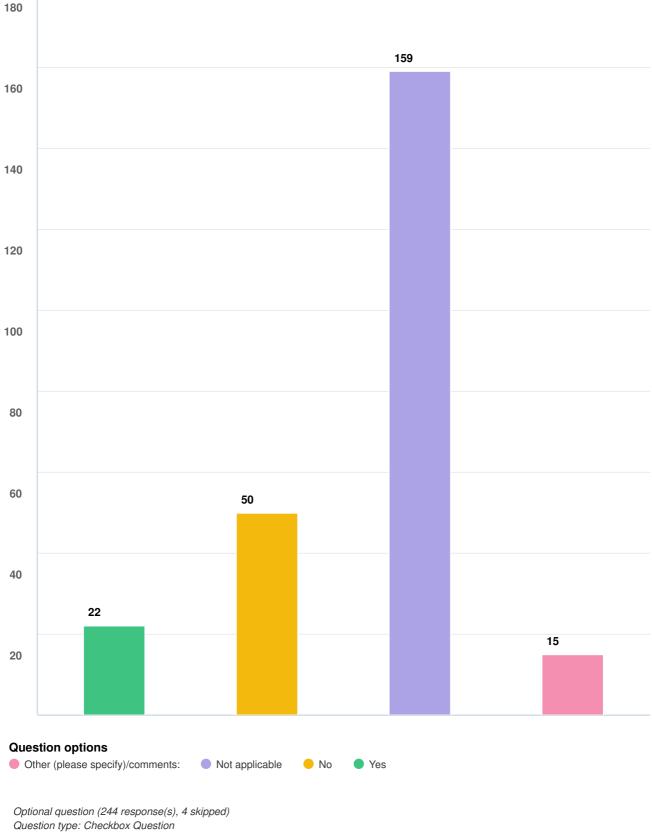
I haven't been bothered by nearby vacation rentals

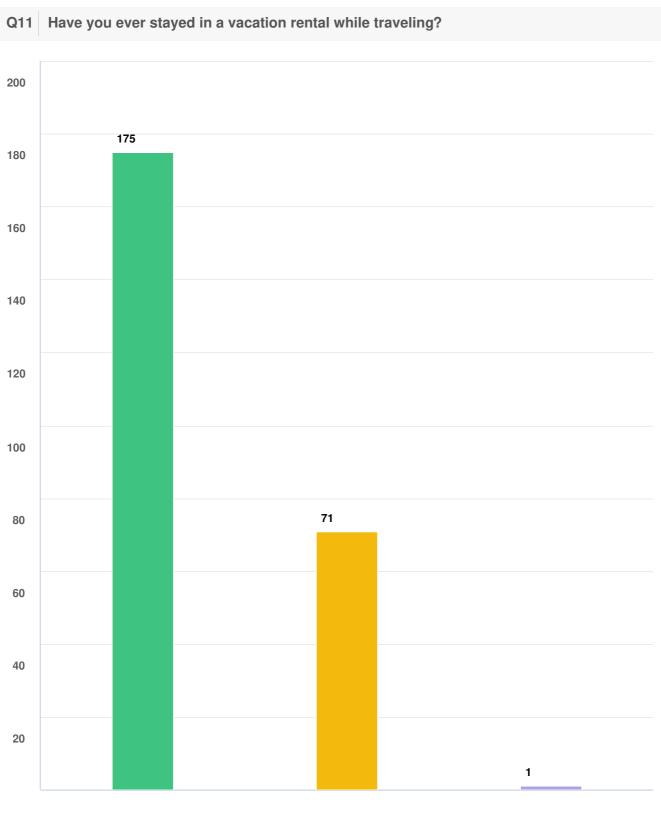
Optional question (243 response(s), 5 skipped)

Question type: Checkbox Question









#### **Question options**

Don't know ONO Yes

Optional question (247 response(s), 1 skipped)

Question type: Checkbox Question





## Q12 Why did you choose to stay in a vacation rental instead of a hotel/motel or a bed and breakfast?

Screen Name Redacted	Larger space to enjoy and cheaper for larger families and it's your own personal space
Screen Name Redacted	Europe. Was only option
Screen Name Redacted	Way better than hotels.
Screen Name Redacted	space for a family of 5, cook and entertain on site, much cheaper than hotels
Screen Name Redacted	Size of family
Screen Name Redacted	Because all hotels were full while travelling. I believe in supporting current accommodations, when they are available.
Screen Name Redacted	Stayed at a condo in Hawaii that was 100% vacation rentals - no long term residents at all
Screen Name Redacted	Availability/Cost/Kitchen
Screen Name Redacted	More comfy more luxury options and cheaper
Screen Name Redacted	no hotels in the area. They usually have kitchens and multiple bedrooms.
Screen Name Redacted	Yes.
Screen Name Redacted	I knew the owner and it was part of their home.



Screen Name Redacted	It was the only option available.
Screen Name Redacted	Did not have another option
Screen Name Redacted	Affordabilitu
Screen Name Redacted	It's hard to find accommodation for a family of five
Screen Name Redacted	Not sure
Screen Name Redacted	It was the only accommodation available for the location
Screen Name Redacted	More like home.
Screen Name Redacted	Large family and needed the space for multiple kids
Screen Name Redacted	Availability at time of booking
Screen Name Redacted	More comfortable, less commercial, way better value.
Screen Name Redacted	Price, be part of community, location
Screen Name Redacted	Vrbo was extremely easy
Screen Name Redacted	Better value and home like feel
Screen Name Redacted	More comfortable and like home.



1/11/2023 02.30 FW	
Screen Name Redacted	Closer to whom we were visiting.
Screen Name Redacted	Nothing else was available
Screen Name Redacted	greater value for the money.
Screen Name Redacted	It was cheaper, we could have multiple rooms or bathrooms for a family. It's nice to have a full kitchen.
Screen Name Redacted	With 3 kids it's sometimes difficult to find hotels that can accommodate 5
Screen Name Redacted	We use vacation rentals when travelling often to a) expand choice of where to stay b) have more comfortable accommodation c) have kitchens to self cater d) have better sleeping arrangements for family etc. etc.
Screen Name Redacted	Like it better
Screen Name Redacted	Cheaper and better
Screen Name Redacted	More privacy and a feeling of community
Screen Name Redacted	Better quality, lower price, pet friendly, better location
Screen Name Redacted	Price and location
Screen Name Redacted	More personal

1/11/2023 06:34 PM



Screen Name Redacted	Was a closer location to where we were spending our time. Less driving.
Screen Name Redacted	Local experience much more positive. Cheaper too.
Screen Name Redacted	Family size and location.
Screen Name Redacted	Independence
Screen Name Redacted	Prefer having full amenities
Screen Name Redacted	Cheaper
Screen Name Redacted	My own private space with more amenities.
Screen Name Redacted	Wanted privacy and more space than a hotel. And it was cheaper over the whole two weeks than a hotel.
Screen Name Redacted	They are a better set up for my family.
Screen Name Redacted	Location
Screen Name Redacted	You could stay with local people and get local knowledge of the area
Screen Name Redacted 1/11/2023 10:49 PM	More home like way more relaxing
Screen Name Redacted	Cheaper. Bigger. Nicer.
Screen Name Redacted	More homey and spacious, better amenities. Usually nicer accommodation for similar price point as good hotels.

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Screen Name Redacted	Location and size of rental
Screen Name Redacted	We like the additional space and ability to cook our own meals. Sometimes location is also a factor.
Screen Name Redacted	It was the only available option, and worked out great!
Screen Name Redacted	More room, and privacy! Great to live with the people from the area for a short time. Experience is ++ better.
Screen Name Redacted	More comfortable than a hotel, able to make meals rather than going out for every meal. Often more opportunity for view, private waterfront and in some cities to be part of a neighbourhood
Screen Name Redacted	Unique accommodation, meet locals, location, more space, better features/facilities than a hotel. There is a large contigent of travelers, families in particular, that *only stay in short term rentals. We are one of those families.
Screen Name Redacted	Only thing available
Screen Name Redacted	Allowed for full family to stay in one property
Screen Name Redacted	More choice & amp; privacy & amp; value/price & amp; relationship to hosts as we often return year after year to same rental Many hotels/motels in the Okanagan have been converted
Screen Name Redacted	Often motels are now occupied with low cost housing. We have to share a pool with dirty strangers. Hotels/Motels not COVID friendly.
Screen Name Redacted	Where we were going (Silverstar), a VRBO was the only thing available



<i></i>			CHARLES AND A
	Screen Name Redacted	Cheaper, more flexible and better location	
	Screen Name Redacted	In the places I was visiting, it was the only option available, as the vacation rental industry has dramatically taken over the market. (Especially in smaller towns/cities).	
	Screen Name Redacted	Privacy, more amenities in the house and/ or property. We like to cook at home. Hotels are too generic. We like meeting locals. Staying within a local community is very attractive. Farm stays are really important to my family.	C
	Screen Name Redacted 1/12/2023 02:42 PM	Stayed at one in Venice, when speaking to the locals about it they said they hate them. 90% of homes are vactional rentals and the tourist are destroying their homeland. They have no way of getting their community back unless they find a way to keep greedy pockets full. I don't want this to happen in Kaleden. If sewer get put in I have heard Ponderosa will be turned into a beach resort. Our streets can't take that usage. Vacation rentals are all about how many people can you fit in one house so everyone can pay less. I don't want yo see Kaleden lose her beauty to disrespect.	
	Screen Name Redacted	Convenient, larger, quieter space, privacy, pool.	
	Screen Name Redacted	Access to kitchen. More space, more interesting neighbourhoods.	
	Screen Name Redacted	Could meet locals, know of local places to go, more comfortable, love seeing the way locals live while having total privacy unlike a b&b	
	Screen Name Redacted	I liked that I could stay in a private home as I fine it way nicer then a hotel	
	Screen Name Redacted 1/12/2023 06:57 PM	The owner lived full time in the residence so we're a great source of local knowledge	
	Screen Name Redacted	The owner lived in the vacation rental and was a wonderful source of local knowledge and introduced us to his area.	

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Screen Name Redacted	Was owned by friends
Screen Name Redacted	More flexible options and options for larger groups. Interesting properties. More rural options.
Screen Name Redacted	More living space and better kitchen amenties
Screen Name Redacted	So we could have a kitchen to cook our meals
Screen Name Redacted	Enjoyed the convenience of a large home for a family group
Screen Name Redacted	Affordable and homey
Screen Name Redacted	Convenience and cost. Much more family friendly way to stay. Avoids dining out.
Screen Name Redacted 1/13/2023 04:22 PM	More options for location
Screen Name Redacted 1/13/2023 04:46 PM	Only thing available, and we loved it. Very nice experience and superior to a Hotel.
Screen Name Redacted 1/13/2023 05:55 PM	Better options
Screen Name Redacted 1/13/2023 06:07 PM	Family gathering
Screen Name Redacted 1/13/2023 08:56 PM	Ease & privacy
Screen Name Redacted 1/13/2023 10:07 PM	Home like feeling
Screen Name Redacted	Availability, cost.



1/13/2023 11:08 PN

Screen Name Redacted	I like the sense of being home. Also it gives a chance to stay with family in one space. Privacy etc
Screen Name Redacted	Convenient, economical, accommodated a family.
Screen Name Redacted	It was a great option, and the only option actually.
Screen Name Redacted	Nice to have a kitchen and so we could have more than one family stay in one location together.
Screen Name Redacted	It allows me to get to know the area/people better and is generally more comfortable for my family.
Screen Name Redacted	It was at a ski resort, and the options there are limited. Hotels options at ski resorts are often limited; your best bet there are often vacation rentals.
Screen Name Redacted	Having small kids and pets a vacation rental is more accommodating in terms of space, bedrooms, kitchen amenities and outdoor space. I will book a vacation rental over a hotel for all stays longer than one night.
Screen Name Redacted	More family friendly and space. Our kiddos are young and need there own bedroom so we all get sleep. Plus really like having access to a full kitchen. Made it all flexible to hang out when kids needed to nap. It would not work for us at all to stay in a hotel for more then one night.
Screen Name Redacted	Price vs hospitality ratio was better at an air b n b
Screen Name Redacted	Cost , size of accommodation and amenities
Screen Name Redacted	Convenient, more options, much easier to have a full kitchen etc when travelling with kids, more comfortable, overall way better than

hotels for the most part especially in smaller/rural areas

Screen Name Redacted	Economical. Additional bedroom for children.
Screen Name Redacted	Airbnb cost effective
Screen Name Redacted	Cheaper
Screen Name Redacted	vacation rentals are family friendly. Able to cook own meals. More spacious for accommodating people with disabilities. Enjoy the green space around the vacation rental home.
Screen Name Redacted	More space, closer to family, location, lack of hotel alternatives
Screen Name Redacted	I was able to have a private place for my family to relax quietly while my children slept.
Screen Name Redacted	More family friendly
Screen Name Redacted	More intimate and interesting, family interaction
Screen Name Redacted	only option
Screen Name Redacted	More variety to choose from and they have a homier feel and more privacy.
Screen Name Redacted	It was available
Screen Name Redacted	Often due to ameneties not found in a hotel room (kitchen) and location (less commercial, quieter). That said Apex desperately needs a proper hotel and associated services, NOT more vacay rentals. There are a ton here.



