

Subject

Welcome to Voyent Alert

Description

The RDOS has launched a new local notification system called Voyent Alert. If you were previously registered to receive emergency or routine alerts from Civic Ready, your account has been automatically transferred to Voyent Alert.

Instructions

Please log into your new account by going to <https://login.voyent-alert.com>. Simply enter the phone number or email address you are receiving this message on and follow the instructions on the screen. Your "home" location pin has been placed at the address you may have supplied to Civic Ready. If the home pin is not in the correct location you can click and drag the home pin, or input your home address for better accuracy. You can select the "My Topics" option from the menu selector at the top of the page and manage your notification preferences. If you require assistance to manage your new account, call [250-492-0237](tel:250-492-0237)

If you wish to Unsubscribe from the system you can do so as follows: First log in to your account, then select the "My Profile" option from the menu selector at the top of the page, and click on the "Unsubscribe" button.

If you prefer, a Voyent Alert mobile app is available. Look for Voyent Alert on the Apple App store or Google Play.

For more information see the [Voyent Alert Community website](#) and the [Voyent Alert Privacy Policy](#).

Additional Information (Note: Not included in SMS or Voice Call notifications)

Key Features of Voyent Alert!

Personalized Communications: Use "My Topics" to personalize your alert preferences.

Track Multiple Locations: Voyent Alert! allows you to create and track multiple locations such as "Kid's School" or "Mom's House". Any event or communication related to your tracked locations will be forwarded to you along your preferred communication channel.

No Message Fatigue: Voyent Alert's smart alerting capabilities ensure that you will only get notified when communication is relevant to you or one of the locations you are tracking.

Communications Your Way: Receive alerts over a wide variety of communication channels including mobile apps, text alerting, email or voice calling. You can register for all or one of them.

Leaving is Easy: Both mobile applications and web-based accounts provide access to an unsubscribe feature accessed via the menu icon on the top of the screen/page. If the service isn't working out, simply click on the "Unsubscribe" button under the "Your Profile" option and you won't be hearing from us again.