WALKING WITH YOU THROUGH RECOVERY

Free, personal support for households who lost their homes in the Bald Range Wildfire

Losing your home or having your life abruptly interrupted is one of the hardest things a family can go through. You do not have to work through it alone.

At the invitation of the Regional District of Okanagan-Similkameen (RDOS) and the District of Summerland, Samaritan's Purse Canada has placed Community Recovery Specialists in your community. They walk alongside you, help you make a plan, and connect you with the people and programs that can help you recover. They are trained in trauma informed care and work closely with RDOS, the District and local agencies, so you do not have to repeat your story. **There is no cost for this support.** We are a Christian organization and we serve everyone, whatever their faith or background.

HOW OUR RECOVERY SPECIALISTS HELP

A PLAN BUILT AROUND YOU

We take time to listen and understand your situation. Then we build a personal recovery plan with you, covering housing, debris cleanup, finances and what matters most to your household.

HOUSING SUPPORT

Help finding and securing temporary and longer-term housing, including connecting with landlords, BC Housing and other housing programs.

APPLICATIONS AND PAPERWORK

Help applying for Disaster Financial Assistance, income supports and other programs, replacing lost documents, and keeping your insurance paperwork organized.

PRACTICAL NEEDS

We connect you with local agencies, churches and community groups who can help support you with practical needs you may have.

CARE FOR THE WHOLE PERSON

Recovery is emotional as well as practical. We check in regularly and connect you with mental health and wellness supports.

SOMEONE IN YOUR CORNER

When you hit a roadblock, we help you find your way through the system, can come with you to appointments, and speak up for you when you need it.

WHAT TO EXPECT

1. **We meet with you.** A Recovery Specialist meets with you in person or by phone, at a time that works for you.
2. **We plan together.** You choose your top priorities, and we agree on the next steps together.
3. **We walk with you.** We stay in regular contact, follow up on referrals, and adjust the plan as things change.
4. **We hand off well.** Before our time in the community ends, we pass your plan carefully to your local Recovery Manager and the supports who can keep helping.

YOUR INFORMATION IS PROTECTED

We ask only for the information we need to support your recovery. It is kept confidential and handled under BC's Freedom of Information and Protection of Privacy Act, on behalf of RDOS and the District of Summerland.

It is never used for fundraising or marketing and never sold.

To ask a question about your information, or to see or correct it, speak with your Recovery Specialist.

TO CONNECT WITH A RECOVERY SPECIALIST

Kelly Dixon
Mobile 403.614.8848 | kdixon@samaritan.ca

Kandy White
Mobile 236.622.2000 | kwhite@samaritan.ca

In person: We meet wherever is most convenient for you. RDOS and District of Summerland staff can also refer you.