Screen Name Redacted	Experience different areas at a reasonable cost.
Screen Name Redacted	More enjoyable for a family vacation. More room to spread out and relax rather than 5 people on a hotel room.
Screen Name Redacted	Privacy, use of washer, dryer, kitchen, etc., Much more convenient for a family to stay in a vacation rental than a motel/hotel.
Screen Name Redacted	More amenities, kitchen, laundry etc. Better location, more affordable, separate rooms as opposed to one hotel room.
Screen Name Redacted	Better for long term stays. Like having living spaces as well as bedrooms. Provides more authentic experience
Screen Name Redacted	3 families traveling together, but we all agreed we would do hotels next time.
Screen Name Redacted	good to accommodate large family gatherings or smaller groups sharing accomodation
Screen Name Redacted	Better family set up then hotel
Screen Name Redacted	It was the best suited size/cost option
Screen Name Redacted	Cheaper for large group
Screen Name Redacted	the location
Screen Name Redacted	All the obvious reasons
Screen Name Redacted	more appropriate for a group or family as opposed to separate hotel rooms



Screen Name Redacted	Only option
Screen Name Redacted	A friend booked it for us as she was the trip planner.
Screen Name Redacted	kitchen facilities
Screen Name Redacted 2/01/2023 10:14 AM	Family oriented.
Screen Name Redacted 2/01/2023 11:08 AM	Better suited our needs, made our trip more enjoyable.
Screen Name Redacted 2/01/2023 02:13 PM	More privacy and space, less risk of contracting a virus
Screen Name Redacted 2/01/2023 11:40 AM	Nicer, cleaner, more hospitable, more character, friendlier, cost effective.
Screen Name Redacted 2/01/2023 11:51 AM	It was more economical and comfortable than a hotel.
Screen Name Redacted 2/01/2023 11:56 AM	Nicer and easier for my family.
Screen Name Redacted 2/01/2023 12:22 PM	Better location, experience and privacy
Screen Name Redacted 2/01/2023 12:03 PM	Got more bang for my buck, more space, more privacy compared to a hotel.
Screen Name Redacted 2/01/2023 12:13 PM	They are more economical in the long run and generally provide cooking facilities. It is more like staying in a home away from home than a hotel.
Screen Name Redacted	Something different. Don't like hotels. Like having my own space,

cook my own meals sometimes and get a feel for the area.



Screen Name Redacted So many reasons, but the biggest being more space as a family. In order to comfortably travel with young children, a separate bedroom is necessary, otherwise it's lights out in a hotel room at 8pm. And renting suites in hotels is typically too costly. The benefit if having a kitchen on holiday is huge as well, and have used vacation rentals with as well as without children in many countries for many years. Hotel rented our accommodations to another party and put us into a Screen Name Redacted 2/01/2023 12:38 PM vacation rental Nothing available in area I was staying Screen Name Redacted 2/01/2023 12:59 PM Screen Name Redacted Better value, local information 2/01/2023 01:21 PM Yes we did Screen Name Redacted 2/01/2023 01:29 PM Screen Name Redacted Hotels were full or not affordable for a 2 - 3 day stay on business trip Screen Name Redacted Privacy of property. Ability to cook. Beautiful rural environment.

Screen Name Redacted 2/01/2023 04:22 PM

Screen Name Redacted 2/01/2023 04:47 PM

quality of rental, area etc

space for our group

Location and cost.

Screen Name Redacted 2/01/2023 07:33 PM

Screen Name Redacted

More convenient with a family. Cheaper.

Only accommodation available in that area.

2/01/2023 07:32 PM

Screen Name Redacted 2/01/2023 07:54 PM

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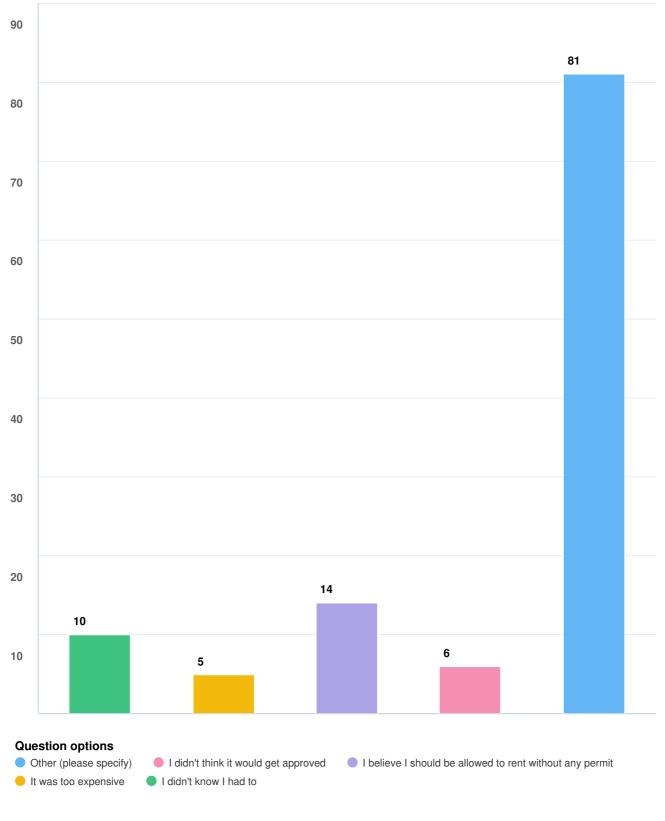
Screen Name Redacted 2/01/2023 07:55 PM	Could accommodate more guests in one space, access to kitchen a kitchen, unique accommodation, more affordable price
Screen Name Redacted	More at home space
Screen Name Redacted 2/02/2023 08:03 AM	Long term international travel
Screen Name Redacted 2/02/2023 08:43 AM	Convenience
Screen Name Redacted 2/02/2023 10:28 AM	Cheaper cost
Screen Name Redacted 2/02/2023 02:24 PM	Price, location and amenities such as a kitchen, etc
Screen Name Redacted 2/02/2023 02:31 PM	Privacy, location
Screen Name Redacted 2/02/2023 06:23 PM	Cleaner and more private
Screen Name Redacted 2/02/2023 06:44 PM	way better/nice than hotel. Not enough hotels some places. Nice to get to know the locals.
Screen Name Redacted 2/03/2023 04:50 AM	Location; quality of accommodation available; price.
Screen Name Redacted 2/03/2023 12:24 PM	More of a home feel, better amenities, good value.
Screen Name Redacted 2/04/2023 02:51 PM	not enough hotels in lots of areas
Screen Name Redacted	I like the sense of home when staying in a b&b



More room as a family	
Convenience for our size of a group	
better/nicer or not enough hotels	
Accommodates our familynice to be able to vacation in a house with multiple bedrooms and a kitchen	
other accommodations not available	
In Toronto more readily available and cheaper	
only option	
Able to accommodate two families in one unit, cook our own meals, have a private shared living space for the group. Quiet, amenities for the group privately.	
more room for extended family	
It had the best setup for our group.	
only option	
Cultural exchanges. More comfortable. Love the breakfast. Price.	
	better/nicer or not enough hotels   Accommodates our familynice to be able to vacation in a house with multiple bedrooms and a kitchen   other accommodations not available   In Toronto more readily available and cheaper   only option   Able to accommodate two families in one unit, cook our own meals, have a private shared living space for the group. Quiet, amenities for the group privately.   more room for extended family   It had the best setup for our group.   only option



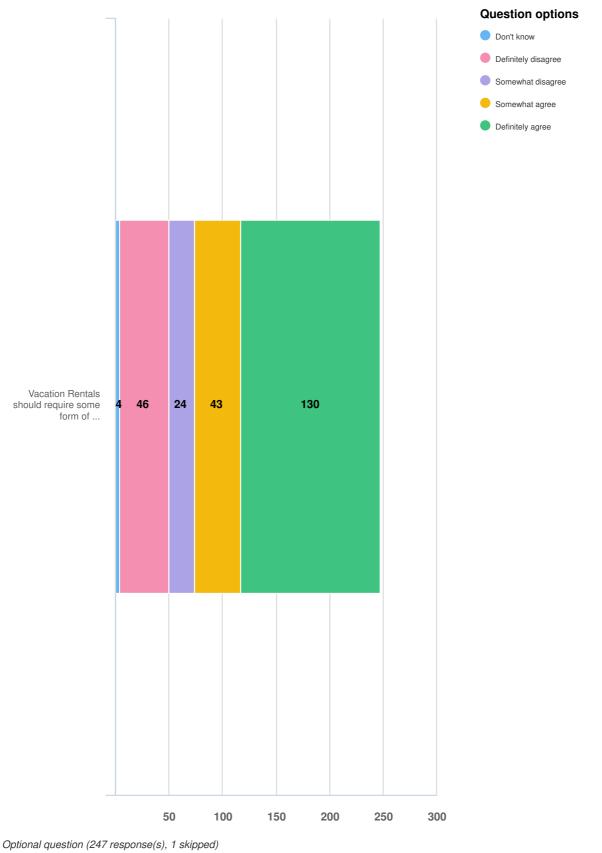
## Q13 If you operate a vacation rental and do not hold a Temporary Use Permit, what are the reasons you have not obtained one?



Optional question (102 response(s), 146 skipped) Question type: Checkbox Question



Q14 Regulatory Options Unlike a municipality, the Regional District does not have the legal authority under the Local Government Act to issue business licences. As a result, since 2014 the Regional District has relied on the use of Temporary Use Permits...



Question type: Likert Question

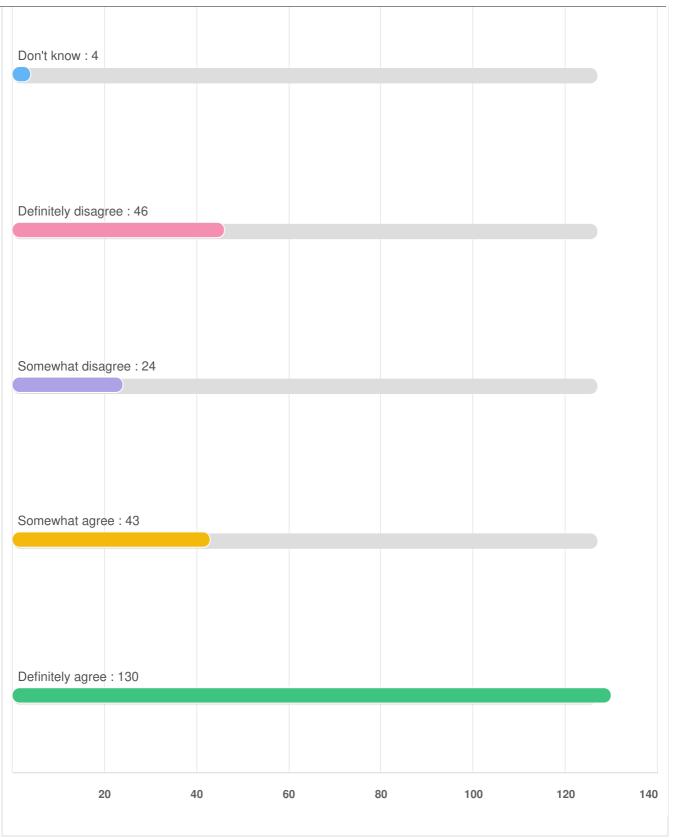




Q14 Regulatory Options Unlike a municipality, the Regional District does not have the legal authority under the Local Government Act to issue business licences.As a result, since 2014 the Regional District has relied on the use of Temporary Use Permits...

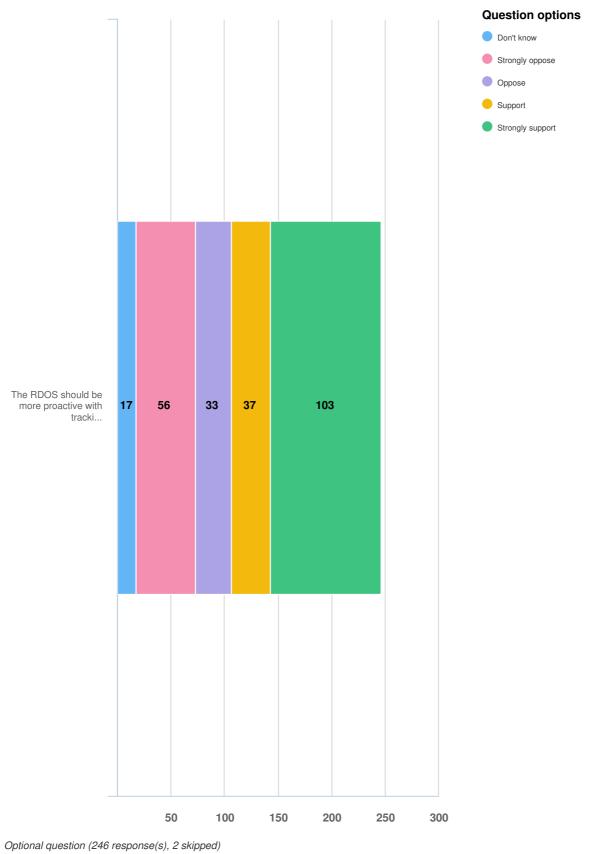
Vacation Rentals should require some form of permitting from the RDOS.







Q15 A noise complaint is currently dealt with through a 24-hour phone line. A complaint about a Vacation Rental and land use in general is processed through a complaint form submitted by the person voicing the complaint. A file is then opened and inve...



