

EMERGENCY OPERATIONS CENTRE (EOC)



Nk'Mip Creek Wildfire

WELCOME BACK PROPERTY OWNERS NOTICE:

This package contains important information about returning home after an ordered evacuation and the threat of a wildfire is over.

The Regional District of Okanagan-Similkameen (RDOS) appreciates your respectful response to traffic control measures, including emergency and security personnel protecting your properties and working to get you back home as quickly as possible.

Returning Home: ensure your property and home are safe to enter

- Before entering your home: walk around your property to ensure there are no hazards or dangers.
- Check the exterior of your home for any changes such as windows closed or open or fire debris that needs to be removed.
- If there is any damage to your home or property please contact your home insurance provider to discuss your coverage.

Fortis BC: please be patient with crews

- Fortis BC is in the process of re-energizing and re-pressurizing the electrical and natural gas systems. The crews will be focusing on the main lines and then restoring gas and electrical services to individual homes.
- Fortis BC crews may continue working in the area during the re-entry.

Fortis BC Contact (Gas): 1.888.224.2710 – Monday to Friday

Fortis BC Contact (Electrical): 1.866.436.7847 – Monday to Friday

Water and Sanitary Sewer

- Your local water purveyor will be monitoring the water system
- For pool owners:
 - Drain and clean your pool as required
 - Do not drain your pool into the sanitary sewer system as this may overload the system
 - Coordinate pool re-filing with your local water purveyor, pool fills should be scheduled to support the water system capacity

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- Before watering outside, please check with your local water purveyor to confirm current restriction levels as they may have changed as a result of water use for firefighting.
- If you are connected to sanitary sewer, please limit your water use to ensure the sanitary sewer plant can operate properly.

Town of Oliver: Water, 250.485.6213

Town of Osoyoos: Water and Sanitary Sewer, 250.495.6515

Solid Waste Collection

The RDOS waste collection services can be confirmed at www.rdos.bc.ca/public-works/solid-waste/what-we-do-5/

- Interior Health highly discourages you from consuming home-grown fruits and vegetables.
- It is recommended to compost this material or place it in the appropriate waste collection bin.
- If your fridge/freezer has lost power – your food has spoiled – please contact your local waste collection provider:

RDOS: 250.490.4203

Town of Osoyoos: 250.495.6515

- Any “burnt materials” need to be placed aside for at least two weeks to ensure no re-ignition before being placed into any curbside collection.
- Please follow the procedure for disposal and complete the required forms: contact the RDOS for additional support.

RDOS Solid Waste Coordination: 1.250.490.4203

Roads and Storm Drainage

- The Ministry of Transportation and Infrastructure (MoTI) and the roads contractor ACCIONA Infrastructure Maintenance (AIM) have been active throughout the wildfire event. Both agencies will be coordinating cleanup and maintenance of roads, ditches and culverts.

AIM Roads: 1.866.222.4204

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Emergency Support Services

- When you have been evacuated from your primary residence due to a disaster, you may have accessed Emergency Support Services (ESS) through a Reception Center.
- ESS assists impacted people **without** access to other sources of support such as insurance coverage or family and friends who can help. These services may include food, lodging, clothing, emotional support and information updates. Most people prefer (and are encouraged) to stay with family and friends, rather than commercial lodging, such as hotels. This is referred to as Billeting and in such cases, the Billet host may claim a specified amount for each individual housed.
- **Please note, your home or tenant insurance provides greater support** than what is available through ESS. If you have not already done so, speak with your insurance provider immediately to confirm what support is available to you. If you are uncertain about your insurance coverage, please contact the
Insurance Bureau of Canada: 1.844.227.5422
- For more information about ESS including assistance with submitting the Billeting invoice, please call the
RDOS Emergency Operations Centre: 250.490.4225

Thank you for following the guidance of the Evacuation Order and for your patience while returning to your home.

Karla Kozakevich, Chair
Regional District of Okanagan-Similkameen