



SAGE MESA WATER SYSTEM NOTICE

LOWER ZONE - PERMANENT BOIL WATER NOTICE **REMINDER**

July 2, 2025

The permanent Boil Water Notice remains in effect for the Lower Zone of the Sage Mesa water system.

The **Boil Water Notice** includes all properties with addresses on the following roads:

- Sage Mesa Dr.
- Ladera Pl.
- Solana Cres.
- Pine Hills Dr.
- Verna Pl.

The **Boil Water Notice** remains in effect until the appropriate engineering upgrades are in place to provide the required chlorine contact time between the Lake Pump Station and the first customers of the Sage Mesa water system (the Lower Zone).

Residents are advised to use a safe alternate source of water or to boil water for all drinking, oral hygiene, and food preparation/cooking purposes. Water should be brought to a full boil and allowed to boil for at least one (1) minute to reduce the risk of infection from pathogens that may be found in the water.

Background

The Interior Health Authority (IHA) identified an insufficient chlorine contact time for users in the Lower Zone of the Sage Mesa Water system. Chlorine contact times are required to allow for proper disinfection of surface water sources that may contain pathogens such as viruses and bacteria. To meet the required contact time, infrastructure improvements are required.

The RDOS is reminding all business owners/operators (bed and breakfasts) and public facilities operators that it is the responsibility of said establishments to notify their customers of the **Boil Water Notice**.

For further information, please contact RDOS Public Works at 250-490-4106 or 250-490-4135.

For after-hours water emergencies, please call RDOS Regional Dispatch at 250-490-4141.

Thank you for your cooperation.

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