Question type: Likert Question

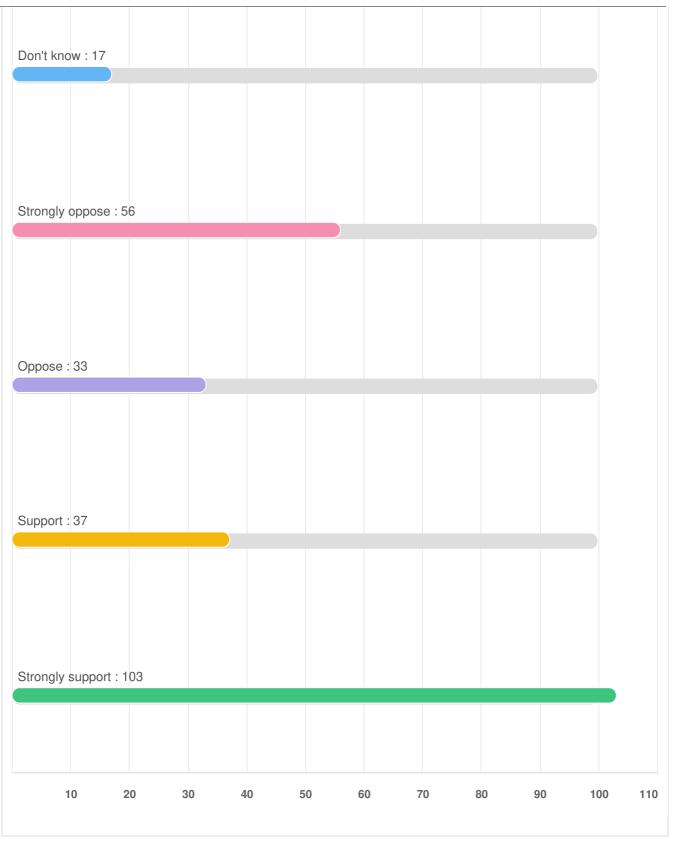




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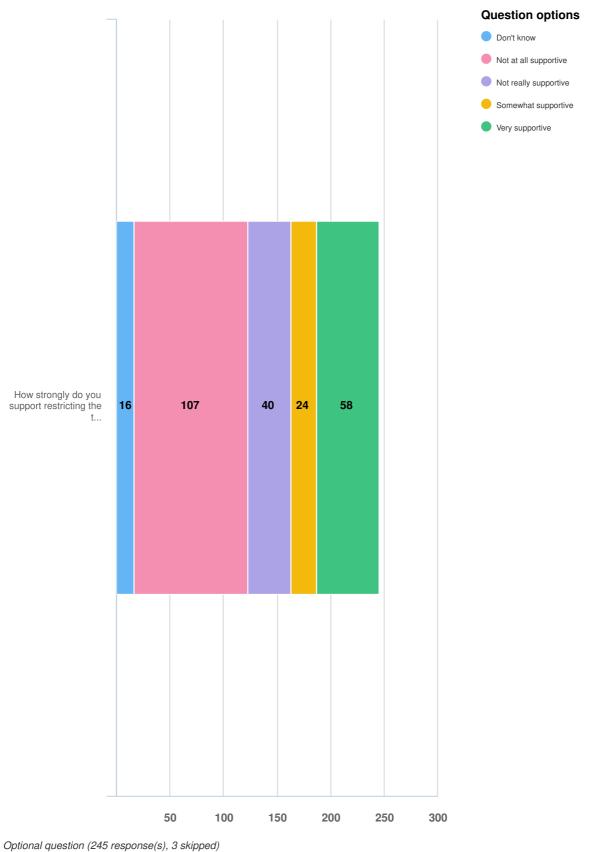
The RDOS should be more proactive with tracking and enforcing Vacation Rentals







Q16 Some municipalities distinguish between year-round short term rentals and occasional seasonal rentals. Currently a Temporary Use Permit (TUP) for Vacation Rental includes a restriction that the use can only take place between May 1st and October 31...



Question type: Likert Question

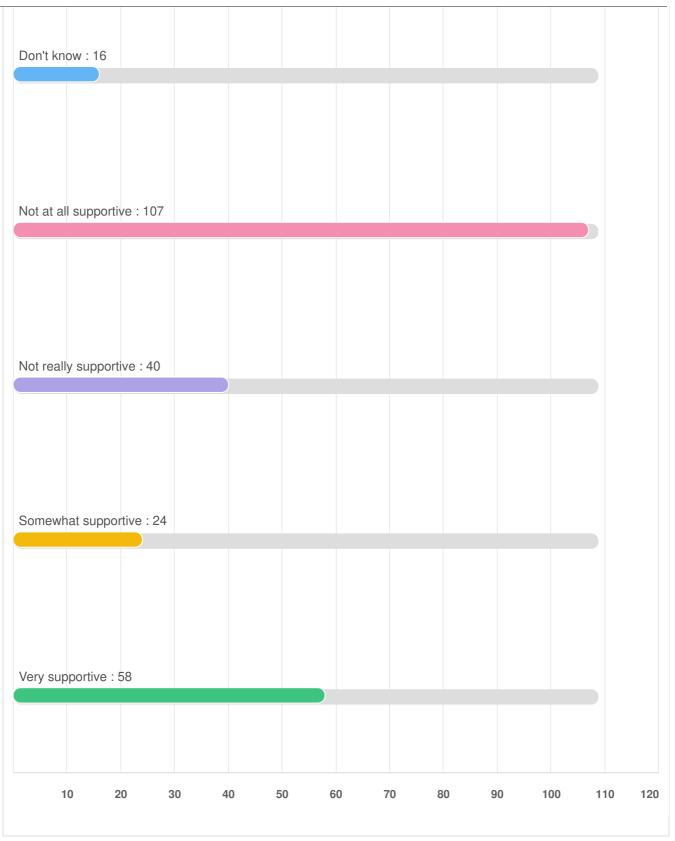




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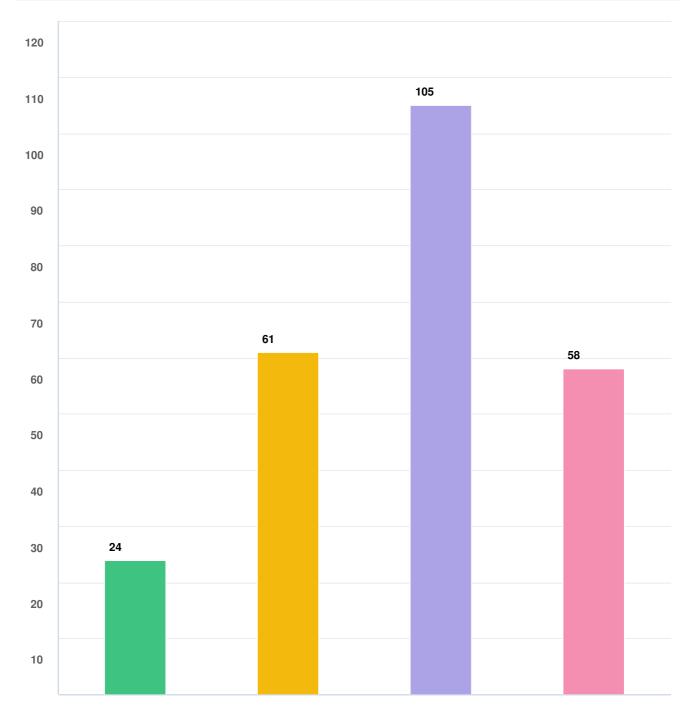
How strongly do you support restricting the timeframe of operating a Vacation Rental?







Q17 Under current RDOS bylaws a property owner may rent out their entire primary house, a secondary suite, or an accessory/secondary house (including a carriage house) as a Vacation Rental. Please indicate which of the following situations would be yo...



### **Question options**

Allow Vacation Rentals in the primary house OR a secondary suite OR accessory/secondary house ONLY

Allow vacation Rentals in BOTH the primary house and a secondary suite or accessory/secondary house

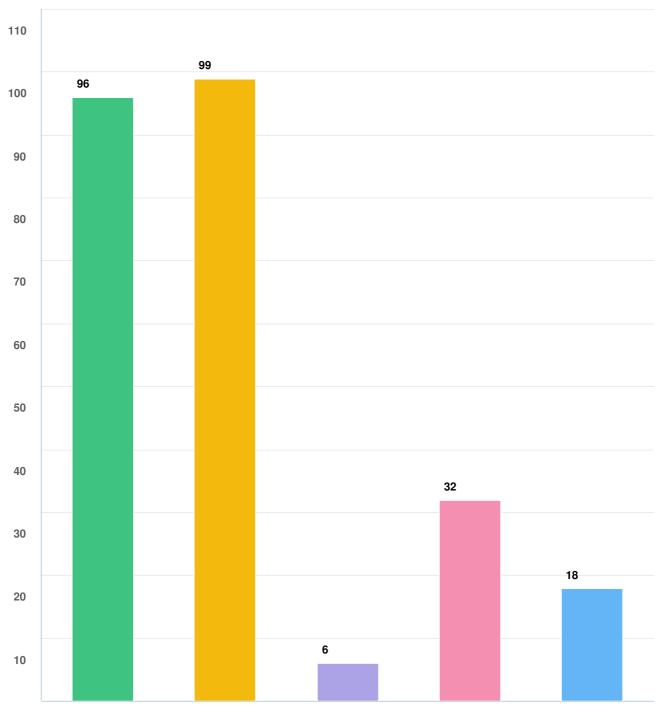
- Restrict Vacation Rentals to a secondary suite or accessory/secondary house only
- Restrict Vacation Rentals to the primary house only

Optional question (239 response(s), 9 skipped) Question type: Checkbox Question





Q18 Current RDOS bylaws permit up to ten persons, with an aggregate of two persons per bedroom in a Vacation Rental. Please indicate which of the following situations would be your preference should the RDOS amend bylaws applicable to Vacation Rentals.



### **Question options**

Other (please specify)/comments: Remove the maximum cap on people permitted within a Vacation Rental

Increase the maximum

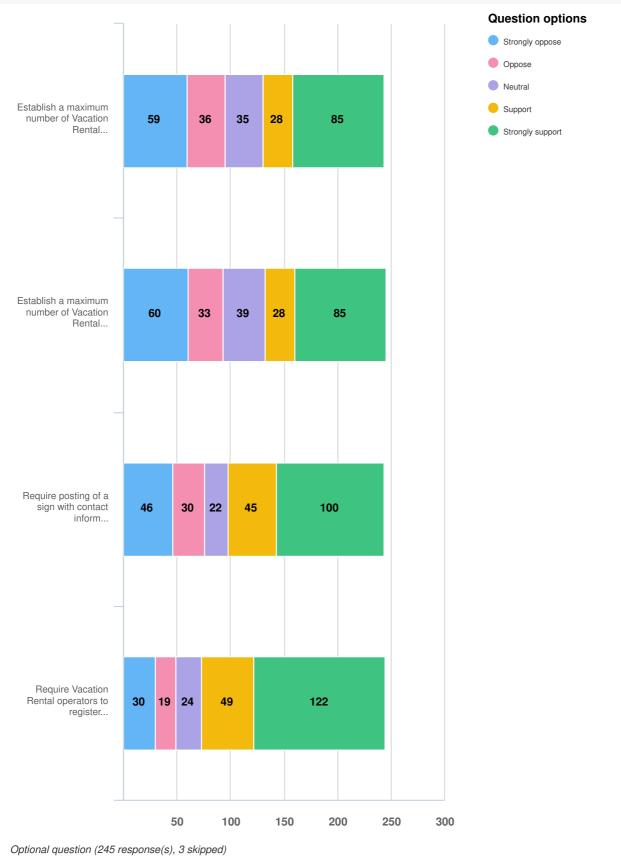
• Keep the current maximum of 10 people permitted within a Vacation Rental

Optional question (243 response(s), 5 skipped) Question type: Checkbox Question





### Q19 Below are a few ideas to reduce the possible impact of Vacation Rentals on residential neighbourhoods. Please indicate your level of support for the following:



Question type: Likert Question

Filtering by: In which electoral area are you a resident or property owner? I

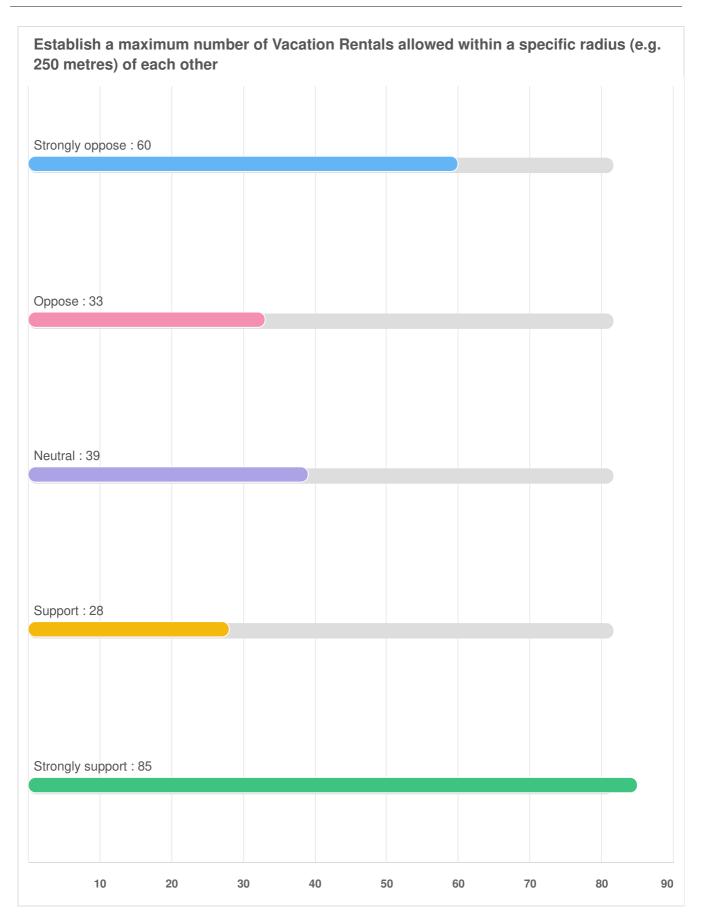


## Q19 Below are a few ideas to reduce the possible impact of Vacation Rentals on residential neighbourhoods. Please indicate your level of support for the following:

