

December 19, 2023

Arlene Brenner and Janice Lyons
Advocate Accessibility Partners

Dear Ms. Brenner and Ms. Lyons:

Re: Accessible Communications During Emergencies

Thank you very much for your extremely informative and enlightening presentation to the RDOS Board on December 7, 2023 – it was well received and much appreciated by all of the Directors.

At that meeting, the Board of Directors resolved to support the Advocate Accessibility Partners' call for the BC Government to take immediate action to ensure accessible communication for all residents in any and all emergencies through the use of professional interpreters and captioning.

The Board recognizes that it is critical that vital information be accessible to everyone during emergencies and important government announcements, regardless of their hearing abilities or language proficiency. The Board is committed to inclusivity and accessibility for all residents within the RDOS and this initiative represents a significant step toward this goal.

I would like to thank you once again for your presentation and wish you success as you continue to pursue increased accessibility for everyone.

Sincerely,



Mark Pendergraft
Board Chair

cc: Board Correspondence