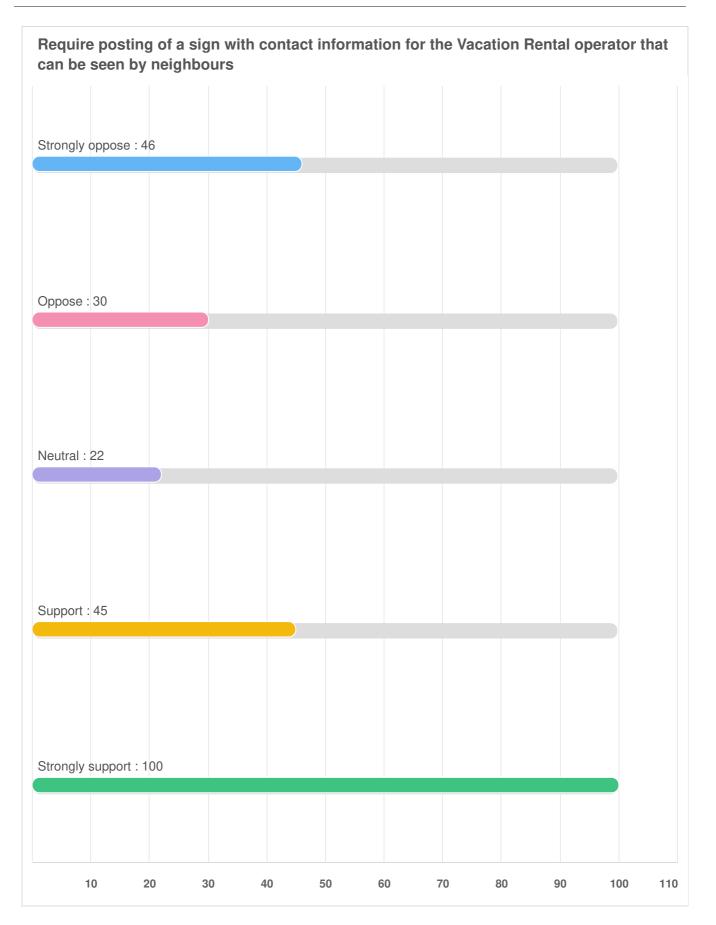
Establish a maximum	number of Va	acation Re	ntals allow	ed within	an Elector	al Area
Strongly oppose : 59						
Oppose : 36						
leutral : 35						
Support : 28						
Strongly support : 85						
10 20	30	40	50	60	70	80



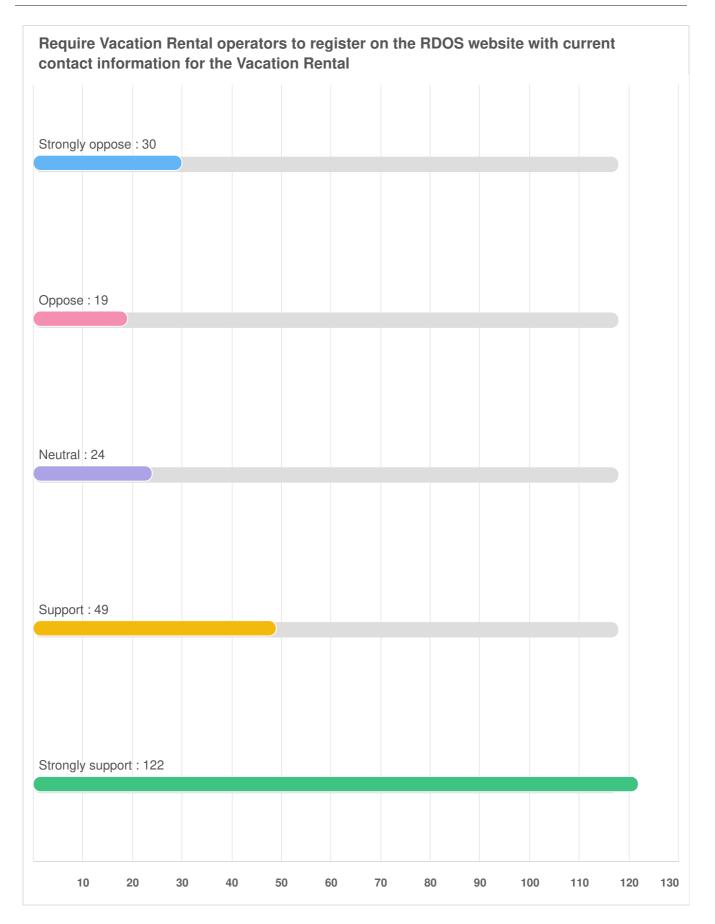














Q20 Currently RDOS staff require a number of items to be provided for review prior to Board consideration whether or not to approve a Vacation Rental Temporary Use Permit (TUP). Please indicate your level of support for the following current requiremen...



Question type: Likert Question

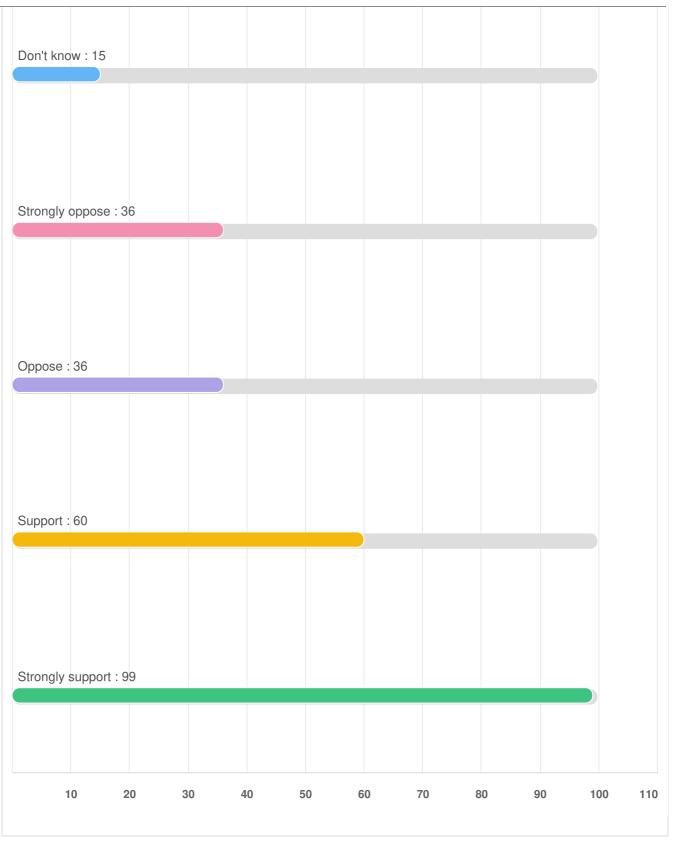




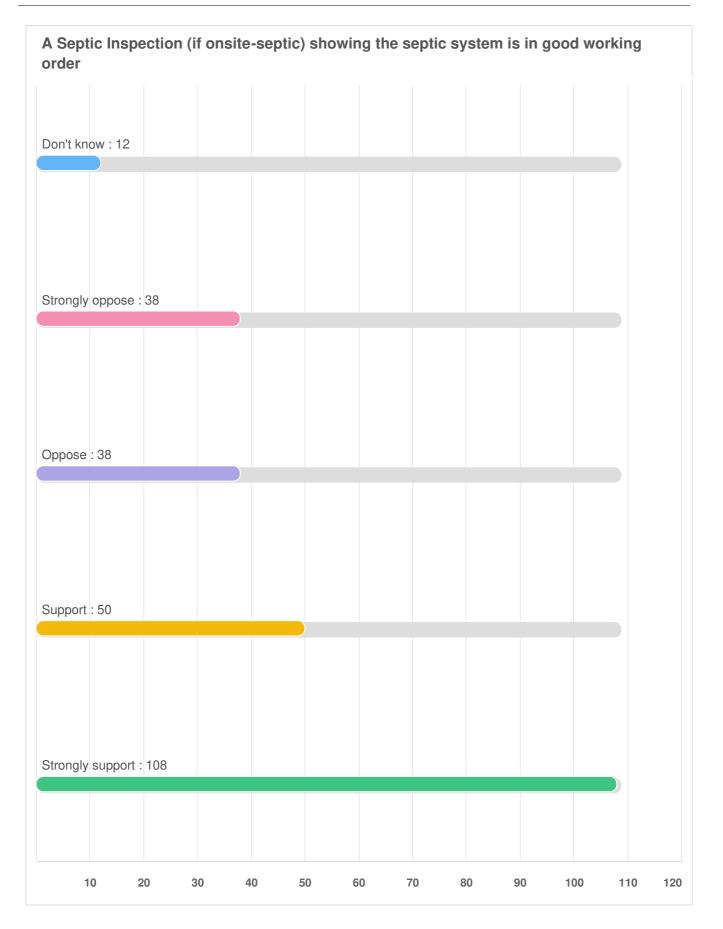
Q20 Currently RDOS staff require a number of items to be provided for review prior to Board consideration whether or not to approve a Vacation Rental Temporary Use Permit (TUP). Please indicate your level of support for the following current requiremen...

A Health and Safety Inspection from a qualified individual to ensure the building meets minimum safety standards

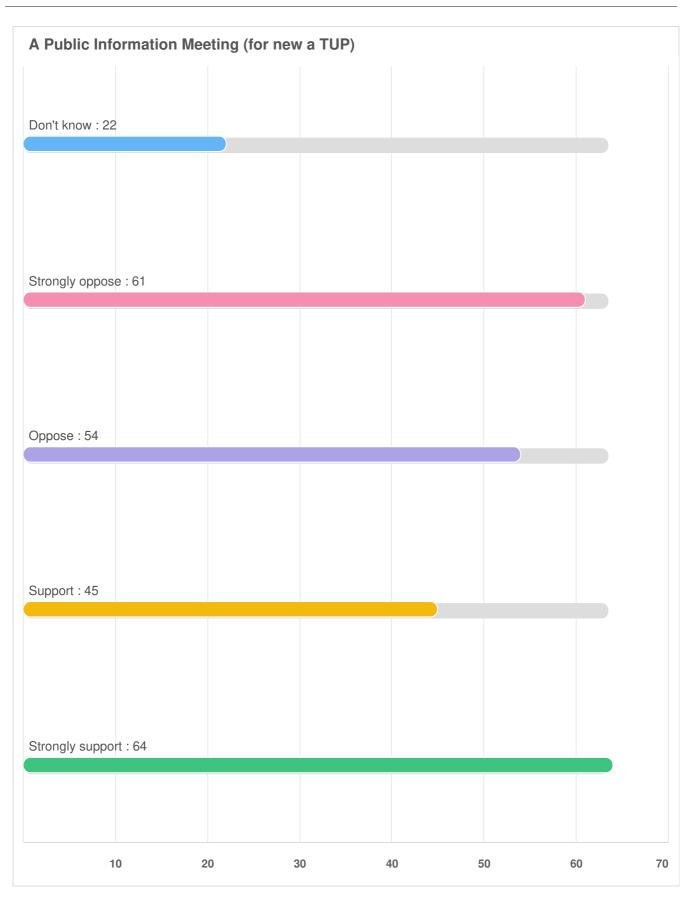




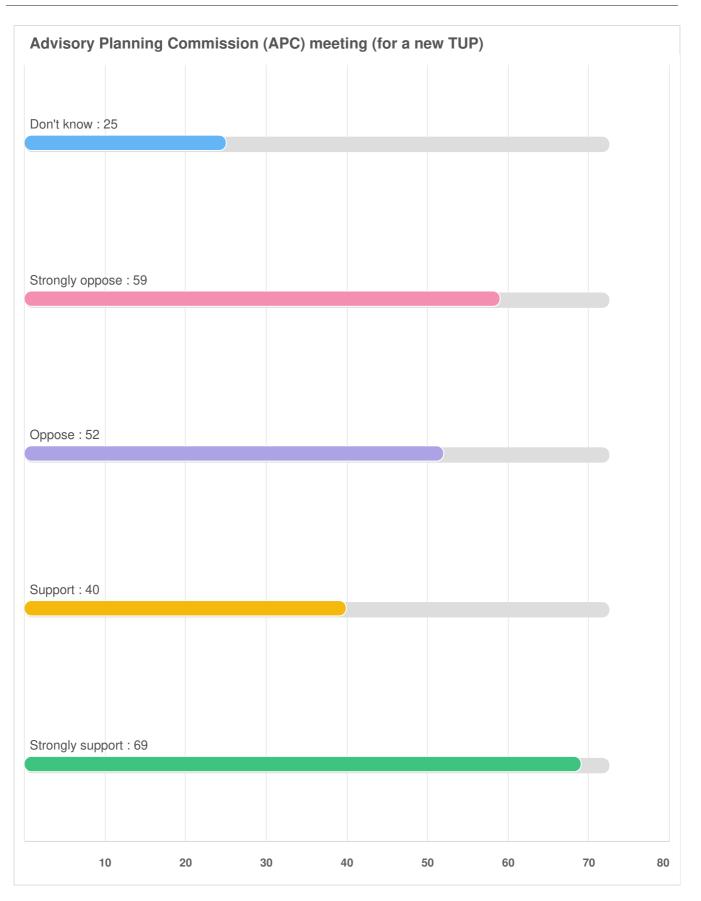




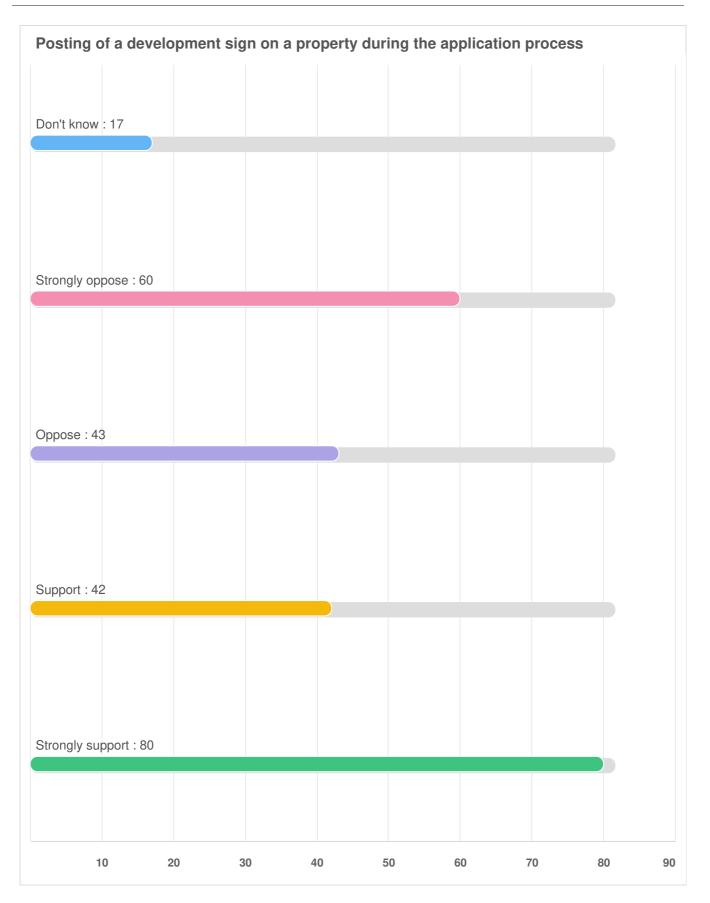




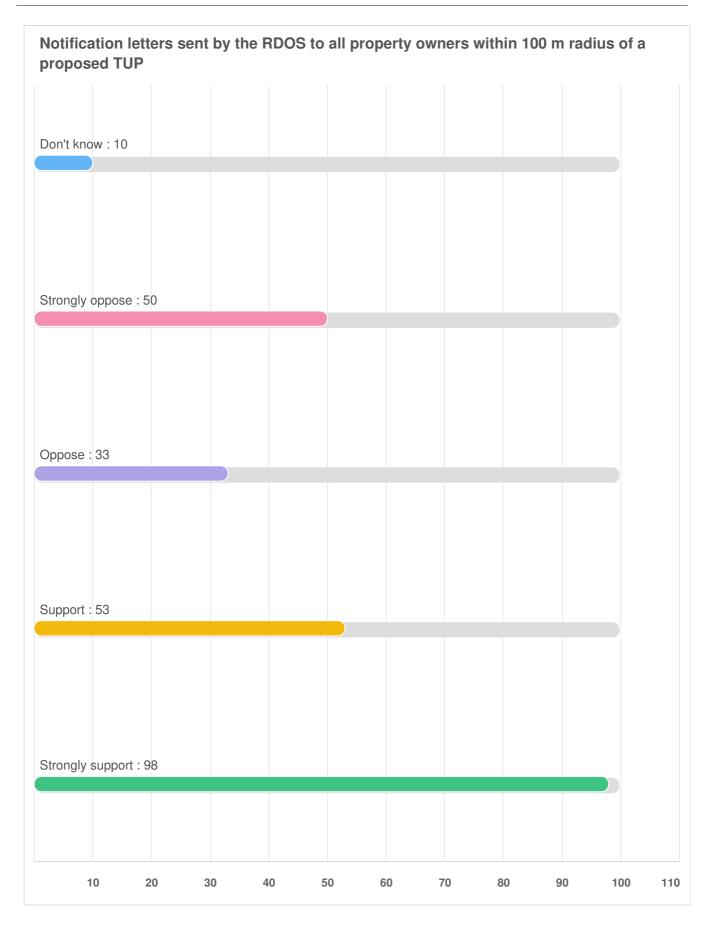






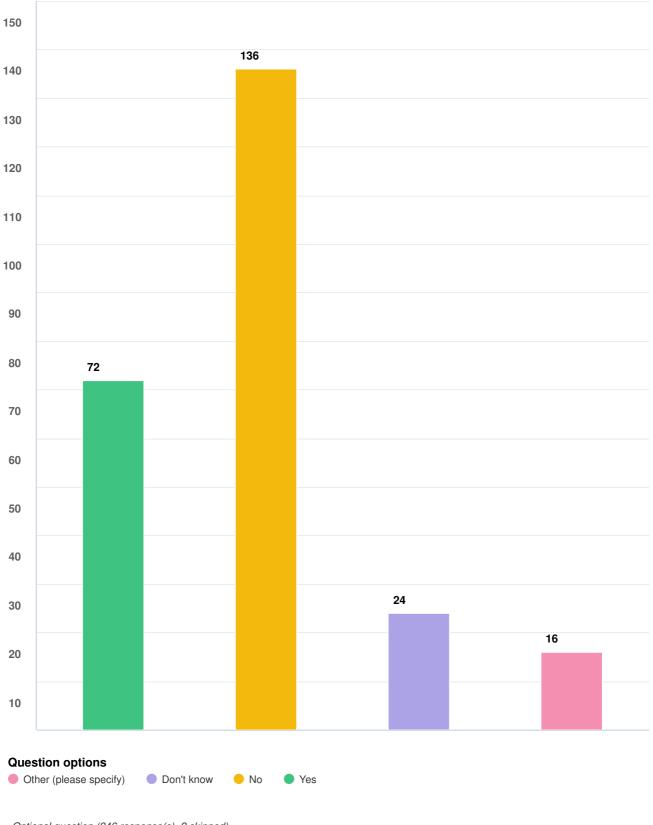








# Q21 Currently, a Vacation Rental must occur within a serviced dwelling unit. Should a Vacation Rental be allowed to occur elsewhere, such as a garage, workshop/studio, recreational vehicle or an un-serviced 'cabin'?

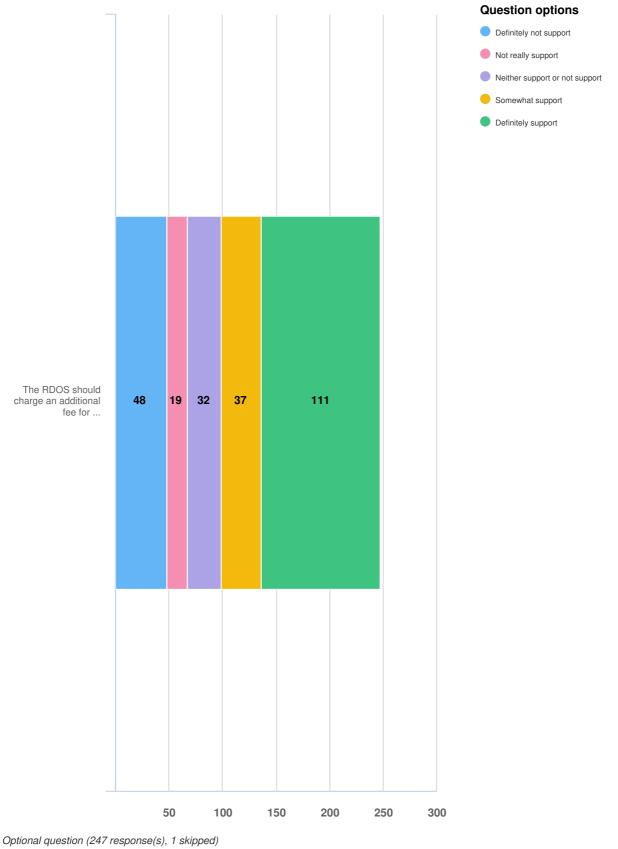


Optional question (246 response(s), 2 skipped) Question type: Checkbox Question





## Q22 It has been noted that water usage tends to increase with a Vacation Rental. If a Vacation Rental is within a RDOS Community Water service area, how strongly do you support the idea of an additional water charge?



Question type: Likert Question

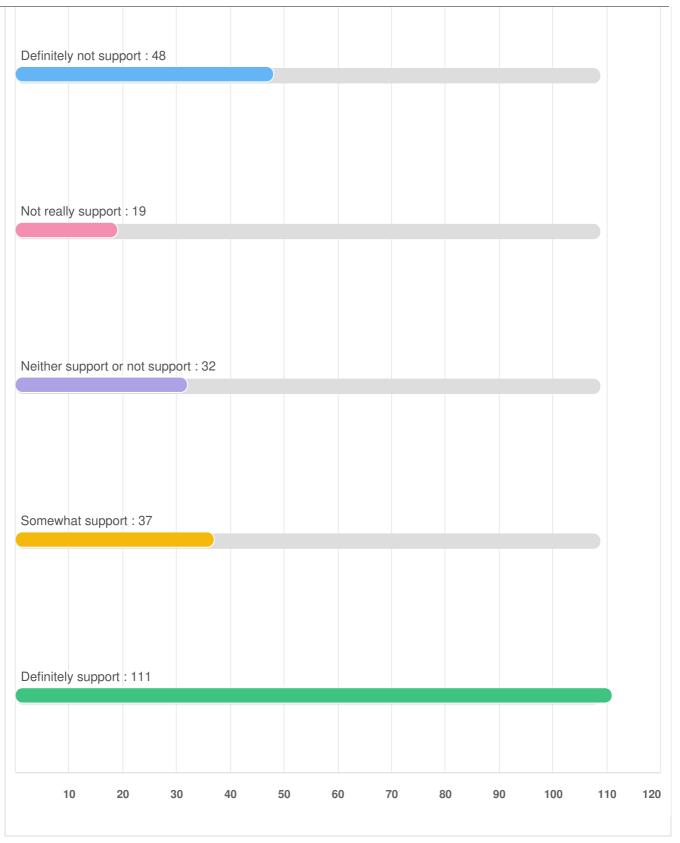




Q22 It has been noted that water usage tends to increase with a Vacation Rental. If a Vacation Rental is within a RDOS Community Water service area, how strongly do you support the idea of an additional water charge?

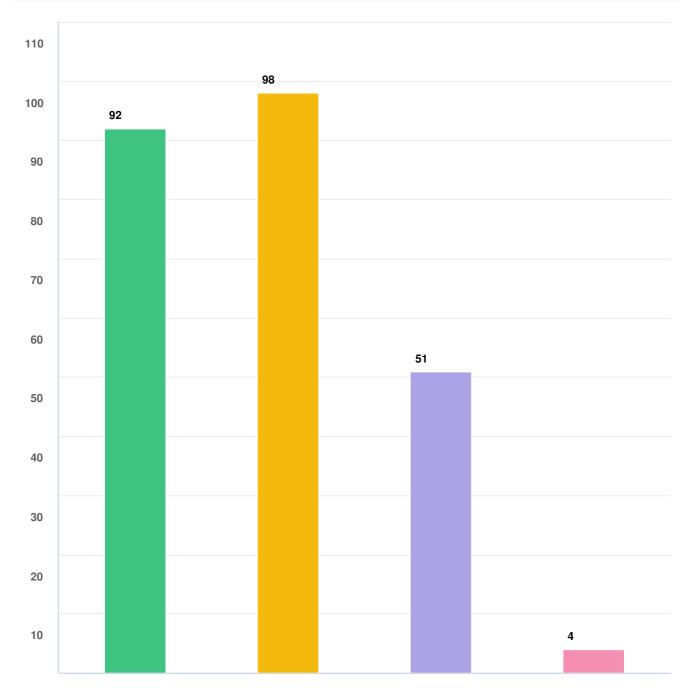
The RDOS should charge an additional fee for water use for a Vacation Rental TUP







Q23 Some municipalities require a primary resident to reside on the property being rented as part of a short-term rental. A primary resident can be the owner or a long-term tenant. The primary residence is a dwelling that a person resides in most of t...



### **Question options**

Other (please specify)/comments:

- Do not require a permanent resident or caretaker to live on the property and do not require the posting of 24/7 contact information for a property manager
- Do not require a permanent resident or caretaker to live on the property, but require the posting of a 24 hour/ 7day a week contact information for a property manager
- Require a permanent resident such as the property owner, a long term tenant (as operator) or a caretaker to live on the property

Optional question (242 response(s), 6 skipped) Question type: Checkbox Question



## Q24 Thank you very much for sharing your thoughts! If there is anything you would like to add, please comment below.

Screen Name Redacted 1/11/2023 09:42 AM	We are talking about quibbles with a \$20B industry here. Let's not focus too much on the 0.01% of pathologically bad cases. The market system for vacation rentals is clearly working well. The problem, which is not limited to vacation rentals, is anti-social behavior generally (noise, disregard for norms, crime). A broader and likely more effective response by local government is to stop the amateur theorizing about cause-and-effect and do what it can to enforce the tried-and-tested bylaws that are already on the books.
Screen Name Redacted	TUP should be removed form OCP and neighbourhood feedback should mean something not just automatically approved as it is now which is not listening to communities voices.
Screen Name Redacted	This is a single family unit community. There is no value to the community to have vacation rentals. It benefits only one person and is of no value to the rest of the community
Screen Name Redacted 1/11/2023 10:50 AM	It has become almost impossible to enjoy the services along the beach in Kaleden during the summer. as an owner since 1992. The level of congestion, cars & amp; crimes increase dramatically during the summer. RDOS has no idea how many illegal vacation places are out their or other dual use properties. Tighten up & amp; ENFORCE your restrictions, get your current problem of illegal units under control then proceed with changes. RDOS always seems to do things backwards. Set up a reporting anonymous Hotline for all areas. Them move on from there. Sheesh!!
Screen Name Redacted	Comment for Q. 18 - Restrict to one single family (maximum 6-8) that normally resides together in a single residence. Would reduce "party house"
Screen Name Redacted	As there are no hotels in the area, I think there should be some short term rentals. Would be nice for some to be available in the winter too. Long term rentals are just as much a problem as short term as it is difficult to evict a long term renter. Short term renters are better

Screen Name Redacted

managed by the rental companies.

Loss of operating license with 3 separate registered tenant

complaints from neighbours with the application of a fine for which a percentage is paid to the neighbour(s) that were disturbed. A 6 month ban on licence renewal. Screen Name Redacted Requiring a TUP seems way too onerous for a typical STR. Having an small Airbnb operator go to Public Hearings and then before the RDOS just seems absurd and a waste of everyone's resources. In many areas there are no Commercial Accommodation options- ie. Apex. Hence, STRs are providing a valuable service for the region and should be actively encouraged. The perceived problems of STRs are generally minor or non-existent. Operators generally won't want to rent to partiers or large groups. Hence, what's the real issue here? Are we trying to enforce a solution to a problem that doesn't exist? Screen Name Redacted My concern is that Kaleden is being over run with vacation rentals. I 1/11/2023 12:37 PM don't think people from out of town should be able to buy homes here and run them as businesses in residential neighborhoods. Vacation rentals erode the community. Our school may close as as student enrollment is low. I believe this in part because homes are being run as vacation rentals instead of being I habited by local residents. I would prefer that vacation rentals are only allowed if the primary owner lives on the property and they should pay extra taxes for ALL services (garbage, water, parks etc) A quick search on Airbnb shows that most people are not registering their vacation rentals with the RDOS. Kaleden does not benefit from tourism as there are hardly any businesses here. Keep it residential only. TUP should be required in the Apex area. Make long-term rentals Screen Name Redacted 1/11/2023 12:35 PM affordable for those who want to live here!!! Screen Name Redacted Please please please rectify this illegal suite issue. We need some 1/11/2023 12:45 PM control for our first responders. They need knowledge to enter buildings Screen Name Redacted This is going to be a bone of contention for the RDOS. People are struggling right now and need supplementary income. I somewhat support in what your trying to do but you have to be realistic. I personally would not rent my rental house long term if I was to have one. You hear the night mare stories of people not paying rent,



	houses getting destroyed, etc,. Home owners have no rights. Please tread lightly on this one. It could be the difference of some living in there house Or adding to our homeless problem. Regards, Mark
Screen Name Redacted	Rules without enforcement are useless. Currently requiring a complaint driven process is not working at all. If you charge the huge amounts for permits then enforce the rules, don't leave it to the neighbors to complain.
Screen Name Redacted	There are definitely far too many vacation rentals and they have destroyed the long term rental market The renters often have no regard for property owners in the near vicinityDog poop, garbage, noise, parking and a lack of respect are just a few of the issues.
Screen Name Redacted	If you want a successful vacation rental or any other type of rental KEEP THE RDOS OUT OF IT !!!!!!
Screen Name Redacted	For the max limit occupancy maybe adjust it to allow more that 2 kids Rona room and allow more kids per occupancy ??
Screen Name Redacted	Not allowing this really hurts the ski hill.
Screen Name Redacted	As a property owner, I would not rent full term unless it was someone I know and trusted because you have no rights as an owner with the tenancy act. I prefer to rent through vacation rentals knowing I am covered and insured. We also use vacation rentals when we travel, so to limit them would interfere.
Screen Name Redacted	Vacation rentals where the owner is resident on the property should be permitted. Vacation rentals where owner is not present should be prohibited entirely. We have a nationwide housing crisis, and the impacts are especially noticeable here locally. Vacation rentals have exploded and are a big contributor to the problem.
Screen Name Redacted	Vacation rentals are decimating long term rental availability for the people the live here year round. There is no affordable housing and only being able to rent a house/condo from Oct to May is not feasible for many families. I know tourism is an important part of this area of the province but if you can't provide housing for the people that live and work here, there will be no one to cater to the tourists.



Screen Name Redacted

Screen Name Redacted 1/12/2023 06:16 AM The fire department won't be able to get members if they can't afford to live at Apex. This will mean taxpayers funding full time firefighters.

RDOS has no business interfering with short term rentals. This will not even scratch the surface of the housing crisis. Focus on things that will. (Inventory). You are trying to approve > 750 1-2 million dollar homes on Naramata bench. Also not helpful fo affordable housing. Why go after a few people trying to pay their mortgage? Small potatoes in my opinion. Overregulation with minima I benefit

Screen Name Redacted 1/12/2023 07:41 AM I'm not sure what the real issue here is. STRs offer a great alternative accommodation, and typically are the only option (ie. at Apex, or practically anywhere in the Okanagan during the summer). What would happen if all the STRs where suddenly off the market? Hence, STRs should be supported, and not hampered by an overly burdensome permitting process that really serves little purpose. The RDOS manages areas outside Municipalities, and I'd argue that in these regions the majority of Accommodation options would be private STRs. Thus, if we restrict and decrease STRs the RDOS is essentially communicating that Short Term Accommodation for visitors is not being allowed in the South Okanagan. Huge negative impacts on tourism, and the region as a whole, and negatively serves the taxpayers.

Screen Name Redacted 1/12/2023 08:19 AM Tourism is our bread and butter, and long-term renters are large or part of the problems with rundown properties. The bc tenancy act rules are weighted heavily in their favour and too many property owners are having their homes ruined with no way to remove the tenants who are also a nuisance for the neighbours and devalue their properties as well. People who can afford vacation rentals in our area are NOT the problem. Landlords who can afford more than one home and know how to run a short term business are NOT the problem. If we force them to put long term tenants in their valuable assets it will be a disaster. RDOS can and should deal with problems as they arise but need to leave these owners alone to conduct business.

Screen Name Redacted Generally a good questionnaire, but some questions may end up 1/12/2023 10:07 AM sowing the seeds of concern rather than address organic concerns people may have. As was speculated above, many people operate quietly with neighbours who don't have a problem until they're told they should have a problem. We used to have a term for it: busy bodies.



Screen Name Redacted 1/12/2023 10:56 AM

Screen Name Redacted

1/12/2023 12:06 PM

Neighbors policing neighbors is a horrible way to go. There is no community with that kind of telling on each other system.

Real Estate owners have the right to rent their owned properties. It is not fair to dictate that long term rentals are encouraged and short term rentals are not valued as vacation rentals bring ALOT of tourism \$ to our tourism towns which benefits our economy & amp; citizens in so many ways. Many vacation rental hosts have also moved to the vacation rental model out of living horror stories with long term tenants and horrific experiences too long to mention here. If individuals are finding this area too expensive or difficult to find housing to either rent or own, maybe they should consider moving to areas that are more reasonably priced over tourist town destinations in which vacation rentals should be viewed as assets and given thanks from the RDOS & amp; neighbouring businesses & amp; citizens for their role in stimulating the tourism sector.

Screen Name Redacted

Regulation is desperately needed to solve the housing crisis at Apex mountain. Short term rentals operated by investors are ruining the community and the affordability of Apex. I am in full support of a limit on the number of AirBnb's, or a limit on how much you can charge.

Screen Name Redacted 1/12/2023 12:23 PM

Screen Name Redacted 1/12/2023 12:37 PM Short term rentals and long-term rentals should be treated in the same manner. If you are going to have one set of stipulations for short term, they should also be applied to long-term. Long-term tenants can be just as disruptive to a neighbourhood as short term tenants and they can be much more difficult to get rid of. Short term tenants are not protected by the residential tenancy branch. Many examples have been established within the last few years with regards to long-term tenants, operating drug houses, and other types of illegal activity with no intervention from the RDOs or the police. Short term rental is just that. Short term, long-term rental. We are having a problem more and more. Either way, if you're going to have a set of rules for one, it has to apply to the other. Thank you for the survey. Good luck in figuring this out!

Kind of weird that the City of Penticton is also doing a STR review at this exact same time. Are Local Governments bending to Hotel group lobbying? Hotels and STRs are completely different, and lots of places a STR is the only option. Lastly, trying to suggest that our region's housing/rental shortage is related to a relatively few number of STRs is scapegoating the STRs. The real issue is the cost of Housing, which yes is ridiculous. Housing supply needs to seriously



increase. Taking a few STRs out of the market won't do anything to lower Housing costs.

Screen Name Redacted 1/12/2023 03:36 PM	Vacation rentals in our area is crucial to support our local businesses. Low income residents are constantly complaining of affordable housing. This is ridiculous, make better choices people. Taking away the ability for homeowners to generate additional income, mortgage helpers is a positive solution for some. It's a win/win. We cannot punish people for doing their best. Low incomers can't afford these rentals anyway and having Low income renters in a secondary suite is definitely not welcome! It's a separate issue all together. The Cities and rdos need to focus attention on job creation, better industries, better high paying jobs, education to get people higher income. The so called supporters of 'support local' groups won't have any business if vacationers are not welcome. It's ludicrous to listen to the irony. Please listen to everyone, not just the whiners they're whining because of their own poor choices in life.
Screen Name Redacted	Most guests we have had have said how hard it is to find places to stay in the south okanagan when visiting. about 30% of our guests were having their wedding at linden gardens or near by. Our vacation rental supports the local community and is filling a need. We have never had any negative feedback by our neighbors.
Screen Name Redacted	If vacation rentals are going to increase water usage Twinlakes should have restrictions as to # of permits for VR
Screen Name Redacted	By limiting the number of short term rentals that can be at Apex you make long term rentals more attractive to owners. If TUPs are reassessed each year then it also means that if a place has a lot of complaints then another application can be accepted instead, this encourages people to cater to more family friendly rentals and less party's.
Screen Name Redacted 1/12/2023 07:20 PM	Limiting short term rentals or including a restriction whereby a long term rental has to be in the building would encourage long term rentals at Apex. Each shoulder season there is a huge strain as owners renovating short term rental properties illegally dump construction waste in the new waste transfer station. During the winter it is noticeable that short term rentals leaving Apex create a strain on the waste transfer station by either not knowing how to use it properly or not willing to sort through their garbage IE. recycling items separated. There are several residents that own multiple properties at



1 - Vacation Rentals (General Public)	lic) : Survey Report for 11 January 2023 to 28 February 2023
	Apex which are rented out as short term rentals. This is not sustainable. As a primary resident/owner in a strata, short term rentals put strain on the building and common areas/generate noise/parking complaints/garbage which caused wildlife conflicts. You feel very powerless to get any sort of resolution or change as there is no bylaws to back up your complaints/protect you. These complaints go to a council where by the owners have short term rental properties so it falls on deaf ears.
Screen Name Redacted	I think any bylaws should strongly consider the different characteristics of different neighbourhoods. My nearest neighbour is 10 acres away and many of the concerns voiced here do not apply in this situation and therefore any bylaws should recognise this. I would also like consideration to the increased cost of living many of us are experiencing and therefore the need for added income at this time. I am happy RDOS is asking for feedback.
Screen Name Redacted	Providing long term rental from October to April does not service the community and makes it difficult for families and others who cannot afford to buy a home. Soon these people will be living in their cars May to September as the campgrounds are already full of long term RVs. There is a housing shortage for renters and that needs to be the priority if the area is wanting to keep provide workers with a decent place to live. The south Okanagan cannot be a place just for the rich and retired to live and enjoy.
Screen Name Redacted	I've answered this questions in terms of Apex, as a resort community.
Screen Name Redacted 1/13/2023 04:46 PM	I've just read up on what's involved to get a TUP, and that's a lot of bureaucratic hoops to jump through just to operate a vacation rental, for ~6 months of the year, that would then need to be renewed the following year. Plus, how long does it take to get? ie. if I started now, would it even be approved for the summer season? Seems way too restrictive and likely cost prohibitive for the average person. The Apex models seems to be working fine- allow Vacation Rentals without any formal permitting process, and they have to operate under broad rules. Private Vacation Rentals are typically the only option out there, so I'd suggest the Okanagan needs Vacation Rentals.
Screen Name Redacted	This area desperately needs more long term rental stock. This should

1/13/2023 08:56 PM

This area desperately needs more long term rental stock. This should be encouraged through bylaws. However owners should also be free to rent out to tourists if they so choose. We need to remove as many barriers that are preventing increased housing stock as we can.



Incentive it, don't restrict it. Otherwise younger adults and families will not be able to live in these communities

#### Screen Name Redacted 1/14/2023 09:22 AM

Some of the regulations suggested are not logical or will not help. For example the water usage is not valid at all. If this is an issue then RDOS should install meters and charge properties by the water usage than assuming that more water will be used if the house is rented for short term. Secondly. If you say only a limited number of vacation rentals are allowed within 250m radius, then who is to decide which one? This will create an unfair advantage for some. It will be really hard to enforce this fairly. Thirdly, for most of vacation properties having the caretaker stay on the property is not possible. This will again create an unfair advantage for some styles of properties. Enforcing this is also going to be really hard. My opinion is that by enforcing this permit, you will create a situation that only rich and connected people will be able to have a vacation rental and create a disadvantage for normal people who really need the income to be able to afford a house in the region. A lot of vacation homeowners will sell and leave the area for a place where there are no problems with short term rental. This will not only reduce the property values, but will affect business owners who are relying on tourists. Once everyone leaves the affordable rental situation will be solved as there will be no one to want to live in the community where there are no jobs. I believe this should be dealt with case by case. I agree if there is a vacation property that consistently causes issues for neighbours should be fined and banned but not everyone causing problems for their neighbours

### Screen Name Redacted I live at West Bench and have property at Apex and recognize that 1/14/2023 10:12 AM there are differences. I do feel that some measures should apply at Apex as well eg. the posting of contact information, parking requirements especially considering snow removal. How about a separate questionnaire for Apex?

Screen Name Redacted 1/14/2023 10:25 AM

The current model at Apex has been working great, and should be expanded everywhere. There really are no issues with vacation rentals at Apex that I've noticed, and a TUP process is just total overkill- a waste of everyone's time and money to solve a problem that doesn't exist.

## Screen Name Redacted

1/14/2023 11:35 AM

In kaleden more and more homes are being purchased as investments because the price prohibits average citizens from purchasing them as their primary residence. Owners live elsewhere and often the homes sit vacant most of the year. Foreign owners

REGIONAL CONNECTIONS

benefit by making gobs of cash renting out these homes during peak tourist season, while local citizens who live here year round and care for their community, are forced to deal with these vacation rentals. In addition, we have a very serious lack of affordable housing in our community. Families are literally being forced to live in trailers because there is nothing available for rent long term. If we want to keep a vibrant community in Kaleden, we need to limit the number of vacation rentals allowed.

Screen Name Redacted 1/14/2023 11:44 AM

1/14/2023 04:01 PM

We do not need to expend more tax dollars on more oversight. There are few viable places for people to stay when visiting and this makes the huge cost of property ownership manageable/viable for many.

Screen Name Redacted I have lived in the Okanagan since the early 80s, and I have been both a renter and a property owner. The rental market has seen significant changes since I was a renter, and I do feel that it is a tough market for renters today, but I also see the other side. I know several property owners who have had a terrible time getting bad tenants (myself included) out of their rental properties, and until the issues with the RTB are resolved, I really don't blame property owners for their reluctance to rent beyond the short-term. One is held hostage by the current tenancy rules, and I would be reluctant to rent to anyone that I didn't know very well in the future. I know someone who lost their house because they couldn't get the tenants to leave. The great thing about short-term rentals is that the tenants will leave at a set date, and then you can have use of your space as needed. I feel like tenants have more rights than owners, and I don't believe that that is fair. I have a place at Apex, and the situation up here is quite different than in the valley. There is no hotel up here anymore, and the resort depends on vacation rentals for their guests to be able to enjoy staying on the mountain. Additionally, the majority of rentals (that aren't short-term) are seasonal - very few of the staff want to rent up here in the off season, so there are many places that sit empty for much of the time. I'm not sure that this survey really takes that into consideration. Perhaps an Apex-specific survey would make more sense, since some of my answers would have been different if I didn't have Apex in mind.

Screen Name Redacted

Screen Name Redacted 1/15/2023 06:22 AM

We are a family with 2 health care jobs and 3 young children. Given the cost of living and the fact that our health care salaries have to met

Other: guests should not be restricted to 2 per bedroom. Lots of vacation rentals have murphy beds, pul out couches or futons that

can be utilized as space for guests.

this you will loose health care professionals if you implement this. We are already in a health care crisis. Something you should strongly consider as the people complaining are the ones that will need us to care for them!

Screen Name Redacted Some questions in this survey have no answers that I can choose that 1/15/2023 08:19 AM allow me to state my disapproval of having Vacation Rentals in our small community. Current rules having these short term rentals allowed between May and end of November is the time of year when our community (my family included)spend many hours outside,evenings included. In addition, the weather is warm and windows are open at night. The Vacation rentals near us yell, scream, and play music late into the night....very difficult to sleep when all of this noise is going on!!!

Screen Name Redacted I am a condo owner at Apex. My family is skiing every weekend and 1/15/2023 08:22 AM school break. We rent out our condo mid week. Without that income, we would not be able to support our mountain lifestyle. The condo being used for short term vacation rentals does not reduce the number of long term rentals as it would never be a part of the rental pool because we use it. Putting a cap on the number of people that can stay is overkill. Every owner has a max # of people thay can stay based on their own unit being rented. We are limited not only by beds but also by our strata. I do support certain rules for rentals including off street parking. Next door to my primary residence, a short term rental is operating and our street it overrun with vehicles.

# Screen Name Redacted

Thanks for this survey. Hope it helps the RDOS with vacation rentals.

### Screen Name Redacted 1/15/2023 04:03 PM

Short term rentals have been unfairly/discriminated against by the permitting process that allows neighbours to determine if they want a vacation rental in the area. There is no permit process in place for long term rentals or other home based businesses. Long term rentals can have just as annoying/disruptive/loud/partying people that use up all the parking as vacation rentals. Long term tenants use more water than short term rentals as long term tenant use water 365 days / year. Whereas, most short term rentals do not have 365 day/year occupancy. To resolve the long term rental shortage, the Residential Tenancy Branch (RTB) needs to provide support to landlords with quick responses to complaints for non rental payments and other disturbances. Lengthy delays at the RTB costs landlords thousands of dollars which many landlords can't afford. Limiting short term rentals will not solve or impact the long term rental shortage. We had a fully serviced cabin on the property which was rented out to a low

	income person. The cabin was old but had electrical & natural gas heaters, water and septic system. The cabin was safe and suited single people well. We had a secondary suite on the property. Because the property was only 1.48 acres we had to evict the low income tenant in order to get a permit to do renovations to the main house. So much for helping low income people have affordable housing! There should be a process for allowing fully serviced cabins to be rented if the property is less than 10 acres.
Screen Name Redacted	There are several vacation rentals in my area without Permits because the RDOS application right now is confusing and expensive. Chances of getting approval are slim so nobody bothers. As a neighbour we do not like the added traffic to a once quiet neighborhood.
Screen Name Redacted	The Apex model should be followed for the entire region. At Apex there is a high proportion of Vacation Rentals in the community, and they offer the only accommodation to the public. Currently there is no burdensome TUP needed at Apex, and also essentially no problems exist with Vacation Rentals at Apex. Hence, demonstrating that a TUP form of regulation is not needed.
Screen Name Redacted	The survey doesn't have no options to permit any vacation rentals in many of your questions. This will create the appearance of support that isn't necessarily there.
Screen Name Redacted	Your TUP timeframe question fails to consider high seasons for Apex which is opposite of summer months. May want to consider that.
Screen Name Redacted 1/18/2023 04:55 PM	1) Local schools are suffering with low enrollment. And we have empty houses that could be rented full time to families that would support local schools. Short term rentals should not be allowed where schools have low enrollment. (Kaleden, Naramata) 2) Depending on how this bylaw change goes, RDOS needs to firmly clamp down on all the unregistered short term rentals. The fees paid by the registered users would cover the wages of the "watchdog". In Kaleden there are approx 10 times the unregistered short term rentals as compared to the ones that have gone thru the TUP process. 3) As short term rentals are a business, they need to be handled as a business. They need to pay for increased water useage. Proper over site would also ensure their buildings are up to code and proper insurance coverages are in place.

### #1 - Vacation Rentals (General Public) : Survey Report for 11 January 2023 to 28 February 2023

(,		CONNEC
Screen Name Redacted	so many people advertise vacation rental without a permit. Haven't been to the beach in years. Kaleden doesn't have the resources to accommodate vacationers. Let investors who buy to rent buy somewhere else	
Screen Name Redacted	The cost of owning home is skyrocketing. Allowing people to rent out their home as a vacation rental will add income that is needed. It will be much worse for RDOS to see home owners loose their home because they can't pay their mortgages. RDOS can create a reasonable and responsible path to having a vacation rental. The homeowners should be required to carry the necessary liability insurance to protect themselves and their guests.	
Screen Name Redacted 1/19/2023 09:25 AM	My opinion is that if the RDOS makes getting a TUP more accessible and has a contact person that is available should any issue arise that more would apply and not try to do this without the knowledge of the RDOS. In a case where someone has property and there is very little impact to the surrounding neighborhood, the neighbors do not need to be involved. Posting signs and advertising to the neighbors is not necessary unless the homes are right next to each other in a subdivision. Having the septic and home inspected with recommendations for the safety of the guests as well as confirming that there is insurance to cover any liability would be something I would recommend. Insurance coverage should be provided to the RDOS when a TUP is issued. Currently, the RDOS is complaint based - you should review where the two parties live and if there could possibly be any impact on the person who is the complainant. There are local cases in which one person in a large neighborhood goes around filing complaints and these should not be entertained.	
Screen Name Redacted 1/19/2023 05:20 PM	Many of the issues of vacation rentals could be served with real enforcement and significant fines. Setting difficult processes or rules wont help as VRBO/Airbnb just go underground and are difficult to find. Instead, deal very aggressively with any property that gets a complaint. Also work with the suppliers to make them provide addresses of VRBO to ensure compliance with rules. Again other jurisdictions have been successful with this approach. It is getting more expensive to own here so allowing owners to make extra income and to provide options to our triathletes and hockey families makes sense.	
Screen Name Redacted	Short term rentals should not be allowed within walking distance to a school (see local school bus non-service areas). I hope that answering any of the survey questions in the second page of this	

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survey doesn't imply that I agree with short term rentals as that would be deceitful of you. Legal suits with owners living on property would be fine to rental out short term. If there were less short term rentals, the demand for full service vacation suites would make it worth while for developers to build some vacation resorts that are lacking in the local cities. Interesting that you would say that the RDOS "has regulated vacation rentals" as I am unaware of any illegal rentals being addressed so no "regulation". Please note that question #17 "other" doesn't allow comments as indicated.

Screen Name Redacted1) Due to rural schools (such as Kaleden and Naramata) struggling1/21/2023 03:30 PMwith low enrollment, no vacation rentals should be allowed in these<br/>areas. All rentals should be long term with hopefully families renting<br/>and sending children to these schools. 2) A short term rental is a<br/>business and should be treated as such. No breaks of any kind given.<br/>3) There are numerous illegal short term rentals running and RDOS<br/>does nothing to enforce (reminds me of the 3 wise monkeys - hear no<br/>evil, speak no evil, see no evil). How about combining forces with the<br/>City of Penticton on locating these illegal operations (as they have<br/>staff who do) and then dealing with them? Better yet shut them all<br/>down and save our schools.

We need to get government out of people's everyday lives as much as possible so for that reason I don't think the RDOS should have much involvement at all in Vacation Rentals. I don't like Vacation Rentals much as I think they are the #1 reason why hotels are not being built or improved much in Penticton and vacation rentals are the #1 reason for a lack of long term rentals at a reasonable price. The #2 reason why people choose Vacation Rentals over long term rentals is they can make more money with a Vacation Rental. Government needs to incentify residents to choose long term rentals. How about a significant tax credit for long term rental owners? Focus on rewarding people rather than penalizing / controlling / regulating people and you will be successful. The #3 reason why people choose Vacation Rentals over long term rentals is because the landlord act favours the renter too much and if you get a bad or non-paying or derelict renter you CANNOT get them to pay or kick them out. This MUST change or nobody will go back to long term rental operation. Even your survey is focusing only on controlling Vacation Rentals through discipline, permits, bylaws and rules. STOP the madness. Reward people for doing what you want .... creating long term rentals. Think of it this way ... if a student did lots of homework, focused in class and excelled would you penalize them for their choice / effort .... no you reward them with an "A". Reward home owners and you will get the result you seek.

Screen Name Redacted



Screen Name Redacted	Community meetings seems to be over kill,
Screen Name Redacted 1/25/2023 04:50 PM	should be different set of regulations based on frequency of rentals. perhaps 1-5 rentals per year, just a permit fee and contact info. more than 5 rentals, full process
Screen Name Redacted	Wow, that TUP process is pretty insane I really don't understand what the issue here is. I've personally never heard of a real problem with a vacation rental. No different than inviting family or friends to stay with you. Plus, any risk is entirely taken on by the owner/operator.
Screen Name Redacted	Given the housing shortage and uptick in crime we are dealing with currently, I think it is irresponsible of the RDOS to allow STR's in their current capacity. Changes must be implemented to ensure neighbourhoods are safe, secure, and housing make more easily accessible/prioritized to people that actually live and work in the community.
Screen Name Redacted	Vacation rentals belong in the resort like Apex or wilderness cabins outside of residential areas.
Screen Name Redacted 1/30/2023 08:05 PM	I strongly feel that absentee owners should be looking at long-term rental if they need a "mortgage helper", or a significant property tax penalty if they choose to leave the home vacant. We are losing too many affordable homes for young families and a decrease in community vitality as a result of the current lack of controls over this area. Some tourist-based areas such as Apex perhaps should be exempt from additional controls, but residential areas such as Kaleden need things to be tightened up!
Screen Name Redacted	Vacation rentals in Kaleden are out of control. There needs to be rules and most importantly the rules need to be enforced.
Screen Name Redacted 2/01/2023 10:14 AM	There's too much oversight and red tape
Screen Name Redacted 2/01/2023 11:08 AM	I think we have to keep in mind that people move into RDOS areas because they are not wanting the restrictions that come with living in

city centers. RDOS should not be able to dictate how one chooses to



use their homes and/or restrict any extra income they may be able to gain from this investment. RDOS also should not make money or require owners to pay fees. If permits are required, it should be for RDOS's informational purposes only and should not affect the homeowners. Please stop over regulating things!

operated a B&B in my neighbourhood for a few years from 2015

Screen Name Redacted Rental 10 people max only if bedrooms are available. No additional people i.e. children over say 10 years old, staying in the same bedroom as adults but still trying to claim occupancy as 2 people. No pull-out couches in the living/common areas that increases the number of people over the number of bedrooms, if it's in a separate room then it's a bedroom and max people applies. No camping, no RVs that raise how many people are staying above the maximum allowed against the number of bedrooms. A concern with regard to establishing a max number of rentals within an area - are they grandfathered, or lost on transfer of title whether by sale or inheritance/gift etc.? As an example, if an owner sells a rental property, buys in the same area and wants to transfer the rental permit, do they automatically get the opportunity, or do they relinquish that permit and have to apply again, with the next person on the permit waiting list getting priority? What about the person who buys the rental property, do they get to keep it as a rental, or is that permit lost with the sale? How many rental properties with permits can one entity own within an area? If inspections are made to be required for new TUP's, what are the costs to the owner? Here are 3 questions, with simple yes or no answers, that would Screen Name Redacted 2/01/2023 02:13 PM provide you with more accurate, unskuwed and pertinent answers to your BIG question. 1) Are you interested in offering vacation rentals at your home? YES 2) Are you interested in offering long term rental at your home? NO 3) Would offering vacation rentals, change your position on offering long term rental at you home. NO Screen Name Redacted Something needs to be done to address the availability of long term rentals! Screen Name Redacted Don't want to pay for more administration. Less govt = less taxes 2/01/2023 11:51 AM Vacation Rentals are a source of secondary income to many. They Screen Name Redacted 2/01/2023 12:13 PM are also an important option for Tourism. Unless the neighbourhood is experiencing negative issues/impact from these rentals they should be welcomed. I think most owner/operators are responsible. I

to 2020. I always had wonderful guests and no issues. There are a few more out in this area now and so far I have not seen any disruptions. I still maintain there should be something in place if an irresponsible owner is in charge but I believe for the most part when people are sharing their homes they want them to be in good shape and not misused, and the area respected, therefore, they will set out appropriate guidelines for guests.

Screen Name Redacted

I don't support having private contact info posted, and don't support requiring public/neighbourhood input. This is because some people have too much time on their hands, and squeaky, cranky people shouldn't be able to derail someone's livelihood. Also, it could easily become a safety concern for a single mother/woman living alone etc. Having previously run a successful Airbnb (for 2 years in Coguitlam), I know it is very easy to protect your neighbour's quality of life by establishing house rules, with the consequence of breaking the rules being fines for the guests. I'd much rather see a plan developed recommending good practices for Vacation Rental Owners than restrictions on the number of rentals allowed etc. On the note of long term vs vacation rentals, they are different markets of landlord. I would personally never have a long term rental and would sooner sell my property, as the long term damage, hassle and endless negative scenarios my acquaintances have had with long term rentals are massive deterrents. Whereas with short term, you are seeing and cleaning the property regularly, ensuring it is maintained, and the tenants are not given blanket tenancy rights the way long term renters are. Also, I believe rentals should be allowed year round. Not only to continue a revenue stream for the home owner, but to bring in tourism dollars for local year-round businesses who have struggled through the pandemic and could use every boost possible. I do not support inspections and visits by RDOS prior to permitting, as it is already a massive undertaking to prepare a suite or property, and the additional time, hassle and cost is off-putting. I would be supportive of paying for a permit or some type of tax to pay for the staffing etc required to create a set of resources/best practices to help Vacation Rental Owners be successful and fit into community guidelines. Thanks for putting this survey together - it's an important topic I'm avidly interested in, as I would like the option to be able to have a vacation rental myself in future, and believe if someone is willing to put in the massive amount of work it takes, every possibility should be given for them to improve their quality of life. Our Airbnb that we ran over 6 years ago allowed us to put a down-payment on our current home, and gave us a big leg up. If other people can be given that opportunity, I'm all for it!

Screen Name Redacted

All of this permitting, sending out letters is a huge waste of our



Vacation Rentais (General Public)	Survey Report for TT January 2023 to 20 February 2023
2/01/2023 01:21 PM	money. Deal with issues as they arise. Vacation rentals are needed for local tourism to support our restaurants, wineries, and businesses.
Screen Name Redacted 2/01/2023 01:29 PM	This is not an issue in our community! So many other issues exist. Like the fact no parents can get their kids swimming lessons even we live by a lake. Friends from vancouver can barely find a place to stay in the Okanagan for vacation, campsites are overflowing. Leave vacation rentals be
Screen Name Redacted 2/01/2023 04:31 PM	Leave the neighbourhoods to the local people.Let tourists stay in motels ,hotels,campgrounds.It is easier and safer for all.
Screen Name Redacted 2/01/2023 07:55 PM	I see no issues with vacation rentals and use them frequently when traveling. Wondering what the purpose of a permit is?
Screen Name Redacted 2/02/2023 03:21 AM	Owners may need the extra cash with the way economy is. Does this take away from long term rentals? Possibly. But unfortunately the bc tenant laws are such that the tenant has all the rights & amp; owner has none so I believe this is why people are moving more and more to the vacation rentals. Parking is also a big issue in residential areas. If owners do not have onsite/driveway parking they should not be allowed to host vacation rentals
Screen Name Redacted 2/02/2023 02:31 PM	Long term rentals are almost impossible to find in this community and so many of us are negatively affected. Many people I know have been forced to move away from family, work and their communities. Without available rental housing we lose our (lower paid) workforce which negatively affects retail, tourism, food service industries and our economy. I strongly believe that tourists can be accommodated in hotels/motels and strong laws need to be enacted to protect long term rentals. Before I moved from Vancouver my neighbourhood was a ghost town with very few people living in the neighbourhoods year round and all the houses were empty due to vacation properties and foreign investors not living on their properties. Please do what's needed to maintain this friendly, family focused community.
Screen Name Redacted 2/02/2023 06:44 PM	we need them. visiting family depends on them being here.
Screen Name Redacted 2/03/2023 04:50 AM	Most people who have a Short term rental property, have such because it is their 2nd home. As such, they pay more in property

taxes since it is not their primary home. Taxes etc add up quickly! If



	someone is willing to pay the price(s) associated with owning a vacation home, they certainly should be able to recoup some of their costs as well as provide a service to visitors. It is shameful that the government not only takes their extra taxes, takes their fees for this and that, but then tries to give the homeowner more grief and more taxes and more red tape, in order to do this. Sure, keep an eye on complaints in the neighbourhoods where there are rentals, but to follow people's social media? My goodness, talk about overstep!
Screen Name Redacted 2/03/2023 01:04 PM	Number of allowable guests is more complicated than a number. If it is a family, say parents and grandparents and six children that's one thing. If it is 10 guys on a stag it is something else again.
Screen Name Redacted 2/03/2023 07:56 PM	I think owners of rentals should also keep up the appearance of their property on the outside as well, our neighbor rental live above us on the next street and a bunch of the white slats have fallen out into our garden as well as the wire fence is bowing out from all their shrubs of which grow down into our garden, they have been asked to trim them back but they refuse so we have to do it and it is dangerous due to the height, the gravel and soon a large slat brick fall through under their fence into our garden, someone could get hurt when that brick comes through. Their fence that faces into our garden is in such disarray, looks terrible and is dangerous to us.
Screen Name Redacted 2/04/2023 09:05 AM	We already have water shortage for people who live at the lower end of the pipe. Any rental would worsen this water shortage.
Screen Name Redacted 2/04/2023 02:51 PM	Meetings, mailing letters etc is a waste of our money when there are other issues we need to address in our areas. Our wineries and restaurants need these rentals for tourists and so our kids can work and make money from the tourists in the summer.
Screen Name Redacted 2/04/2023 04:51 PM	I owned a b&b for 10 years in Penticton. I had a permit and completed with all the rules. I had no complaints in the 10 years. I lived on the property so was able to keep all guests under control with the rules. I enjoyed the interaction with my guests and would love the opportunity to run one again someday in my new house in Kaleden.
Screen Name Redacted 2/05/2023 08:11 AM	It was hard to complete the survey due to so many communities involved. Apex which is a ski hill relying on tourism should have different guidelines than Kaleden which residents live here for community and there is no reliance on tourism.



Screen Name Redacted 2/05/2023 10:29 AM

Screen Name Redacted

I don't think a 10 person limit should be enforced but maybe a max per sq footage or by bedroom or something.

The biggest thing is make the vacation rental places to be registered every year like the one down across from old hotel on Ponderosa with big sign that tell you. They done it two years in row and we are for it. Thanks

Screen Name Redacted

2/08/2023 11:39 AM

I have researched the issue of STVR quite extensively and we do not need to reinvent the wheel in this matter. Many jurisdictions in both BC and neighbouring states have strict controls on such rentals. Requiring all STVR to list their permit number on advertising would make proactive regulation much easier as RDOs staff would simply need to look at VRBO and AirBNB ads to see if the rentals had the necessary permits.

Screen Name Redacted

Glad this is being addressed

Screen Name Redacted

I strongly encourage the RDOS to ask Apex Mountain Resort what they think of Vacation Rentals, considering there are no commercial Hotel accommodation options at Apex. Vacation rentals at Apex have been working fine, and provide a valuable service to the tourism industry. I really don't see what the problem or issue is. There's no reason that the Apex model can't be applied throughout all of the RDOS area. Requiring a TUP would just take vacation rentals off the market- for the vast majority of small operators it just wouldn't be worth it.

Screen Name Redacted 2/11/2023 02:44 PM Have noticed that some septic fields have become problematic with large numbers of vacation rental tenants. Thanks for the survey, appreciated.

Screen Name Redacted 2/12/2023 02:46 PM This set of questions leads me to think the RDOS is trying to legitimize the existing non-permitted vacation rentals. The noise, and loss of community that dense vacation rentals cause is deeply concerning. Tourism is important with the RDOS, but so are the individuals that live here. And not just the residents who can afford a second, third or even fourth property. Your lead in differentiates between BnB and vacation rental, then confuses the issue with having the owner or long term tenant on-site. Informing people within



100m of the TUP is ridiculously short sites. They are bad. Shut it down. Stop renewing TUP's. It sucks living next to or in close proximity to a vacation rental. Communities are gutted by vacation rentals. Screen Name Redacted The so called negative impacts of Vacation Rentals are petty at best. Are we really worried that a Vacation Rental will miss the garbage day? If that were to happen, the owner would just deal with the garbage when they clean the place- no big deal. I live and have stayed next to permanent Vacation Rentals and haven't had an issue yet. Plus, the operator is taking on 100% of any risk, not the RDOS or neighbors. With few or no tourist accommodation options typically available, private Vacation Rentals are a valuable service to the entire community. The number of guests needs to match the number of beds/pull outs Screen Name Redacted 2/14/2023 05:56 PM and or bedrooms. Screen Name Redacted A good survey; plenty to think about! Have you thought about engaging an experienced operator or 'top hand' manager for advice on safest practices and back up procedures to possibly add to your appraisal? Please consider defining clear requirements and expectations for info of non-resident property owners; renters and tenants; short term vacation rentals. re: expected behaviours including for proper parking, snow management, noise level, contact, etc What about a review of best practices and lessons learned at other communities? Apex now has seen a decline in some hotel/motel/lodge operators which typically exist at "resorts". More affordable mid-range offerings by committed qualified renowned might be a valid potential alternative to undermanaged accommodations and more likely to protect local commercial and residential interests.

Optional question (103 response(s), 145 skipped) Question type: Essay Question Filtering by: In which electoral area are you a resident or property owner? I